

SCHEDULE 4

Prior general information for framework contracts

5. The following information about safeguards and corrective measures—
- (a) where relevant, a description of the steps that the payment service user is to take in order to keep safe a payment instrument and how to notify the payment service provider for the purposes of regulation 57(1)(b);
 - (b) where relevant, the conditions under which the payment service provider proposes to reserve the right to stop or prevent the use of a payment instrument in accordance with regulation 56;
 - (c) the payer's liability under regulation 62, including details of any limits on such liability;
 - (d) how and within what period of time the payment service user is to notify the payment service provider of any unauthorised or incorrectly executed payment transaction under regulation 59, and the payment service provider's liability for unauthorised payment transactions under regulation 61;
 - (e) the payment service provider's liability for the execution of payment transactions under regulation 75 or 76;
 - (f) the conditions for the payment of any refund under regulation 63.