Status: This is the original version (as it was originally made). This item of legislation is currently only available in its original format.

SCHEDULE 2

Contract Terms

Complaints

25. A contractor must have in place arrangements for the handling and consideration of complaints about any matter connected with its provision of local pharmaceutical services which are essentially the same as those set out in Part II of the National Health Service (Complaints) Regulations 2004(1).

(1) S.I. 2004/1768.

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