### WELSH STATUTORY INSTRUMENTS

## 2018 No. 1339

# The Local Authority Fostering Services (Wales) Regulations 2018

### PART 3

Requirements on local authority providers as to the information to be provided to individuals on commencement of the provision of care and support

#### Information about the service etc.

- **12.**—(1) The local authority provider must prepare a written guide to the service.
- (2) The guide must be—
  - (a) dated, reviewed at least annually and updated as necessary,
  - (b) in a language, style, presentation and format which is appropriate for both children (of all ages and understanding) and adults,
  - (c) given to—
    - (i) any child placed by the provider,
    - (ii) any foster parents and prospective foster parents,
    - (iii) in the case of a child who is placed with an area authority, that authority, and
  - (d) made available to others on request, unless this is not appropriate or would be inconsistent with the well-being of the child.
- (3) The guide must contain the following—
  - (a) a summary of the policies and procedures which the local authority provider must put in place under regulation 10(1)(a), (b), (c), (d), (e), (h) and (j),
  - (b) information about how to make a complaint,
  - (c) information about the availability of independent advocacy services for children who are looked after by a local authority,
  - (d) information about the role and contact details for the Children's Commissioner for Wales(1).
- (4) The local authority provider must ensure that children receive such support as is necessary to enable them to understand the information contained in the guide.