SCHEDULES

SCHEDULE 19

Ecodesign requirements for electronic displays

Design for repair and reuse

Availability of spare parts

- **15.**—(1) Manufacturers, authorised representatives or importers of electronic displays must make available to professional repairers at least the following spare parts—
 - (a) internal power supply;
 - (b) connectors to connect external equipment (including cable, antenna, USB, DVD and Bluray);
 - (c) capacitors above 400 microfarads, batteries and accumulators;
 - (d) DVD/Blu-ray module if applicable; and
 - (e) hard drive or solid state drive (HD/SSD) module if applicable;

for a minimum period of seven years after placing the last unit of the model on the market.

- (2) Manufacturers, authorised representatives or importers of electronic displays must make available to professional repairers and end-users at least the following spare parts—
 - (a) external power supply; and
 - (b) remote control;

for a minimum period of seven years after placing the last unit of the model on the market.

- (3) Manufacturers must ensure that the spare parts mentioned in sub-paragraphs (1) and (2) can be replaced with the use of commonly available tools and without permanent damage to the appliance.
 - (4) The manufacturer, authorised representative or importer must—
 - (a) no later than two years after the first unit of a model is placed on the market, publish for that product the list of spare parts referred to in sub-paragraph (1) and the procedure for ordering them on a website which is accessible to the public without charge; and
 - (b) ensure that the information referred to in paragraph (a) remains accessible throughout the period that the spare parts remain available.
- (5) When the first unit of a model is placed on the market, the manufacturer, authorised representative or importer must—
 - (a) publish for that product—
 - (i) the list of spare parts referred to in sub-paragraph (2);
 - (ii) the procedure for ordering them; and
 - (iii) the repair instructions;
 - on a website which is accessible to the public without charge; and
 - (b) ensure that the information referred to in paragraph (a) remains accessible throughout the period that the spare parts remain available.

Access to repair and maintenance information

- **16.**—(1) From no later than two years after the placing on the market of the first unit of a model or of an equivalent model until the end of the period referred to in sub-paragraph (1), the manufacturer, importer or authorised representative must provide access to the appliance repair and maintenance information to professional repairers in accordance with the following provisions.
- (2) The manufacturer's, importer's or authorised representative's website must set out the process for professional repairers to register for access to repair and maintenance information.
- (3) Before granting access to the information, manufacturer, authorised representative or importer may require the professional repairer to demonstrate that
 - (a) the professional repairer has the technical competence to repair electronic displays, and complies with the Electricity at Work Regulations 1989;
 - (b) the professional repairer is covered by insurance for liabilities resulting from its activities.
- (4) The request for registration must be accepted or refused within 5 working days from the date of the request.
- (5) Once registered, a professional repairer must be given access to requested repair and maintenance information within one working day of any request. The available repair and maintenance information must include—
 - (a) the unequivocal appliance identification;
 - (b) a disassembly map or exploded view;
 - (c) list of necessary repair and test equipment;
 - (d) component and diagnosis information (such as minimum and maximum theoretical values for measurements);
 - (e) wiring and connection diagrams;
 - (f) diagnostic fault and error codes (including manufacturer-specific codes, where applicable); and
 - (g) data records of reported failure incidents stored on the electronic display (where applicable).
- (6) Manufacturers, authorised representatives or importers may charge reasonable and proportionate fees for access to the repair and maintenance information or for receiving regular updates. A fee is reasonable if it does not discourage access by failing to take into account the extent to which the professional repairer uses the information.
- Maximum delivery time of spare parts
- 17.—(1) Subject to sub-paragraph (2), during the period referred to in paragraph 15(1) and (2), the manufacturer, importer or authorised representative must ensure delivery of spare parts for electronic displays within 15 working days of receiving an order.
- (2) In relation to products specified in paragraph 15(1), sub-paragraph (1) does not apply to repairers who have not registered with the manufacturer, importer or authorised representative in accordance with paragraph 16(2).