

SCHEDULE

PART 1

Provisions coming into force on 1 December 2004

<i>Provision</i>	<i>Subject matter</i>
Section 11	Qualifying institutions
Section 12	Qualifying complaints
Section 13	Designation of operator
Section 14	Duties of designated operator
Section 15	Duties of qualifying institutions
Section 16	Termination of designation
Section 17	Privilege in relation to law of defamation
Section 18	Provision where designation of operator to cease
Section 21	Interpretation
Schedule 1	Conditions to be met by operator of student complaints scheme
Schedule 2	Conditions to be met by student complaints scheme
Schedule 3	Duties of designated operator
Schedule 4	Termination of designation of operator