WELSH STATUTORY INSTRUMENTS

2024 No. 388 (W. 68)

SOCIAL CARE, WALES

The Special School Residential Services (Service Providers and Responsible Individuals) (Wales) Regulations 2024

Made - - - - 18th March 2024
Coming into force 31st March 2024

THE SPECIAL SCHOOL RESIDENTIAL SERVICES (SERVICE PROVIDERS AND RESPONSIBLE INDIVIDUALS) (WALES) REGULATIONS 2024

PART 1

General

1. Title, coming into force and interpretation

PART 2

General requirements on service providers

- 2. Requirements in relation to the provision of the service
- 3. Requirements in relation to the statement of purpose
- 4. Requirements in relation to monitoring and improvement
- 5. Requirements in relation to the responsible individual
- 6. Requirements in relation to the responsible individual where the service provider is an individual
- 7. Requirements in relation to the financial sustainability of the service
- 8. Requirements to provide the service in accordance with policies and procedures
- 9. Duty of candour

PART 3

Requirements on service providers as to the steps to be taken before agreeing to provide care and support

10. Suitability of the service

PART 4

Requirements on service providers as to the steps to be taken on commencement of the provision of care and support

- 11. Personal plan
- 12. Review of personal plan
- 13. Records of personal plans
- 14. Provider assessment

PART 5

Requirements on service providers as to the information to be provided to individuals on commencement of the provision of care and support

- 15. Information about the service
- 16. Service agreement

PART 6

Requirements on service providers as to the standard of care and support to be provided and as to access to health services

- 17. Standards of care and support overarching requirements
- 18. Continuity of care
- 19. Information
- 20. Language and communication
- 21. Respect and sensitivity
- 22. Access to health and other services

PART 7

Requirements on service providers – safeguarding

- 23. Safeguarding overarching requirement
- 24. Safeguarding policies and procedures
- 25. Supporting individuals to manage their money
- 26. The appropriate use of control and restraint
- 27. Prohibition on the use of corporal punishment
- 28. Deprivation of liberty
- 29. Interpretation of Part 7

PART 8

Requirements on service providers as to staffing

- 30. Staffing overarching requirements
- 31. Fitness of staff
- 32. Supporting and developing staff
- 33. Compliance with employer's code of practice
- 34. Information for staff
- 35. Disciplinary procedures

PART 9

Requirements on service providers as to premises, facilities and equipment

36. Overarching requirement

Status: This is the original version (as it was originally made). This item of legislation is currently only available in its original format.

- 37. Premises
- 38. Single occupancy and shared rooms
- 39. Premises further requirements
- 40. Facilities and equipment

PART 10

Additional requirements on service providers in respect of premises - new accommodation

- 41. Application of Part 10
- 42. Additional requirements en-suite bathrooms
- 43. Additional requirements room sizes
- 44. Additional requirements communal space
- 45. Additional requirements outdoor space
- 46. Additional requirements passenger lift

PART 11

Requirements on service providers as to supplies, hygiene, health and safety and medicines

- 47. Supplies
- 48. Hygiene and infection control
- 49. Health and safety
- 50. Medicines

PART 12

Other requirements on service providers

- 51. Records
- 52. Notifications
- 53. Notification of admission and discharge
- 54. Conflicts of interest
- 55. Complaints policy and procedure
- 56. Whistleblowing

PART 13

Requirements on responsible individuals for ensuring effective management of the service

- 57. Supervision of management of the service
- 58. Duty to appoint a manager
- 59. Fitness requirements for appointment of manager
- 60. Restrictions on appointing manager for more than one service
- 61. Duty to report the appointment of manager to service provider
- 62. Duty to report appointment of manager to the workforce and service regulators
- 63. Arrangements when manager is absent
- 64. Visits

PART 14

Requirements on responsible individuals for ensuring effective oversight of the service

- 65. Oversight of adequacy of resources
- 66. Other reports to the service provider
- 67. Engagement with individuals and others

PART 15

Requirements on responsible individuals for ensuring the compliance of the service

- 68. Duty to ensure there are systems in place to record incidents and complaints
- 69. Duty to ensure there are systems in place for keeping of records
- 70. Duty to ensure policies and procedures are up to date

PART 16

Requirements on responsible individuals for monitoring, reviewing and improving the quality of the service

- 71. Quality of care review
- 72. Statement of compliance with the requirements as to standards of care and support

PART 17

Other requirements on responsible individuals

- 73. Support for staff raising concerns
- 74. Duty of candour
- 75. Notifications

PART 18

Offences

- 76. Offences service providers
- 77. Offences responsible individuals

PART 19

Service providers who are liquidated etc. or who have died

- 78. Appointment of liquidators etc.
- 79. Death of service provider

PART 20

Regulations under section 21(5) of the Act

80. Designation of responsible individual by Welsh Ministers

PART 21

Amendments to related regulations

- 81. Amendment of the Regulated Services (Annual Returns) (Wales) Regulations 2017
- 82. Amendment of the Regulated Services (Penalty Notices) (Wales)
 Regulations 2019
 Signature

Status: This is the original version (as it was originally made). This item of legislation is currently only available in its original format.

SCHEDULE

1

PART 1 — Information and documents to be available in respect of persons working at the service

- 1. Proof of identity including a recent photograph.
- 2. Where required for the purposes of an exempted question in...
- 3. Where required for the purposes of an exempted question asked...
- 4. Two written references, including a reference from the last employer,...
- 5. Where a person has previously worked in a position whose...
- 6. Documentary evidence of any relevant qualification.
- 7. Where relevant, documentary evidence of registration with the workforce regulator....
- 8. A full employment history, together with a satisfactory written explanation...
- 9. Evidence of satisfactory linguistic ability for the purposes of providing...
- 10. Details of registration with or membership of any professional body....

PART 2 — Interpretation of Part 1

11. For the purposes of paragraphs 2 and 3 of Part...

SCHEDULE Records to be kept by the service provider

2

- 1. In respect of each individual, records of—
- 2. A record of any charges by the service provider to...
- 3. A record of all medicines kept in the service for...
- 4. A record of all money or other valuables deposited by...
- 5. A record of the following events that occur in the...
- 6. A record of every fire practice, drill or test of...
- 7. A record of all complaints made by individuals or their...
- 8. A record of all persons working at the service, which...
- 9. A copy of the duty roster of persons working at...
- 10. A record of any furniture brought by an individual into...
- 11. A record of any of the following events that occur...
- 12. A record of all visitors to the service, including the...

SCHEDULE

3

PART 1 — Notifications to the service regulator

- 1. Any revision to the statement of purpose, 28 days prior...
- 2. Service provider (individual or organisation) changes their name.
- 3. Where the service provider is a body corporate, any change...
- 4. Where the service provider is an unincorporated body, any change...
- 5. Where the service provider is an individual, the appointment of...
- 6. Where the service provider is a body corporate or partnership,...
- 7. Where the service provider is a partnership, death of one...
- 8. Where the service provider is a partnership, any change in...
- 9. Expected absence of the responsible individual for 28 days or...
- 10. The unexpected absence of the responsible individual, no later than...
- 11. Unexpected absence of the responsible individual for 28 days or...
- 12. Return from absence of the responsible individual.
- 13. The responsible individual ceases, or proposes to cease, being the...

- 14. Any abuse or allegation of abuse in relation to an...
- 15. Service provider, responsible individual or the appointed manager convicted of...
- 16. Any allegation of misconduct by a member of staff.
- 17. Any occurrence of category 3 or 4 pressure damage or...
- 18. Serious accident or injury to an individual.
- 19. The outbreak of any infectious disease.
- 20. Any incident reported to the police.
- 21. Any events which prevent, or could prevent, the provider from...
- 22. Where accommodation is provided, the death of an individual and...
- 23. Any request to a supervisory body in relation to the...
- 24. The premises are, or are proposed to be, significantly altered...
- 25. Additional premises are, or are proposed, to be acquired.
- 26. Any proposal to change the address of the principal office,...
- 27. Any referral to the DBS pursuant to the Safeguarding Vulnerable...
- 28. Where the service provider, responsible individual or appointed manager is...
- 29. Instigation and subsequent outcome of any child or adult protection...
- 30. Any allegation that an individual accommodated by the service has...
- 31. Any incident of sexual or criminal exploitation of an individual...
- 32. Any incident where an individual goes missing or has an...
 - PART 2 Notifications to the placing authority in relation to a child who is looked after by a local authority and to a parent or carer in relation to other individuals
- 33. Any abuse or allegation of abuse in relation to the...
- 34. Serious accident or injury to the individual.
- 35. Any occurrence of category 3 or 4 pressure damage or...
- 36. The outbreak of any infectious disease.
- 37. Any incident reported to the police relating to the individual....
- 38. The death of the individual while accommodated by the service...
- 39. An allegation that the individual has committed a serious offence...
- 40. Any incident where the individual goes missing or has an...
- 41. Any record of control or restraint in relation to the...
- 42. Instigation and subsequent outcome of any child or adult protection...
- 43. Any incident of sexual or criminal exploitation or suspected sexual...
 - PART 3 Notifications to the local authority in whose area the service is situated
- 44. Death of an individual and the circumstances.
- 45. Any incident of sexual or criminal exploitation or suspected sexual...
- 46. Any incident where an accommodated individual goes missing or has...
 - PART 4 Notifications to the appropriate police officer
- 47. Any incident of sexual or criminal exploitation or suspected sexual...
 - PART 5 Notifications to the health board in whose area the service is situated
- 48. The outbreak of any infectious disease.
- 49. The death of an individual and the circumstances.

SCHEDULE Notifications by the responsible individual

4

- 1. The appointment of a manager in accordance with regulation 58(1)....
- 2. The expected absence of the appointed manager for 28 days...

Document Generated: 2024-04-19

Status: This is the original version (as it was originally made). This item of legislation is currently only available in its original format.

- 3. The unexpected absence of the appointed manager, no later than...
- 4. The unexpected absence of the appointed manager for 28 days...
- 5. Return from absence of the appointed manager.
- 6. Interim arrangements where the appointed manager is absent for longer...
- 7. Someone other than the appointed manager is proposing to manage...
- 8. The appointed manager ceases, or proposes to cease, managing the... Explanatory Note