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## STATUTORY INSTRUMENTS

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### 2021 No. 90

#### The Financial Services and Markets Act 2000 (Regulated Activities) (Amendment) Order 2021

#### PART 3

##### Transitional provisions: complaints relating to funeral plans

##### Procedure for dealing with relevant complaints

8. In paragraphs 13 and 14 of Schedule 17 to the Act, each reference to a “complaint” is to be taken to include a reference to a relevant complaint.

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##### Commencement Information

- I1** Art. 8 in force at 28.1.2021 for specified purposes, see [art. 1\(2\)](#)  
**I2** [Art. 8](#) in force at 29.7.2022 in so far as not already in force, see [art. 1\(3\)](#)

**Changes to legislation:**

There are currently no known outstanding effects for the The Financial Services and Markets Act 2000 (Regulated Activities) (Amendment) Order 2021, Section 8.