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WELSH STATUTORY INSTRUMENTS

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**2011 No. 1706 (W.192)**

**NATIONAL HEALTH SERVICE, WALES**

**The National Health Service (Concerns, Complaints and Redress Arrangements) (Wales) (Amendment) Regulations 2011**

<i>Made</i>	- - - -	<i>11 July 2011</i>
<i>Laid before the National Assembly for Wales</i>	- -	<i>12 July 2011</i>
<i>Coming into force</i>	- -	<i>3 August 2011</i>

The Welsh Ministers make the following Regulations in exercise of the powers conferred by sections 1, 11(2)(d) and 11(3) of the NHS Redress (Wales) Measure 2008<sup>(1)</sup>.

**Title, commencement, application and interpretation**

1.—(1) The title of these Regulations is the National Health Service (Concerns, Complaints and Redress Arrangements) (Wales) (Amendment) Regulations 2011 and they come into force on 3 August 2011.

(2) These Regulations apply to services provided as part of the health service in Wales.

(3) In these Regulations “the principal Regulations” (“*y prif Reoliadau*”) means the National Health Service (Concerns, Complaints and Redress Arrangements) (Wales) Regulations 2011<sup>(2)</sup>.

**Amendment of the principal Regulations**

2.—(1) In regulation 1(2) for “1 October 2011” substitute “1 April 2012”.

(2) For regulation 52(5) substitute: “Complaints about services provided by English NHS bodies, Scottish NHS bodies or Northern Irish NHS bodies, as defined in regulation 34, before 1 April 2012 will not be considered under Part 7 of these Regulations.”.

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(1) 2008 nawm 1.

(2) S.I.2011/704 (W.108).

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**Status:** This is the original version (as it was originally made). This item of legislation is currently only available in its original format.

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11 July 2011

*Lesley Griffiths*  
Minister for Health and Social Services, one of  
the Welsh Ministers

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## EXPLANATORY NOTE

*(This note is not part of the Regulations)*

These Regulations amend the National Health Service (Concerns, Complaints and Redress Arrangements) (Wales) Regulations 2011 (“the principal Regulations”).

Regulation 2(1) delays the coming into force of Part 7 of the principal Regulations from 1 October 2011 to 1 April 2012. Part 7 of the principal Regulations deals with how redress is to be provided where an NHS Trust in Wales or a Local Health Board in Wales enters into an arrangement for the provision of health services with an NHS body in England, Scotland or Northern Ireland.

Regulation 2(2) substitutes a new regulation 52(5) into the principal Regulations to reflect the new coming into force date of Part 7 and to apply the cross border redress arrangements in that Part to services that have been provided on or after 1 April 2012.

The Welsh Ministers' Code of Practice on the carrying out of Regulatory Impact Assessments was considered in relation to these Regulations. As a result, it was not considered necessary to carry out a regulatory impact assessment as to the likely costs and benefits of complying with these Regulations.