
WELSH STATUTORY INSTRUMENTS

2017 No. 1264

The Regulated Services (Service Providers and Responsible Individuals) (Wales) Regulations 2017

PART 17

**Requirements on responsible individuals for
ensuring effective oversight of the service**

Engagement with individuals and others

76.—(1) The responsible individual must put suitable arrangements in place for obtaining the views of—

- (a) the individuals who are receiving care and support,
- (b) any representatives of those individuals,
- (c) in the case of a child who is provided with accommodation, the placing authority,
- (d) service commissioners, and
- (e) staff employed at the service, on the quality of care and support provided and how this can be improved.

(2) The responsible individual must report the views obtained to the service provider so that these views can be taken into account by the service provider when making any decisions on plans for improvement of the quality of care and support provided by the service.

Changes to legislation:

There are currently no known outstanding effects for the The Regulated Services (Service Providers and Responsible Individuals) (Wales) Regulations 2017, Section 76.