

SCHEDULE 2

Regulation 6

Information to be Included in the Patient Information Leaflet

1. A summary of the statement of purpose including—
 - (a) the name, address, telephone, fax and electronic mail contact details (if any) of the registered provider and of any registered manager;
 - (b) the names of all the dentists and dental care professionals employed in or for the purposes of the private dental practice;
 - (c) the kinds of treatment, facilities and all other services provided in or for the purposes of the private dental practice;
 - (d) the practice opening hours and any arrangements for patients who require urgent care or treatment out of hours;
 - (e) the arrangements for dealing with patients who are violent or abusive to staff; and
 - (f) the arrangements for dealing with complaints as set out in regulation 21.
2. The relevant experience and qualifications of all the dentists and dental care professionals employed in or for the purposes of the private dental practice.
3. The arrangements made for seeking patients' views about the quality of services provided by the private dental practice.
4. The arrangements for the appropriate development and training of employees.
5. The address and telephone number for each of the premises used for the purpose of carrying on a dental care practice by the registered provider.
6. The arrangements for access to premises used for the purpose of carrying on a private dental practice.
7. The rights and responsibilities of a patient including keeping appointments.
8. Details of persons who have access to patient information (including information from which the identity of the patient can be ascertained) and patients' rights in relation to disclosure of such information.