SCHEDULE 1

Article 2

Broadband universal service

Broadband universal service: specification

- **1.** Subject to paragraph 2, affordable broadband connections and services must be provided throughout the United Kingdom with all the following characteristics—
 - (a) a download sync speed of at least 10 megabits per second;
 - (b) an upload sync speed of at least 1 megabit per second;
 - (c) a contention ratio of no higher than 50:1;
 - (d) latency which is capable of allowing the end-user to make and receive voice calls over the connection effectively;
 - (e) the capability to allow data usage of at least 100 gigabytes per month.

Broadband universal service: eligibility

- 2. Paragraph 1 only applies to the extent that all the following conditions are met—
 - (a) the broadband connection is to a fixed location which is a residence or place of business;
 - (b) a prospective end-user requests that a broadband connection is provided to that location;
 - (c) a broadband connection and service with all the characteristics specified in paragraph 1—
 - (i) is not available to that location; and
 - (ii) will not be made available to that location through a publicly-funded intervention within the period of one year beginning with the date on which the request is made;
 - (d) provision of the broadband connection—
 - (i) will cost no more than £3,400; or
 - (ii) will cost more than £3,400, but any costs in excess of £3,400 will be paid by the end-user.