



# Social Services and Well-being (Wales) Act 2014

2014 anaw 4

## PART 10

### COMPLAINTS, REPRESENTATIONS AND ADVOCACY SERVICES

#### CHAPTER 1

##### COMPLAINTS AND REPRESENTATIONS ABOUT SOCIAL SERVICES

#### **178 Assistance for persons making representations**

- (1) A local authority must make arrangements for the provision of assistance to—
  - (a) children who make or intend to make representations which fall within section 174, and
  - (b) persons who make or intend to make representations which fall within section 176.
- (2) The duty under subsection (1) includes a duty to make arrangements for the provision of assistance where those representations are further considered under section 177.
- (3) The assistance provided under the arrangements must include assistance by way of representation.
- (4) Regulations must make further provision in relation to the arrangements.
- (5) The regulations—
  - (a) must require the arrangements to secure that specified persons or categories of persons do not provide assistance, and
  - (b) may impose other requirements in relation to the arrangements.
- (6) Regulations may require local authorities to monitor the steps they have taken to ensure that they comply with requirements imposed by or under this section.

---

**Changes to legislation:** *Social Services and Well-being (Wales) Act 2014, Section 178 is up to date with all changes known to be in force on or before 26 March 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes*

---

- (7) A local authority must give publicity to its arrangements for the provision of assistance under this section.

---

**Commencement Information**

**II** S. 178 in force at 6.4.2016 by [S.I. 2016/412](#), **art. 2** (with [art. 4](#), [Schs. 1, 2](#))

**Changes to legislation:**

Social Services and Well-being (Wales) Act 2014, Section 178 is up to date with all changes known to be in force on or before 26 March 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations.

[View outstanding changes](#)

**Changes and effects yet to be applied to the whole Act associated Parts and Chapters:**

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- s. 162(4)(ga) inserted by [2022 asc 1 Sch. 4 para. 30\(2\)\(b\)](#)
- s. 163(4A) inserted by [2014 c. 23 s. 75\(10\)](#) (Effect inserting (4) not applied at s. 163 as it appears to relate to s. 194 in view of the title of the section as cited i.e. "ordinary residence". In s. 194 another (4), identically worded, is inserted on the same date by S.I. 2016/413, regs. 2(1), 316(a))