WELSH STATUTORY INSTRUMENTS

2019 No. 165

The Regulated Advocacy Services (Service Providers and Responsible Individuals) (Wales) Regulations 2019

PART 12

Requirements on responsible individuals for ensuring effective oversight of the service

Oversight of adequacy of resources

44.—(1) The responsible individual must report to the service provider on the adequacy of the resources available to provide the service in accordance with the requirements on service providers in Parts 3 to 15.

- (2) Such reports must be made on a quarterly basis.
- (3) But this requirement does not apply where the service provider is an individual.

Commencement Information

I1 Reg. 44 in force at 29.4.2019, see reg. 1(2)

Other reports to the service provider

45.—(1) The responsible individual must, without delay, report to the service provider—

- (a) any concerns about the management or provision of the service;
- (b) any significant changes to the way the service is managed or provided;
- (c) any concerns that the service is not being provided in accordance with the statement of purpose for the service.
- (2) But this requirement does not apply where the service provider is an individual.

Commencement Information

I2 Reg. 45 in force at 29.4.2019, see reg. 1(2)

Engagement with individuals and others

46.—(1) The responsible individual must put suitable arrangements in place for obtaining the views of—

- (a) individuals,
- (b) any representatives of those individuals,

- (c) service commissioners, and
- (d) staff employed at the service,

on the quality of advocacy provided and how this can be improved.

(2) The responsible individual must report the views obtained to the service provider so that these views can be taken into account by the service provider when making any decisions on plans for improvement of the quality of advocacy provided.

Commencement Information

I3 Reg. 46 in force at 29.4.2019, see reg. 1(2)

Changes to legislation:

There are currently no known outstanding effects for the The Regulated Advocacy Services (Service Providers and Responsible Individuals) (Wales) Regulations 2019, PART 12.