
STATUTORY INSTRUMENTS

2012 No. 936

POSTAL SERVICES

The Postal Services (Universal Postal Service) Order 2012

Made - - - - - *26th March 2012*

Coming into force *1st April 2012*

**THE POSTAL SERVICES (UNIVERSAL
POSTAL SERVICE) ORDER 2012**

1. Citation and commencement
 2. Interpretation
 3. Routing times
 4. Delivery
 5. The universal postal service
 6. Delivery services
 7. Collection services
 8. End-to-end services at affordable prices
 9. Free end-to-end services
 10. Addressee services
- Signature

SCHEDULES

SCHEDULE 1 — End-to-end services at affordable prices

1. Single piece service
2. Priority services
3. Standard services
4. Registered and insured services
5. Return to sender services
6. Outgoing European Union services
7. Outgoing rest of world services
8. Incoming European Union services
9. Incoming rest of world services

SCHEDULE 2 — Free end-to-end services

1. Legislative petitions and addresses

Status: This is the original version (as it was originally made).

2. Meaning of eligible item in relation to services for blind or partially sighted persons
3. Domestic services for blind or partially sighted persons
4. International services for blind or partially sighted persons
5. Territories

SCHEDULE 3 — Addressee services

1. Redirection services
2. Poste restante services
3. Retention services

Explanatory Note