
STATUTORY INSTRUMENTS

2015 No. 542

The Alternative Dispute Resolution for Consumer Disputes
(Competent Authorities and Information) Regulations 2015

PART 1

General

“Consumer” and “trader”

3. In these Regulations—

“consumer” means an individual acting for purposes which are wholly or mainly outside that individual’s trade, business, craft or profession;

“trader” means a person acting for purposes relating to that person’s trade, business, craft or profession, whether acting personally or through another person acting in the trader’s name or on the trader’s behalf.