
STATUTORY INSTRUMENTS

2018 No. 952

The Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018

PART 5

Enforcement

Failure to make a reasonable adjustment

12.—(1) A failure by a public sector body to comply with the accessibility requirement is to be treated as a failure to make a reasonable adjustment.

(2) A failure by a public sector body to provide a satisfactory response to a request to provide information in an accessible format, pursuant to regulation 13(2) (right to request information in an accessible format), is to be treated as a failure to make a reasonable adjustment.

(3) A “failure to make a reasonable adjustment” in this regulation means a failure to make a reasonable adjustment for the purposes of—

- (a) sections 20, 21 and 29 of the Equality Act 2010; or
- (b) sections 19 to 21 and 21B to 21E of the Disability Discrimination Act 1995⁽¹⁾.

Commencement Information

II Reg. 12 in force at 23.9.2018, see [reg. 1\(2\)](#)

(1) [1995 c.50](#); section 19 was amended by Sch.8 para.9 of the Disability Discrimination Act [1995 \(c.50\)](#), Sch 1 para.12 of the Disability Discrimination (Northern Ireland) Order [2006/312](#) and reg.8 of the Civil Aviation (Access to Air Travel for Disabled Persons or Persons with Reduced Mobility) Regulations [2007/1895](#). Section 20 was amended by Sch.8 para.10 of the Disability Discrimination Act [1995 \(c.50\)](#). Sections 21B to 21E were inserted by art.4 of the Disability Discrimination (Northern Ireland) Order [2006/312](#). The Disability Discrimination Act 1995 was repealed for England, Wales and Scotland (subject to limited savings for Scotland) by the Equality Act [2010 \(c.15\)](#).

Changes to legislation:

There are currently no known outstanding effects for the The Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018, Section 12.