
STATUTORY INSTRUMENTS

2013 No. 3134

**The Consumer Contracts (Information, Cancellation
and Additional Charges) Regulations 2013**

PART 6

Enforcement

Complaints

44.—(1) It is the duty of an enforcement authority to consider any complaint made to it about a contravention of these Regulations, unless—

- (a) the complaint appears to the authority to be frivolous or vexatious, or
- (b) another enforcement authority has notified the CMA that it agrees to consider the complaint.

(2) If an enforcement authority has notified the CMA as mentioned in paragraph (1)(b), that authority is under a duty to consider the complaint.

(3) The following are enforcement authorities for the purposes of these Regulations—

- (a) every local weights and measures authority in Great Britain;
- (b) the Department of Enterprise, Trade and Investment in Northern Ireland.

Orders to secure compliance

45.—(1) An enforcement authority may apply for an injunction, or in Scotland an interdict or order of specific implement, against any person who appears to the authority to be responsible for a contravention of these Regulations.

(2) The court on an application under this regulation may grant an injunction, interdict or order on such terms as it thinks fit to secure compliance with these Regulations.

Notification of undertakings and orders to the CMA

46. An enforcement authority must notify the CMA—

- (a) of any undertaking given to it by or on behalf of any person who appears to it to be responsible for a contravention of these Regulations;
- (b) of the outcome of any application made by it under regulation 45, and of the terms of any undertaking given to the court or of any order made by the court;
- (c) of the outcome of any application made by it to enforce a previous order of the court.