

---

STATUTORY INSTRUMENTS

---

**2009 No. 2999**

**PROVISION OF SERVICES**

**The Provision of Services Regulations 2009**

*Made - - - - 11th November 2009*

*Coming into force 28th December 2009*

**THE PROVISION OF SERVICES REGULATIONS 2009**

PART 1

INTRODUCTORY

1. Citation and commencement
2. "Service"
3. "Competent authority"
4. Interpretation: general
5. General exclusions and savings
6. Relationship with other requirements

PART 2

DUTIES OF SERVICE PROVIDERS

CHAPTER 1

INFORMATION

7. Duty to make contact details available
8. Other information to be made available
9. Information to be supplied on request etc
10. Information about dispute resolution
11. General

CHAPTER 2

COMPLAINTS

12. Complaints

**Changes to legislation:** There are currently no known outstanding effects for the  
The Provision of Services Regulations 2009. (See end of Document for details)

### PART 3

#### DUTIES OF COMPETENT AUTHORITIES IN RELATION TO PROVISION OF SERVICES IN UNITED KINGDOM

##### *Introductory*

13. Application of this Part

##### *Authorisations*

14. Authorisation schemes
15. Conditions for the granting of authorisation
16. Duration of authorisation
17. Selection from among several candidates
18. Authorisation schemes: general requirements
19. Authorisation procedures: time for dealing with application
20. Authorisation procedures: other requirements

##### *Requirements which are prohibited or subject to evaluation*

21. Prohibited requirements
22. Requirements subject to evaluation

### PART 4

#### DUTIES OF COMPETENT AUTHORITIES IN RELATION TO PROVIDERS OF SERVICES PROVIDED FROM ANOTHER EEA STATE

23. Application of this Part
24. Freedom to provide services
25. Derogations from the freedom to provide services
26. Derogation relating to the safety of a service
27. Procedure relating to derogation under regulation 26
28. Duty to notify Secretary of State of new requirements

### PART 5

#### RECIPIENTS OF SERVICES

29. Restrictions on use of service supplied by provider established in another EEA state
30. Requirements based on nationality or place of residence

### PART 6

#### OTHER DUTIES OF COMPETENT AUTHORITIES IN RELATION TO PROVIDERS AND RECIPIENTS

31. Certificates and other documents
32. Electronic procedures
33. Insurance
34. Commercial communications by regulated professions
35. Multi-disciplinary activities

## PART 7

### PROVISION OF INFORMATION BY COMPETENT AUTHORITIES

36. Information to be provided to the Secretary of State
37. Information to be provided to providers and recipients on request

## PART 8

### ELECTRONIC ASSISTANCE FACILITY

38. Duty to provide an electronic assistance facility

## PART 9

### ADMINISTRATIVE CO-OPERATION BETWEEN EEA STATES

39. General obligations
40. Provision of information where provider established in UK
41. Provision of information where services provided in UK
42. Alert mechanism
43. Information relating to disciplinary action etc taken in relation to providers
44. Mutual assistance in the event of case-by-case derogations

## PART 10

### SUPPLEMENTARY AND MISCELLANEOUS

45. Street trading
46. Disclosure of information under Employment Agencies Act 1973
47. Sex establishments
48. Enforcement
49. Licensing
- Signature
- Explanatory Note

**Changes to legislation:**

There are currently no known outstanding effects for the The Provision of Services Regulations 2009.