

SCHEDULE 3

Regulation 24

OTHER CONTRACTUAL TERMS

PART 1

PATIENTS

Persons to whom mandatory services or additional services are to be provided

1.—(1) Subject to sub-paragraphs (3) and (5), the contractor may agree to provide mandatory or additional services under the contract to any person if a request is made for such services by—

- (a) the person who requires the services; or
- (b) a person specified in sub-paragraph (2), on behalf of the person who requires those services.

(2) For the purposes of sub-paragraph (1), a request for services may be made—

- (a) on behalf of any child by—
 - (i) either parent;
 - (ii) a person duly authorised by a local authority to whose care the child has been committed under the Children Act 1989 ^{M1}; or
 - (iii) a person duly authorised by a voluntary organisation by which the child is being accommodated under the provisions of that Act; or
- (b) on behalf of any adult who is incapable of making such an application, or authorising such an application to be made on their behalf, by a relative or the primary carer of that person.

(3) The contractor may refuse to provide mandatory or additional services in relation to a person falling outside a specified group of persons only where the contract provides for the contractor to provide such services to a specified group.

(4) The contractor shall only refuse to provide services under the contract to a person if it has reasonable grounds for doing so which do not relate to—

- [^{F1}(a) a person's age, sex (reassigned or otherwise), religion or belief, sexual orientation, race, cultural and linguistic background, any disability they may have, or medical or dental condition; or]
- (b) a person's decision or intended decision to accept or refuse private services in respect of himself or a family member.

(5) Sub-paragraph (1) does not apply—

- (a) where the contractor is providing mandatory or additional services in a prison; or
- (b) in any event to dental public health services.

Textual Amendments

- F1** Sch. 3 para. 1(4)(a) substituted (1.6.2011) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments\) Regulations 2011 \(S.I. 2011/1182\)](#), regs. 1, **8(2)**

Marginal Citations

- M1** 1989 c. 41.

Patient preference of practitioner

- 2.—(1) Where the contractor has agreed to provide services to a patient, it shall—
- (a) inform the patient (or, in the case of a child or incapable adult, the person who made the application on their behalf) of the patient's right to express a preference to receive services from a particular performer; and
 - (b) record in writing any such preference expressed by or on behalf of the patient.
- (2) The contractor shall endeavour to comply with any reasonable preference expressed under sub-paragraph (1) but need not do so if the preferred performer—
- (a) has reasonable grounds for refusing to provide services to the patient; or
 - (b) does not routinely perform the services required by the patient within the practice.
- (3) This paragraph does not apply—
- (a) where the contractor is providing mandatory or additional services in a prison; or
 - (b) in any event to dental public health services.

Violent patients

- 3.—(1) Where—
- (a) a patient of the contractor has committed an act of violence or behaved in such a way against any of the persons specified in sub-paragraph (2) as a consequence of which that person has feared for his safety; and
 - (b) the contractor has reported the incident to the police,
- the contractor may notify [^{F2}NHS England] that it will no longer provide services to that patient under the contract.
- (2) The reference to persons in sub-paragraph (1) means—
- (a) the contractor where it is an individual dental practitioner;
 - (b) in the case of a contract with two or more individuals practising in partnership, a partner in that partnership;
 - (c) in the case of a contract with a dental corporation, a director, chief executive, secretary or member of, or a legal and beneficial owner of shares in, that corporation;
 - [^{F3}(ca) in the case of a contract with a limited liability partnership, a member of that partnership;]
 - (d) a member of the contractor's staff;
 - (e) a person engaged by the contractor to perform or assist in the performance of services under the contract; or
 - (f) any other person present—
 - (i) on the practice premises; or
 - (ii) in the place where services were provided to the patient under the contract.
- (3) Notification under sub-paragraph (1) may be given by any means including telephone, fax or email but if not given in writing shall subsequently be confirmed in writing within seven days (and for this purpose a faxed or email notification is not a written one).
- (4) The time at which the contractor notifies [^{F2}NHS England] shall be the time at which it makes the telephone call or sends or delivers the notification to [^{F2}NHS England].
- (5) [^{F2}NHS England] shall—

- (a) acknowledge in writing receipt of the notice from the contractor under sub-paragraph (1); and
- (b) take all reasonable steps to inform the patient concerned as soon as is reasonably practicable.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F3** Sch. 3 para. 3(2)(ca) inserted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(2)(b)** (with Sch. 1)

Patients who refuse to pay NHS charges prior to the commencement of, or during, treatment

4. The contractor may—

- (a) refuse to begin a course of treatment or an orthodontic course of treatment; or
- (b) terminate a course of treatment or orthodontic course of treatment prior to its completion,

if the contractor has, in accordance with the NHS Charges Regulations, requested that the patient pay a charge in respect of that course of treatment or orthodontic course of treatment, and that patient has failed to pay that charge.

Irrevocable breakdown in relationship between contractor and patient

5. Where—

- (a) in the reasonable opinion of the contractor, there has been an irrevocable breakdown in the relationship between the patient and that contractor; and
- (b) notice of such a breakdown has been given to the patient by the contractor,

the contractor may notify [^{F2}NHS England] that it will no longer provide services to that patient under the contract.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

[^{F4}Friends and Family Test

5A.—(1) The contractor must give all patients who use the contractor’s practice the opportunity to provide feedback about the service received from the practice through the Friends and Family Test.

(2) The contractor must—

- (a) report the results of completed Friends and Family Tests to [^{F2}NHS England]; and
- (b) publish the results of such completed tests,

in the manner approved by [^{F2}NHS England].

(3) In this paragraph, “Friends and Family Test” means the arrangements that the contractor is required by [^{F2}NHS England] to implement to enable its patients to provide anonymous feedback about the patient experience at the contractor’s practice.]

Changes to legislation: There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3. (See end of Document for details)

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F4** [Sch. 3 para. 5A](#) inserted (1.4.2015) by [The National Health Service \(Primary Dental Services and General Ophthalmic Services\) \(Miscellaneous Amendments and Transitional Provision\) Regulations 2015 \(S.I. 2015/416\)](#), regs. 1(2), 4

PART 2

PROVISION OF SERVICES

Course of treatment

6.—(1) Except in the case of orthodontic services and dental public health services, the contractor shall provide mandatory and additional services to a patient by providing to that patient a course of treatment.

(2) The contractor shall use its best endeavours to ensure that a course of treatment is completed within a reasonable time from the date on which—

- (a) the treatment plan was written in accordance with paragraph 7(1); or
- (b) where a treatment plan is not required pursuant to that paragraph, the initial examination and assessment of the patient took place.

(3) Where a contractor provides urgent treatment to a patient, the urgent treatment provided shall constitute a course of treatment and no other services shall be provided during that course of treatment.

(4) If a course of treatment is—

- (a) terminated before it has been completed; or
- (b) otherwise not completed within a reasonable time,

any further services to be provided to that patient under the contract must be provided as a new course of treatment.

(5) A course of treatment may only be terminated by—

- (a) the contractor—
 - (i) when the circumstances referred to in paragraph 3(1) of this Schedule (violent patients) occur and notice that it will no longer provide services has been given to [F2NHS England];
 - (ii) where the patient has refused to pay a charge in the circumstances referred to in paragraph 4 of this Schedule (refusal to pay NHS Charges during treatment); or
 - (iii) where, in the reasonable opinion of the contractor, there has been an irrevocable breakdown in the relationship between the patient and the contractor and notice of such a breakdown has been given to the patient and [F2NHS England];
- (b) the patient; or
- (c) a person specified in paragraph 1(2) of this Schedule acting on the patient's behalf.

(6) If the contractor is unable to complete the course of the treatment which has been commenced for reasons beyond its control, it shall give notice to [F2NHS England] of the extent of the treatment so provided and the reason for its inability to complete the remainder.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), [Sch. para. 1](#)

Treatment plans

7.—(1) Subject to sub-paragraph (5), where the contractor agrees to provide a course of treatment to a patient, it shall, at the time of the initial examination and assessment of that patient, ensure that the patient is provided with a treatment plan on a form supplied for that purpose by [F²NHS England] which shall specify—

- (a) the name of the patient;
- (b) the name of the contractor;
- (c) particulars of the places where the patient will receive services;
- (d) the telephone number at which the contractor may be contacted during normal surgery hours;
- (e) details of the services (if any) which are, at the date of the examination, considered necessary to secure the oral health of the patient;
- (f) the NHS charge, if any, in respect of those services if provided pursuant to the contract; and
- (g) any proposals the contractor may have for private services as an alternative to the services proposed under the contract, including particulars of the cost to the patient if he were to accept the provision of private services.

(2) If the patient, having considered the treatment plan provided pursuant to sub-paragraph (1), decides to accept the provision of private services in place of all or part of services under the contract, the contractor shall ensure that the patient signs the treatment plan in the appropriate place to indicate that he has understood the nature of private services to be provided and his acceptance of those services.

(3) Where the services included in the treatment plan under this paragraph need to be varied, the contractor shall provide the patient with a revised treatment plan in accordance with sub-paragraph (1).

(4) Subject to paragraph 6(5), the contractor shall provide the services which are detailed in the treatment plan, or where the treatment plan is revised, the revised treatment plan.

(5) The obligation to provide a treatment plan under this paragraph shall not apply to a Band 1 course of treatment or a charge exempt course of treatment unless—

- (a) the contractor is providing privately any part of that course of treatment pursuant to paragraph 10; or
- (b) the patient has requested that he be provided with written details of the course of treatment to be provided or that has been provided to him, whether or not he specifically requests a treatment plan.

(6) Where a patient requests the contractor to provide him with a summary of the care and treatment provided under the treatment plan because he intends to receive services from another contractor, the contractor shall provide him with such a summary as he considers appropriate (including details of the care and treatment which could not easily be observed on visual examination).

(7) The summary referred to in sub-paragraph (6) shall be supplied to the patient on a form supplied for that purpose by [F²NHS England] within 28 days of that request.

Changes to legislation: There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3. (See end of Document for details)

[^{F5}(8) Where, by virtue of this paragraph, a person is required to include anything in a treatment plan or a summary, or to ensure a patient signs a treatment plan, but as a consequence of a disease being, or in anticipation of a disease being imminently—

- (a) pandemic; and
- (b) a serious risk or potentially a serious risk to human health,

the Secretary of State has made an announcement to the effect that, in order to assist in the management of the serious risk or potentially serious risk to human health, for the period specified in the announcement, that requirement is to be waived or modified in the manner specified in the announcement, that requirement is waived or is as modified in the specified manner for the specified period.

(9) Modifications under sub-paragraph (8) may include modifications imposing requirements on a person other than the person who, but for the announcement, would be required to include anything in a treatment plan or a summary or to ensure a patient signs a treatment plan.

(10) An announcement under sub-paragraph (8) may be withdrawn or amended at any time.]

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F5** [Sch. 3 para. 7\(8\)-\(10\)](#) inserted (14.9.2020) by [The National Health Service \(Coronavirus\) \(Charges and Further Amendments Relating to the Provision of Primary Care Services During a Pandemic etc.\) Regulations 2020 \(S.I. 2020/885\)](#), regs. 1(2), **9(2)**

Completion of courses of treatment

8.—(1) The contractor shall indicate on the form supplied by [^{F2}NHS England] pursuant to paragraph 38 whether the course of treatment was completed, and if the course of treatment was not completed, provide the reason for the failure to complete the course of treatment.

- (2) If [^{F2}NHS England]—
- (a) determines that the number of courses of treatment provided by the contractor which have not being completed is excessive; and
 - (b) does not consider that the reasons given by the contractor for the failure to complete the courses of treatment are satisfactory,

it shall be entitled to exercise its powers under paragraph 59(2) on the grounds that the contractor is not, pursuant to paragraph 6(2), using its best endeavours to ensure courses of treatment are completed.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

Referral to another contractor, a hospital or other relevant service provider for advanced mandatory, domiciliary or sedation services

9.—(1) Where a patient requires advanced mandatory services, domiciliary services or sedation services that are not provided under the contract by the contractor, it shall, if the patient agrees,

refer that patient in accordance with sub-paragraph (2) for the provision of a referral service by an alternative contractor, a hospital or other relevant service provider under Part 1 of the Act.

- (2) In referring a patient pursuant to sub-paragraph (1), the contractor shall provide—
- (a) to the patient being referred, a referral notice on a form supplied for that purpose by [^{F2}NHS England] which shall specify the services detailed on the treatment plan which will be carried out by the alternative contractor, hospital or other relevant service provider; and
 - (b) to the alternative contractor, hospital or other relevant service provider, either at the time of referral or as soon as reasonably practicable thereafter—
 - (i) a copy of the treatment plan provided to the patient pursuant to paragraph 7;
 - (ii) a copy of the referral notice; and
 - (iii) a statement of the amount paid to it, or due to be paid to it, by the patient under the NHS Charges Regulations in respect of the course of treatment during which the referral is made.

(3) Where the patient notifies the contractor, whether verbally or in writing, that he does not wish to be referred to the alternative contractor, hospital or other relevant service provider selected by the contractor, the contractor shall, if requested to do so by the patient, use its best endeavours to refer the patient to another suitable contractor, hospital or other relevant service provider under Part 1 of the Act for the provision of the referral service.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), [Sch. para. 1](#)

Mixing of services provided under the contract with private services

10.—(1) Subject to sub-paragraph (2) and the requirements in paragraphs 2 (referral services) and 6 (orthodontic treatment plans) of Schedule 1 and paragraph 7(1)(g) of this Schedule, a contractor may, with the consent of the patient, provide privately any part of a course of treatment or orthodontic course of treatment for that patient, including in circumstances where that patient has been referred to the contractor for a referral service.

- (2) A contractor may—
- (a) not provide privately or under the contract treatment that involves the administration of general anaesthesia or the provision of sedation; and
 - (b) in the case of an orthodontic course of treatment provide—
 - (i) the case assessment wholly privately or wholly under the contract; and
 - (ii) the orthodontic treatment wholly privately or wholly under the contract.
- (3) A contractor shall not, with a view to obtaining the agreement of a patient to undergo services privately—
- (a) advise a patient that the services which are necessary in his case are not available from the contractor under the contract; or
 - (b) seek to mislead the patient about the quality of the services available under the contract.
- (4) In sub-paragraph (2)(a), “provision of sedation” means the provision of one or more drugs to a patient in order to produce a state of depression of the central nervous system to enable treatment to be carried out.

Repair or replacement of restorations

11.—(1) Subject to sub-paragraph (5), where a restoration specified in sub-paragraph (2) needs to be repaired or replaced the contractor shall repair or replace the restoration at no charge to the patient.

(2) The restorations referred to in sub-paragraph (1) are any filling, root filling, inlay, porcelain veneer or crown provided by the contractor to a patient in the course of providing services under the contract, which within the relevant period has to be repaired or replaced to secure oral health.

(3) The repair or replacement of a restoration specified in sub-paragraph (2) is a banded course of treatment for the purposes of calculating the number of units of dental activity and paragraph 1 of Schedule 2 shall apply notwithstanding that no charge is made or recovered in accordance with the NHS Charges Regulations.

(4) The band in which a restoration specified in sub-paragraph (2) falls shall be determined in accordance with the NHS Charges Regulations [^{F6}and, if such restoration falls within a Band 2 course of treatment, the applicable sub-band for the purpose of calculating the appropriate number of units of dental activity shall be determined in accordance with Parts 1 and 1A of Schedule 2].

(5) Sub-paragraph (1) shall not apply where—

- (a) within the relevant period, a person other than the contractor has provided treatment on the tooth in respect of which the restoration was provided;
- (b) the contractor advised the patient at the time of the restoration and it was recorded on the patient record that—
 - (i) the restoration was intended to be temporary in nature; or
 - (ii) in its opinion, a different form of restoration was more appropriate to secure oral health but, notwithstanding that advice, the patient nevertheless requested the restoration which was provided;
- (c) in the opinion of the contractor, the condition of the tooth in respect of which the restoration was provided is such that the restoration cannot satisfactorily be repaired or replaced and different treatment is now required; or
- (d) the repair or replacement is required as a result of trauma.

(6) In this paragraph, “the relevant period” means the 12 month period beginning on the date on which the restoration was provided, and ceasing twelve months after that date.

Textual Amendments

F6 Words in [Sch. 3 para. 11\(4\)](#) inserted (25.11.2022) by [The National Health Service \(Primary Dental Services\) \(Amendment\) Regulations 2022 \(S.I. 2022/1132\)](#), regs. 1(1), **2(3)**

Premises, facilities and equipment

12.—(1) The contractor shall ensure that the practice premises used for the provision of services under the contract are—

- (a) suitable for the delivery of those services; and
- (b) sufficient to meet the reasonable needs of the contractor's patients.

(2) The obligation in sub-paragraph (1) includes providing proper and sufficient waiting-room accommodation for patients.

(3) The contractor shall provide, in relation to all of the services to be provided under the contract, such other facilities and equipment as are necessary to enable it to properly perform that service.

(4) In this paragraph, “practice premises” includes a mobile surgery.

Modifications etc. (not altering text)

- C1** Sch. 3 para. 12 modified (3.1.2006) by [The General Dental Services and Personal Dental Services Transitional Provisions Order 2005 \(S.I. 2005/3435\)](#), arts. 1(1), **12**

Telephone services

13.—(1) The contractor shall not be a party to any contract or other arrangement under which the number for telephone services to be used by—

- (a) patients to contact the practice for any purpose related to the contract; or
- (b) any other person to contact the practice in relation to services provided as part of the health service,

starts with the digits 087, 090 or 091 or consists of a personal number, unless the service is provided free to the caller.

(2) In this paragraph, “personal number” means a telephone number which starts with the number 070 followed by a further 8 digits.

National Institute for Clinical Excellence guidance

14. The contractor shall provide services under the contract in accordance with any relevant guidance that is issued by the National Institute for Clinical Excellence^{M2}, in particular the guidance entitled “Dental recall - Recall interval between routine dental examinations”^{M3}.

Marginal Citations

- M2** The National Institute for Clinical Excellence is established as a Special Health Authority under section 11 of the Act ([S.I. 1999/220](#), as amended by [S.I. 1999/2219](#), [2002/1760](#) and [2005/497](#)).
- M3** This guidance is available from NICE's website, www.nice.org.uk.

Infection control

15. The contractor shall ensure that it has appropriate arrangements for infection control and decontamination.

Treatment under general anaesthesia: prohibition

16. The contractor shall not provide any services under the contract that involve the provision of general anaesthesia.

PART 3

SUPPLY OF DRUGS AND PRESCRIBING

General

17. The contractor shall ensure that any prescription form for listed drugs, medicines or appliances issued by a prescriber complies as appropriate with the requirements in this Part.

Changes to legislation: There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3. (See end of Document for details)

Supply of drugs

18.—(1) A prescriber may supply to a patient listed drugs, medicines or appliances as are required for immediate use before the issue of a prescription for such drugs, medicines or appliances in accordance with paragraph 19.

(2) A prescriber may personally administer to a patient any drug or medicine required for the treatment of that patient.

Issue of prescription forms

19.—(1) A prescriber shall order listed drugs, medicines or appliances (other than those supplied under paragraph 18) as are required for the treatment of any patient to whom it is providing services under the contract by issuing to the patient a prescription form.

(2) Every prescription form shall—

(a) be signed by the prescriber; and

(b) be issued separately to each patient to whom the contractor is providing services under the contract.

(3) For the purposes of this paragraph, “prescription form” means a form that is supplied for the purposes of this paragraph by [^{F2}NHS England].

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

Excessive prescribing

20. A prescriber shall not prescribe drugs, medicines or appliances whose cost or quantity, in relation to any patient, is, by reason of the character of that drug, medicine or appliance, in excess of that which was reasonably necessary for the proper treatment of that patient.

PART 4

PERSONS WHO PERFORM SERVICES

Dental practitioners

[^{F7}21. A dental practitioner may perform dental services under the contract provided—

(a) that dental practitioner is included in the dental performers list held by [^{F2}NHS England]; and

(b) that dental practitioner’s inclusion in that list is not subject to a suspension.]

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

F7 Sch. 3 para. 21 substituted (1.4.2013) by The National Health Service (Primary Dental Services) (Miscellaneous Amendments and Transitional Provisions) Regulations 2013 (S.I. 2013/364), regs. 1(1), 19(9) (with Sch. 1)

Dental care professionals

22.—(1) Prior to the coming into force of the first regulations under section 36A(2) of the Dentists Act ^{M4} (professions complementary to dentistry)—

- (a) a dental hygienist; or
- (b) a dental therapist

may perform dental services under the contract provided he is enrolled in the appropriate register established in accordance with the Dental Auxiliaries Regulations 1986 ^{M5}.

(2) Upon the coming into force of the first regulations under section 36A(2) of the Dentists Act—

- (a) a dental hygienist;
- (b) a dental therapist; or
- (c) a professional or member of a class as specified in regulations made under section 36A(2) of the Dentists Act,

may perform dental services under the contract provided—

- (i) he is a dental care professional; and
- (ii) his registration in the dental care professional register established under section 36B ^{M6} of the Dentists Act is not subject to a suspension.

Marginal Citations

M4 Section 36A was prospectively inserted into the Dentists Act by article 29 of the Dentists Act Order.

M5 S.I. 1986/887; relevant amending instruments are S.I. 199/3460 and 2002/1671.

M6 Section 36B was prospectively inserted into the Dentists Act by article 29 of the Dentists Act Order.

Performers: further requirements

23.—(1) No health care professional or other person other than one to whom paragraph 22 applies shall perform clinical services under the contract unless he is appropriately registered with his relevant professional body and his registration is not subject to a suspension.

(2) Where—

- (a) the registration of a dental practitioner, dental care professional or other health care professional; or
- (b) a dental practitioner's inclusion [^{F8}in the dental performers list held by [^{F2}NHS England]],

is subject to conditions, the contractor shall ensure compliance with those conditions in so far as they are relevant to the contract.

(3) No health care professional or other person shall perform any clinical services under the contract unless he has such clinical experience and training as are necessary to enable him properly to perform such services.

Changes to legislation: There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3. (See end of Document for details)

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), [Sch. para. 1](#)
- F8** Words in [Sch. 3 para. 23\(2\)\(b\)](#) substituted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), [19\(10\)](#) (with [Sch. 1](#))

Conditions for employment and engagement: dental practitioners performing dental services

24.—^{F9}(1) A contractor must not employ or engage a dental practitioner to perform dental services under the contract unless the contractor has checked that the practitioner meets the requirements in paragraph 21.]

(2) Where the employment or engagement of a dental practitioner is urgently needed and it is not possible to check the matters referred to in paragraph 21 in accordance with sub-paragraph (1) (b) before employing or engaging him he may be employed or engaged on a temporary basis for a single period of up to 7 days whilst such checks are undertaken.

Textual Amendments

- F9** [Sch. 3 para. 24\(1\)](#) substituted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), [19\(11\)](#) (with [Sch. 1](#))

Conditions for employment and engagement: persons performing dental services other than dental practitioners

25.—(1) The contractor shall not employ or engage a dental care professional to perform dental services unless it has taken reasonable steps to satisfy itself that he has the clinical experience and training necessary to enable him to properly perform dental services and—

- (a) prior to the coming into force of the first regulations under section 36A(2) of the Dentists Act, the contractor has checked that his name is on the roll of the appropriate register established in accordance with the Dental Auxiliaries Regulations 1986; and
- (b) from the coming into force of the first regulations under section 36A(2) of the Dentists Act, the contractor has checked that—
 - (i) his name is included in the register of dental care professionals; and
 - (ii) his registration in the dental care professional register is not subject to a suspension.

(2) Where the employment or engagement of a person specified in sub-paragraph (1) is urgently needed and it is not possible to check his registration in accordance with sub-paragraph (1) (where it applies) before employing or engaging him, he may be employed or engaged on a temporary basis for a single period of up to 7 days whilst such checks are undertaken.

(3) When considering a person's experience and training for the purposes of sub-paragraph (1), the contractor shall have regard in particular to—

- (a) any post-graduate or post-registration qualification held by that person; and
- (b) any relevant training undertaken by him and any relevant clinical experience gained by him.

Conditions for employment and engagement: all persons performing dental services

26.—(1) The contractor shall not employ or engage a person to perform dental services under the contract unless—

- (a) that person has provided two clinical references that relate to two recent posts (which may include any current post) exercising the profession in which he seeks employment or engagement with the contractor which lasted for three months or more without a significant break, or where this is not possible, that person has provided a full explanation and alternative referees; and
- (b) the contractor has checked and is satisfied with the references.

(2) Where the employment or engagement of a person falling within sub-paragraph (1) is urgently needed and it is not possible for the contractor to obtain and check the references in accordance with sub-paragraph (1)(b) before employing or engaging him, he may be employed or engaged on a temporary basis for a single period of up to 14 days whilst his references are checked and considered, and for an additional period of a further 7 days if the contractor believes the person supplying those references is ill, on holiday or otherwise temporarily unavailable.

(3) Where the contractor employs or engages the same person on more than one occasion within a period of three months, it may rely on the references provided on the first occasion, provided that those references are not more than twelve months old.

Conditions for employment or engagement: persons assisting in the provision of services under the contract

27.—(1) Before employing or engaging any person to assist it in the provision of services under the contract, the contractor shall take reasonable care to satisfy itself that the person in question is both suitably qualified and competent to discharge the duties for which he is to be employed or engaged.

(2) The duty imposed by sub-paragraph (1) is in addition to the duties imposed by paragraphs 24 to 26.

(3) When considering the competence and suitability of any person for the purpose of sub-paragraph (1), the contractor shall have regard in particular to—

- (a) that person's academic and vocational qualifications;
- (b) his education and training; and
- (c) his previous employment or work experience.

Training

28. The contractor shall ensure that for any dental practitioner or dental care professional who is—

- (a) performing dental services under the contract; or
- (b) employed or engaged to assist in the performance of such services,

arrangements are in place for the purpose of maintaining and updating his skills and knowledge in relation to the services which he is performing or assisting in performing.

(2) The contractor shall afford to each employee reasonable opportunities to undertake appropriate training with a view to maintaining that employee's competence.

Level of skill

29. The contractor shall carry out its obligations under the contract with reasonable care and skill.

Changes to legislation: There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3. (See end of Document for details)

Appraisal and assessment

[^{F10}30. The contractor shall ensure that any dental practitioner performing services under the agreement—

- (a) participates in the appraisal system (if any) provided by [^{F2}NHS England]; and
- (b) co-operates with [^{F2}NHS England] in relation to patient safety.]

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F10** Sch. 3 para. 30 substituted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(12)** (with Sch. 1)

Sub-contracting of clinical matters

31.—(1) The contractor shall not sub-contract any of its rights or duties under the contract to any person in relation to clinical matters unless—

- (a) it has taken reasonable steps to satisfy itself that—
 - (i) it is reasonable in all the circumstances; and
 - (ii) that the person is qualified and competent to provide the service; and
- (b) it is satisfied in accordance with paragraphs 81 and 82 that the sub-contractor holds adequate insurance.

(2) Where the contractor sub-contracts any of its rights or duties under the contract in relation to clinical matters, it shall—

- (a) inform [^{F2}NHS England] of the sub-contract as soon as is reasonably practicable; and
- (b) provide [^{F2}NHS England] with such information in relation to the sub-contract as it reasonably requests.

(3) Where the contractor sub-contracts clinical services in accordance with sub-paragraph (1), the parties to the contract shall be deemed to have agreed a variation to the agreement which has the effect of adding to the list of the contractor's premises any premises which are to be used by the sub-contractor for the purpose of the sub-contract and paragraph 60 shall not apply.

(4) A contract with a sub-contractor must prohibit the sub-contractor from sub-contracting the clinical services it has agreed with the contractor to provide.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

PART 5

RECORDS, INFORMATION, NOTIFICATIONS AND RIGHTS OF ENTRY

Patient records

32.—(1) The contractor shall ensure that a full, accurate and contemporaneous record is kept in the patient record in respect of the care and treatment given to each patient under the contract, including treatment given to a patient who is referred to the contractor.

(2) The patient record may be kept in electronic form.

(3) The patient record shall include details of any private services (to the extent that they are provided with services under the contract) and shall be kept with—

- (a) a copy of any treatment plan or referral treatment plan given to the patient pursuant to paragraph 2 of Schedule 1 (referral services) or paragraph 7 of this Schedule;
- (b) all radiographs, photographs and study casts taken or obtained by it as part of the services provided to that patient;
- (c) where an orthodontic course of treatment has been provided to a patient, a copy of the orthodontic treatment plan;
- (d) where information is to be submitted to [F2NHS England] in accordance with paragraph 38 and that information is submitted electronically—
 - (i) the written declaration form in respect of exemption under paragraph 1(1) of Schedule 12ZA to the Act duly made and completed in accordance [F11with] regulations made under section 79 of, and paragraph 7(a) to, Schedule 12ZA to that Act; and
 - (ii) a note of the evidence in support of that declaration; and
- (e) the statement concerning any custom-made devices provided by any person as a consequence of regulation 15 of the Medical Devices Regulations 2002^{M7} (procedures for custom-made devices) in respect of services being provided to that patient.

(4) The patient record and the items referred to in sub-paragraph (3) shall be retained for a period of 2 years beginning with—

- (a) the date on which—
 - (i) a course of treatment or orthodontic course of treatment is terminated; or
 - (ii) a course of treatment or an orthodontic course of treatment is completed; or
- (b) in respect of courses of treatment or orthodontic courses of treatment not falling within paragraph (a)(i) or (ii) the date by which no more services can be provided as part of that course of treatment or orthodontic course of treatment by virtue of paragraph 5(4)(b) of Schedule 1 (orthodontic course of treatment) or paragraph 6(4)(b) of this Schedule.

(5) Nothing in this paragraph shall affect any property right which the contractor may have in relation to the records, radiographs, photographs and study models referred to in this paragraph.

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

F11 Word in Sch. 3 para. 32(3)(d)(i) inserted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(14)(b)** (with Sch. 1)

Changes to legislation: There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3. (See end of Document for details)

Marginal Citations

M7 S.I. 2002/618.

Confidentiality of personal data

33. The contractor shall nominate a person with responsibility for practices and procedures relating to the confidentiality of personal data held by it.

Patient information

34.—(1) The contractor shall ensure that there is displayed in a prominent position in its practice premises, in a part to which patients have access—

- (a) in respect of its practice based quality assurance system referred to in paragraph 80, a written statement relating to its commitment to the matters referred to in paragraph 80(4);
- (b) such information relating to NHS Charges as is supplied by [^{F2}NHS England] for the purposes of providing information to patients; and
- (c) information about the complaints procedure which it operates in accordance with Part 6, giving the name and title of the person nominated by the contractor in accordance with paragraph 50(2)(a).

(2) The contractor shall—

- (a) compile a document (in this paragraph called a “patient information leaflet”) which shall include the information specified in Schedule 4;
- (b) review its patient information leaflet at least once in every period of 12 months and make any amendments necessary to maintain its accuracy; and
- (c) make available a copy of the leaflet, and any subsequent updates, to its patients and prospective patients.

(3) The requirements in sub-paragraph (2) do not apply to any contractor to the extent that it provides services to persons detained in prison.

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), [Sch. para. 1](#)

[^{F12}Information about the contractor’s practice

34A.—(1) The contractor must ensure that a comprehensive and accurate profile in respect of its practice is provided to NHS England for the purpose of display on the NHS.uk website.

(2) The contractor must review the information contained in the profile referred to in paragraph (1) at least once in every period of 90 days from the date the profile is provided in accordance with paragraph (1).

(3) If, on such a review, it appears to the contractor that any of that information is inaccurate or incomplete, the contractor must provide NHS England with an updated profile in respect of its practice.]

Textual Amendments

F12 Sch. 3 para. 34A inserted (25.11.2022) by [The National Health Service \(Primary Dental Services\) \(Amendment\) Regulations 2022 \(S.I. 2022/1132\)](#), reg. 1(1), **3**

Provision of and access to information: [F2NHS England]

35.—(1) The contractor shall, at the request of [F2NHS England]—

- (a) produce to [F2NHS England] or to a person authorised in writing by [F2NHS England] in such format, and at such intervals or within such period, as [F2NHS England] specifies; or
- (b) allow [F2NHS England], or a person authorised in writing by it to access,

the information specified in paragraph (2).

(2) The information specified for the purposes of sub-paragraph (1) is—

- (a) any information which is reasonably required by [F2NHS England] for the purposes of or, in connection with, the contract; and
- (b) any other information which is reasonably required in connection with [F2NHS England's] functions,

and includes the contractor's patient records.

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

Requests for information from Patients' Forums

F13 **36.**

Textual Amendments

F13 Sch. 3 para. 36 omitted (1.4.2008) by virtue of [The Local Involvement Networks Regulations 2008 \(S.I. 2008/528\)](#), reg. 1(2), **Sch. para. 9(a)**

Inquiries about prescriptions and referrals

37.—(1) The contractor shall, subject to sub-paragraphs (2) and (3), sufficiently answer any inquiries whether oral or in writing from [F2NHS England] concerning—

- (a) any prescription form issued by a prescriber;
- (b) the considerations by reference to which prescribers issue such forms;
- (c) the referral by or on behalf of the contractor of any patient for any other services provided under the Act; or
- (d) the considerations by which the contractor makes such referrals or provides for them to be made on its behalf.

Changes to legislation: There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3. (See end of Document for details)

(2) An inquiry referred to in sub-paragraph (1) may only be made for the purpose either of obtaining information to assist [F2NHS England] to discharge its functions or of assisting the contractor in the discharge of its obligations under the contract.

(3) The contractor shall not be obliged to answer any inquiry referred to in sub-paragraph (1) unless it is made—

- (a) in the case of sub-paragraph (1)(a) or (1)(b), by an appropriately qualified health care professional; or
- (b) in the case of sub-paragraph (1)(c) or (1)(d), by an appropriately qualified dental practitioner,

appointed in either case by [F2NHS England] to assist it in the exercise of its functions under this paragraph and that person produces, on request, written evidence that he is authorised by [F2NHS England] to make such inquiry on its behalf.

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), [Sch. para. 1](#)

Notification of a course of treatment, orthodontic course of treatment etc.

38.—(1) The contractor shall, within two months of the date upon which—

- (a) it completes a course of treatment in respect of mandatory or additional services;
- (b) it completes a case assessment in respect of an orthodontic course of treatment that does not lead to a course of treatment;
- (c) it provides an orthodontic appliance following a case assessment in respect of orthodontic treatment;
- (d) it completes a course of treatment in respect of orthodontic treatment;
- (e) a course of treatment in respect of mandatory services or additional services or orthodontic course of treatment is terminated; or
- (f) in respect of courses not falling within sub-paragraph (d) or (e), no more services can be provided by virtue of paragraph 5(4)(b) of Schedule 1 (orthodontic course of treatment) or paragraph 6(4)(b) of this Schedule,

[F14subject to sub-paragraph (4), send to [F2NHS England] by means of electronic submission], the information specified in sub-paragraph (2).

(2) The information referred to in sub-paragraph (1) comprise of—

- (a) details of the patient to whom it provides services;
- (b) details of the services provided (including any appliances provided) to that patient;
- (c) details of any NHS Charge payable (and paid) by that patient; and
- [F15(d) in the case of a patient who is exempt from NHS Charges, the information required under sub-paragraph (3).]

[F16(3) In the case of a patient who is exempt from NHS Charges, the contractor must provide [F2NHS England] (or a person authorised on [F2NHS England's] behalf) with—

- (a) such details of that exemption as [F2NHS England] may reasonably request; and
- (b) the written declaration.

(4) [F2NHS England] may accept submission of the information mentioned in sub-paragraph (2) in paper form in such exceptional circumstances as [F2NHS England] may reasonably determine.

(5) In this paragraph, “electronic submission” means the submission of information electronically via a computer system approved by [F2NHS England].]

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F14** Words in Sch. 3 para. 38(1) substituted (1.5.2019) by [The National Health Service \(Primary Dental Services and General Ophthalmic Services\) \(Amendment\) Regulations 2017 \(S.I. 2017/1056\)](#), regs. 1(3), **2(3)(a)** (with reg. 3)
- F15** Sch. 3 para. 38(2)(d) substituted (1.5.2019) by [The National Health Service \(Primary Dental Services and General Ophthalmic Services\) \(Amendment\) Regulations 2017 \(S.I. 2017/1056\)](#), regs. 1(3), **2(3)(b)** (with reg. 3)
- F16** Sch. 3 para. 38(3)-(5) inserted (1.5.2019) by [The National Health Service \(Primary Dental Services and General Ophthalmic Services\) \(Amendment\) Regulations 2017 \(S.I. 2017/1056\)](#), regs. 1(3), **2(3)(c)** (with reg. 3)

Annual report and review

39.—(1) [F2NHS England] shall provide to the contractor an annual report relating to the contract which shall contain the same categories of information for all persons who hold contracts [F17 with [F2NHS England]].

(2) Once [F2NHS England] has provided the report referred to in sub-paragraph (1), [F2NHS England] shall arrange with the contractor an annual review of its performance in relation to the contract.

(3) [F2NHS England] shall prepare a draft record of the review referred to in sub-paragraph (2) for comment by the contractor and, having regard to such comments, shall produce a final written record of the review.

(4) A copy of the final record referred to in sub-paragraph (3) shall be sent to the contractor.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F17** Words in Sch. 3 para. 39(1) substituted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(19)(a)(ii)** (with Sch. 1)

Notification to [F2NHS England]

40.—(1) In addition to any requirements of notification elsewhere in the Regulations, the contractor shall notify [F2NHS England] in writing, as soon as reasonably practicable, of—

- (a) any serious incident that in the reasonable opinion of the contractor affects or is likely to affect the contractor's performance of its obligations under the contract; or
- (b) any circumstances which give rise to [F2NHS England's] right to terminate the contract under paragraph 70 or 71(1).

Changes to legislation: There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3. (See end of Document for details)

(2) The contractor shall, unless it is impracticable for it to do so, notify [F²NHS England] in writing within 28 days of any occurrence requiring a change in the information about it published by [F²NHS England] in accordance with regulations made under section 16CA(3) of the Act ^{M8} (primary dental services).

(3) The contractor shall give notice in writing to [F²NHS England] when a dental practitioner who is performing or will perform services under the contract (as the case may be)—

- (a) leaves the contractor, and the date upon which he left; or
- (b) is employed or engaged by the contractor,

which shall include the name of the dental practitioner who has left, or who has been employed or engaged, together with his professional registration number.

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

Marginal Citations

M8 Section 16CA was inserted into the Act by section 170 of the 2003 Act.

Notice provisions specific to a contract with a dental corporation

41. A contractor which is a dental corporation shall give notice in writing to [F²NHS England] forthwith when—

- (a) it passes a resolution or a court of competent jurisdiction makes an order that the contractor be wound up;
- (b) circumstances arise which might entitle a creditor or a court to appoint a receiver, administrator or administrative receiver for the contractor;
- (c) circumstances arise which would enable the court to make a winding up order in respect of the contractor; or
- (d) the contractor is unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986 ^{M9} (definition of inability to pay debts).

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

Marginal Citations

M9 1986 c. 45.

Notice provisions specific to a contract with two or more individuals practising in partnership

42.—(1) A contractor which is a partnership shall give notice in writing to [F²NHS England] forthwith when—

- (a) a partner leaves or informs his partners that he intends to leave the partnership, and the date upon which he left or will leave the partnership; or

- (b) a new partner joins the partnership.
- (2) A notice under sub-paragraph (1)(b) shall—
 - (a) state the date that the new partner joined the partnership;
 - (b) confirm that the new partner is a dental practitioner, or that he satisfies the conditions specified in section 28M(2)(b) of the Act;
 - (c) confirm that the new partner meets the conditions imposed by regulation 4 (general conditions relating to all contracts); and
 - (d) state whether the new partner is a general or a limited partner.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

^{F18}**Notice provisions specific to a contract with a limited liability partnership**

42B.—(1) Where a limited liability partnership is a party to a contract it shall give notice to ^{F2}NHS England] forthwith when—

- (a) it passes a resolution or a court of competent jurisdiction makes an order that the contractor be wound up;
 - (b) circumstances arise which might entitle a creditor or a court to appoint a receiver, administrator or administrative receiver for the contractor;
 - (c) circumstances arise which would enable the court to make a winding up order in respect of the contractor;
 - (d) the contractor is unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986 (definition of inability to pay debts); and
 - (e) any membership changes are notified in accordance with section 9 of the Limited Liability Partnership Act 2000 (registration of membership changes) to the registrar (within the meaning of that Act) in relation to a person who becomes or ceases to be a member or designated member (within the meaning of that Act) and the notice must specify the date on which that person becomes or ceases to be a member or designated member (as the case may be).
- (2) A notice under sub-paragraph (e) must confirm—
- (a) that any new member joining the partnership meets the conditions imposed by regulation 4 (general prescribed conditions relating to all contracts); and
 - (b) following the membership changes, the partnership continues to satisfy the conditions in section 102(2A) of the 2006 Act.]

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F18** Sch. 3 para. 42B inserted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(23)** (with Sch. 1)

Changes to legislation: There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3. (See end of Document for details)

Notification to patients following a variation of the contract

43. Where the contract is varied in accordance with Part 9 of this Schedule and, as a result of that variation there is to be a change in the range of services provided by the contractor, the contractor shall ensure that there is displayed in a prominent position in its practice premises, in a part to which patients have access, written details of that change.

[^{F19}N] Notification provisions specific to prototype agreements

43A. [^{F20}Where the contractor has elected to enter into a prototype agreement, apart from CDS prototype contractors, the contractor shall]—

- (a) send to [^{F2}NHS England] details of any private treatment provided to a capitated patient attending the practice, in electronic form, whether or not this treatment is associated with services that are provided under the prototype agreement; and
- (b) provide all patients attending for treatment at its practice with a privacy notice in a form approved by [^{F2}NHS England] notifying them of the obligation referred to in sub-paragraph (a).]

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F19** Sch. 3 para. 43A inserted (1.11.2015) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments\) \(No. 2\) Regulations 2015 \(S.I. 2015/1728\)](#), regs. 1(1), **9**
- F20** Words in Sch. 3 para. 43A substituted (1.4.2016) by [The National Health Service \(Primary Dental Services Miscellaneous Amendments and Directions to the NHS Business Services Authority\) Regulations 2016 \(S.I. 2016/298\)](#), regs. 1(1), **13**

Entry and inspection by [^{F2}NHS England]

44.—(1) Subject to—

- (a) the conditions in sub-paragraph (2); and
- (b) sub-paragraph (3),

the contractor shall allow persons authorised in writing by [^{F2}NHS England] to enter and inspect the practice premises at any reasonable time.

(2) The conditions referred to in sub-paragraph (1) are that—

- (a) reasonable notice of the intended entry has been given;
- (b) written evidence of the authority of the person seeking entry is produced to the contractor on request; and
- (c) entry is not made to any premises or part of the premises used as residential accommodation without the consent of the resident.

(3) Where the contractor is providing services under the contract in a prison, the contractor shall not be obliged to comply with sub-paragraph (1), or paragraph^{F21}... 46, if—

- (a) the contractor has used its best endeavours to allow [^{F2}NHS England]^{F22}...or the [^{F23}Care Quality Commission] (as the case may be) to enter and inspect the practice premises; but
- (b) entry and inspection has been prevented by the prison authorities despite the contractor's best endeavours.

(4) In this paragraph “practice premises” includes a mobile surgery.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F21** Words in Sch. 3 para. 44(3) omitted (1.4.2008) by virtue of [The Local Involvement Networks Regulations 2008 \(S.I. 2008/528\)](#), reg. 1(2), **Sch. para. 9(b)(i)**
- F22** Words in Sch. 3 para. 44(3)(a) omitted (1.4.2008) by virtue of [The Local Involvement Networks Regulations 2008 \(S.I. 2008/528\)](#), reg. 1(2), **Sch. para. 9(b)(ii)**
- F23** Words in Sch. 3 para. 44(3)(a) substituted (1.4.2009) by [The Health and Social Care Act 2008 \(Commencement No.9, Consequential Amendments and Transitory, Transitional and Saving Provisions\) Order 2009 \(S.I. 2009/462\)](#), art. 1(4), **Sch. 5 para. 17(a)**

Entry and inspection by members of Patients' Forums

^{F24}45.

Textual Amendments

- F24** Sch. 3 para. 45 omitted (1.4.2008) by virtue of [The Local Involvement Networks Regulations 2008 \(S.I. 2008/528\)](#), reg. 1(2), **Sch. para. 9(c)**

[^{F25}Entry and inspection by the Care Quality Commission

46. [^{F26}Subject to paragraph 44(3), the contractor shall allow persons authorised by the Care Quality Commission to enter and inspect the premises in accordance with section 62 of the Health and Social Care Act 2008 (entry and inspection).]

Textual Amendments

- F25** Sch. 3 para. 46 and heading substituted (1.4.2009) by [The Health and Social Care Act 2008 \(Commencement No.9, Consequential Amendments and Transitory, Transitional and Saving Provisions\) Order 2009 \(S.I. 2009/462\)](#), art. 1(4), **Sch. 5 para. 17(b)**
- F26** Sch. 3 para. 46 substituted (1.10.2010) by [The Health and Social Care Act 2008 \(Miscellaneous Consequential Amendments\) Order 2010 \(S.I. 2010/1881\)](#), arts. 1(1), **18**

[^{F27}Entry and viewing by Local Healthwatch organisations

46A. The contractor must comply with the requirement to allow an authorised representative to enter and view premises and observe the carrying-on of activities on those premises in accordance with regulations made under section 225 (duties of services- providers to allow entry by Local Healthwatch organisations or contractors) of the Local Government and Public Involvement Health Act 2007.]

Changes to legislation: There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3. (See end of Document for details)

Textual Amendments

F27 Sch. 3 para. 46A substituted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(25)** (with Sch. 1)

[^{F28}PART 5A

Complaints received on or after 1st April 2009

Textual Amendments

F28 Sch. 3 Pt. 5A inserted (1.4.2009) by [The Local Authority Social Services and National Health Service Complaints \(England\) Regulations 2009 \(S.I. 2009/309\)](#), reg. 1(2), **Sch. para. 5(2)** (with Sch. para. 8)

46B. As regards complaints relating to any matter reasonably connected with the provision of services under the contract which are received on or after 1st April 2009, the contractor must have in place a complaints procedure which meets the requirements of the Local Authority Social Services and National Health Service Complaints (England) Regulations 2009.]

PART 6

COMPLAINTS

Complaints procedure

^{F29}**47.**

Textual Amendments

F29 Sch. 3 paras. 47, 48 omitted (1.4.2013) by virtue of [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(26)** (with Sch. 1)

Making of complaints

^{F29}**48.**

Textual Amendments

F29 Sch. 3 paras. 47, 48 omitted (1.4.2013) by virtue of [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(26)** (with Sch. 1)

Period for making complaints

^{F30}**49.**

Textual Amendments

F30 Sch. 3 paras. 49, 50 omitted (1.4.2013) by virtue of [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(26)** (with Sch. 1)

Further requirements for complaints procedures

F30 **50.**

Textual Amendments

F30 Sch. 3 paras. 49, 50 omitted (1.4.2013) by virtue of [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(26)** (with Sch. 1)

Co-operation with investigations

51.—(1) The contractor shall co-operate with—

- (a) any investigation of a complaint in relation to any matter reasonably connected with the provision of services under the contract undertaken by—
 - (i) [^{F2}NHS England]; and
 - (ii) [^{F31}the Health Service Commissioner]; and
- (b) any investigation of a complaint by an NHS body or local authority which relates to a patient or former patient of the contractor.

(2) In sub-paragraph (1)—

“NHS body” means [^{F2}NHS England], an NHS trust, an NHS foundation trust, ^{F32}... a Local Health Board, a Health Board, a Health and Social Services Board, a Health and Social Services Trust or, a Health Board or Special Health Board constituted under section 2 of the National Health Service (Scotland) Act 1978 ^{M10};

“local authority” means—

- (a) any of the bodies listed in section 1 of the Local Authority Social Services Act 1970 ^{M11} (local authorities);
- (b) the Council of the Isles of Scilly; ^{F33}...
- (c) a council constituted under section 2 of the Local Government etc. (Scotland) Act 1994 ^{M12} (constitution of councils); [^{F34}or]
- (d) [^{F35}a council of a county or county borough in Wales;]

[^{F36}“Health Service Commissioner” means the person appointed Health Service Commissioner for England in accordance with section 1 of, and Schedule 1 to, the Health Service Commissioners Act 1993].

(3) The co-operation required by sub-paragraph (1) includes—

- (a) answering questions reasonably put to the contractor by [^{F2}NHS England];
- (b) providing any information relating to the complaint reasonably required by [^{F2}NHS England]; and

Changes to legislation: There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3. (See end of Document for details)

- (c) attending any meeting to consider the complaint (if held at a reasonably accessible place and at a reasonable hour, and due notice has been given) if the contractor's presence at the meeting is reasonably required by the Primary Care Trust.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F31** Words in Sch. 3 para. 51(1)(a)(ii) substituted (1.4.2009) by [The Local Authority Social Services and National Health Service Complaints \(England\) Regulations 2009 \(S.I. 2009/309\)](#), reg. 1(2), **Sch. para. 5(3)(b)(i)** (with Sch. para. 8)
- F32** Words in Sch. 3 para. 51(2) omitted (1.4.2013) by virtue of [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(27)(b)(ii)** (with Sch. 1)
- F33** Word in Sch. 3 para. 51(2) omitted (6.4.2016) by virtue of [The Social Services and Well-being \(Wales\) Act 2014 \(Consequential Amendments\) \(Secondary Legislation\) Regulations 2016 \(S.I. 2016/211\)](#), reg. 1(2), **Sch. 3 para. 66(a)**
- F34** Word in Sch. 3 para. 51(2) inserted (6.4.2016) by [The Social Services and Well-being \(Wales\) Act 2014 \(Consequential Amendments\) \(Secondary Legislation\) Regulations 2016 \(S.I. 2016/211\)](#), reg. 1(2), **Sch. 3 para. 66(b)**
- F35** Words in Sch. 3 para. 51(2) inserted (6.4.2016) by [The Social Services and Well-being \(Wales\) Act 2014 \(Consequential Amendments\) \(Secondary Legislation\) Regulations 2016 \(S.I. 2016/211\)](#), reg. 1(2), **Sch. 3 para. 66(c)**
- F36** Words in Sch. 3 para. 51(2) inserted (1.4.2009) by [The Local Authority Social Services and National Health Service Complaints \(England\) Regulations 2009 \(S.I. 2009/309\)](#), reg. 1(2), **Sch. para. 5(3)(b)(ii)** (with Sch. para. 8)

Marginal Citations

- M10** 1978 c. 29.
- M11** 1970 c. 42; section 1 was amended by the [Local Government Act 1972 \(c. 70\)](#), **section 195** and by the [Local Government \(Wales\) Act 1994 \(c. 19\)](#), **Schedule 10**, paragraph 7.
- M12** 1994 c. 39.

Provision of information

52. The contractor shall inform [F2NHS England], at such intervals as [F2NHS England] requires, of the number of complaints it has received under the procedure established in accordance with [F37the Local Authority Social Services and National Health Service Complaints (England) Regulations 2009].

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F37** Words in Sch. 3 para. 52 substituted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(28)(b)** (with Sch. 1)

PART 7

DISPUTE RESOLUTION

Local resolution of contract disputes

53. In the case of any dispute arising out of or in connection with the contract, the contractor and [F2NHS England] must make every reasonable effort to communicate and co-operate with each other with a view to resolving the dispute, before referring the dispute for determination in accordance with the NHS dispute resolution procedure (or, where applicable, before commencing court proceedings).

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

Dispute resolution: non-NHS contracts

54.—[F38(1) In the case of a contract that is not an NHS contract, any dispute arising out of or in connection with the contract, except matters dealt with under the complaints procedure pursuant to Part 6, may be referred for consideration and determination to the Secretary of State—

- (a) if it relates to a period when the contractor was a health service body, by the contractor or by [F2NHS England]; or
 - (b) in any other case, by the contractor or, if the contractor agrees in writing, by [F2NHS England].]
- (2) In the case of a dispute referred to the Secretary of State under sub-paragraph (1)—
- (a) the procedure to be followed is the NHS dispute resolution procedure; and
 - (b) the parties agree to be bound by any determination made by the adjudicator.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F38** [Sch. 3 para. 54\(1\)](#) substituted (1.7.2015) by [The National Health Service \(Primary Dental Services and General Ophthalmic Services\) \(Miscellaneous Amendments and Transitional Provision\) Regulations 2015 \(S.I. 2015/416\)](#), regs. 1(3), **5** (with reg. 12)

NHS dispute resolution procedure

55.—(1) The procedure specified in the following sub-paragraphs and paragraph 56 applies in the case of any dispute arising out of or in connection with the contract which is referred to the Secretary of State—

- (a) in accordance with section 4(3) of the 1990 Act (where the contract is an NHS contract); or
 - (b) in accordance with paragraph 54 (where the contract is not an NHS contract).
- (2) Any party wishing to refer a dispute as mentioned in sub-paragraph (1) shall send to the Secretary of State a written request for dispute resolution which shall include or be accompanied by—
- (a) the names and addresses of the parties to the dispute;

- (b) a copy of the contract; and
- (c) a brief statement describing the nature and circumstances of the dispute.

(3) Any party wishing to refer a dispute as mentioned in sub-paragraph (1) must send the request under sub-paragraph (2) within a period of three years beginning with the date on which the matter giving rise to the dispute happened or should reasonably have come to the attention of the party wishing to refer the dispute.

(4) Where the dispute relates to a contract which is not an NHS contract, the Secretary of State may determine the matter herself or, if she considers it appropriate, appoint a person or persons to consider and determine it ^{M13}.

(5) Before reaching a decision as to who should determine the dispute, either under sub-paragraph (4) or under section 4(5) of the 1990 Act, the Secretary of State shall, within the period of seven days beginning with the date on which the matter was referred to her, send a written request to the parties to make in writing, within a specified period, any representations which they may wish to make about the matter.

(6) The Secretary of State shall give, with the notice given under sub-paragraph (5), to the party other than the one which referred the matter to dispute resolution a copy of any document by which the matter was referred for dispute resolution.

(7) The Secretary of State shall give a copy of any representations received from a party to the other party and shall in each case request (in writing) a party to whom a copy of the representations is given to make within a specified period any written observations which it wishes to make on those representations.

(8) Following receipt of any representations from the parties or, if earlier, at the end of the period for making such representations specified in the request sent under sub-paragraph (5) or (7), the Secretary of State shall, if she decides to appoint a person or persons to hear the dispute—

- (a) inform the parties in writing of the name of the person or persons whom she has appointed; and
- (b) pass to the person or persons so appointed any documents received from the parties under sub-paragraphs (2), (5) or (7).

(9) For the purpose of assisting him in his consideration of the matter, the adjudicator may—

- (a) invite representatives of the parties to appear before him to make oral representations either together or, with the agreement of the parties, separately, and may in advance provide the parties with a list of matters or questions to which he wishes them to give special consideration; or
- (b) consult other persons whose expertise he considers will assist him in his consideration of the matter.

(10) Where the adjudicator consults another person under sub-paragraph (9)(b), he shall notify the parties accordingly in writing and, where he considers that the interests of any party might be substantially affected by the result of the consultation, he shall give to the parties such opportunity as he considers reasonable in the circumstances to make observations on those results.

(11) In considering the matter, the adjudicator shall consider—

- (a) any written representations made in response to a request under sub-paragraph (5), but only if they are made within the specified period;
- (b) any written observations made in response to a request under sub-paragraph (7), but only if they are made within the specified period;
- (c) any oral representations made in response to an invitation under sub-paragraph (9)(a);
- (d) the results of any consultation under sub-paragraph (9)(b); and

(e) any observations made in accordance with an opportunity given under sub-paragraph (10).

(12) In this paragraph, “specified period” means such period as the Secretary of State shall specify in the request, being not less than two, nor more than four, weeks beginning with the date on which the notice referred to is given, but the Secretary of State may, if she considers that there is good reason for doing so, extend any such period (even after it has expired) and, where she does so, a reference in this paragraph to the specified period is to the period as so extended.

(13) Subject to the other provisions of this paragraph and paragraph 56, the adjudicator shall have wide discretion in determining the procedure of the dispute resolution to ensure the just, expeditious, economical and final determination of the dispute.

Marginal Citations

M13 Where the dispute relates to a contract which is an NHS contract, section 4(5) of the 1990 Act applies.

Determination of dispute

56.—(1) The adjudicator shall record his determination and the reasons for it, in writing and shall give notice of the determination (including a record of the reasons) to the parties.

(2) In the case of a contract referred for determination in accordance with paragraph 54(1), subsection (8) of section 4 of the 1990 Act shall apply as that subsection applies in the case of a contract referred for determination in accordance with subsection (3) of section 4 of that Act.

(3) In the case of a contract referred for determination in accordance with paragraph 54(1), subsection (5) of section 28P of the Act^{M14} (GDS contracts: disputes and enforcement) shall apply as that subsection applies in the case of a contract referred for determination in accordance with subsection (3) of section 4 of the 1990 Act.

Marginal Citations

M14 Section 28P was inserted into the Act by section 175(1) of the 2003 Act.

Interpretation of Part 7

57.—(1) In this Part, reference to any dispute arising out of or in connection with the contract include any dispute arising out of or in connection with the termination of the contract.

(2) Any term of the contract that makes provision in respect of the requirements in this Part shall survive even where the contract has terminated.

PART 8

MID-YEAR REVIEW OF ACTIVITY UNDER CONTRACTS

Mid-year reviews

58.—(1) This paragraph and paragraph 59 apply where services are to be provided under the contract from 1st April in any financial year.

(2) In this paragraph and paragraph 59, references to requirements to provide units of dental activity or orthodontic activity are to such requirements under the terms of the contract giving effect to regulation 17 (units of dental activity) or 18 (units of orthodontic activity).

Changes to legislation: There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3. (See end of Document for details)

- (3) [F²NHS England] shall, by 31st October in each financial year, determine the number of—
- (a) units of dental activity; or
 - (b) units of orthodontic activity,

that the contractor has provided between 1st April and 30th September of that financial year based on the data provided to it by virtue of paragraph 38.

(4) Where [F²NHS England] determines under sub-paragraph (3) that the contractor has, between 1st April and 30th September, provided less than 30 per cent of the total number of—

- (a) units of dental activity; or
- (b) units of orthodontic activity,

that it is required to provide in that financial year, subparagraph (5) shall apply.

(5) Where this sub-paragraph applies, [F²NHS England] may—

- (a) notify the contractor that it is concerned about the level of activity provided under the contract in the first half of the financial year, setting out—
 - (i) the number of units of dental activity or units of orthodontic activity (as the case may be) that it has determined that the contractor has provided; and
 - (ii) the percentage of the total number of units of dental activity or units of orthodontic activity (as the case may be) required to be provided during the financial year that the number in sub-paragraph (i) represents; and
- (b) require in that notification that the contractor participate in a mid-year review of its performance in relation to the contract with [F²NHS England].

(6) Where a mid-year review is required by [F²NHS England] pursuant to sub-paragraph (5), [F²NHS England] and the contractor shall discuss at that review—

- (a) any written evidence the contractor puts forward to demonstrate that it has performed a greater number of units of dental activity or units of orthodontic activity during the first half of the financial year than those notified to it under sub-paragraph (5)(a)(i); and
- (b) any reasons that the contractor puts forward for the level of activity in the first half of the financial year.

(7) [F²NHS England] shall prepare a draft record of the mid-year review for comment by the contractor and, having regard to such comments, shall produce a final written record of the review.

(8) A copy of the final record of the mid-year review shall be sent to the contractor.

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), [Sch. para. 1](#)

Action [F²NHS England] can take following a mid-year review

59.—(1) Where, following the mid-year review and the sending of the final record of that review to the contractor, [F²NHS England], having taken account of any evidence or reasons put forward by the contractor at that review, nevertheless has serious concerns that the contractor is unlikely to provide the number of—

- (a) units of dental activity; or
- (b) units of orthodontic activity,

that it is required to provide by the end of the financial year, [F²NHS England] shall be entitled to take either or both of the steps specified in sub-paragraph (2).

(2) [F²NHS England] may—

(a) require the contractor to comply with a written plan drawn up by [F²NHS England] to ensure that the level of activity during the remainder of the financial year is such that the contractor will provide the number of units of dental activity or units of orthodontic activity it is required to provide; or

(b) withhold monies payable under the contract.

(3) The maximum amount that may be withheld pursuant to sub-paragraph (2)(b) is—

(a) the amount that is payable under the contract in respect of the number of units of dental activity or units of orthodontic activity required to be provided in a financial year, less

(b) the amount that would be payable under the contract as a relevant proportion of that amount if the contractor provided in the whole of the financial year only twice the number of units of dental activity or orthodontic activity that he provided between 1st April and 30th September.

(4) Nothing in this paragraph shall prevent [F²NHS England] and the contractor agreeing to vary the contract in accordance with paragraph 61 to adjust—

(a) the level of activity to be provided under the contract; or

(b) the monies to be paid by [F²NHS England] to the contractor under the contract.

(5) Where [F²NHS England] withholds monies under to paragraph (2), it shall ensure that it pays the withheld monies to the contractor as soon as possible following the end of the financial year where the contractor has—

(a) provided the number of units of dental activity or units of orthodontic activity required to be provided; or

(b) failed to provide that number of units of dental activity or units of orthodontic activity, but that failure amounts to 4 per cent or less of the total number of units of dental activity or units of orthodontic activity that ought to have been provided during that financial year (and therefore regulation 19 applies).

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

PART 9

VARIATION AND TERMINATION OF CONTRACTS

Variation of a contract: general

60.—(1) Subject to paragraph 31(3), no amendment or variation shall have effect unless it is in writing and signed by or on behalf of [F²NHS England] and the contractor.

(2) In addition to the specific provision made in paragraphs [F³⁹61A,] 62(6), 63(6) and 75, [F²NHS England] may vary the contract without the contractor's consent where it—

Changes to legislation: There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3. (See end of Document for details)

- (a) is reasonably satisfied that it is necessary to vary the contract so as to comply with the Act, any regulations made pursuant to the Act, or any direction given by the Secretary of State pursuant to the Act; and
- (b) notifies the contractor in writing of the wording of the proposed variation and the date upon which that variation is to take effect,

and, where it is reasonably practicable to do so, the date that the proposed variation is to take effect shall be not less than 14 days after the date on which the notice under paragraph (b) is served on the contractor.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F39** Word in [Sch. 3 para. 60\(2\)](#) inserted (12.6.2023) by [The National Health Service \(Primary Dental Services\) \(Amendment\) Regulations 2023 \(S.I. 2023/554\)](#), regs. 1(1), **2(2)(a)**

Variation of a contract: activity under the contract

61.—(1) Where the contractor or [^{F2}NHS England] is of the opinion that there needs to be a variation to the number of—

- (a) units of dental activity; or
- (b) units of orthodontic activity,

to be provided under the contract, sub-paragraphs (2) and (3) shall apply.

(2) The contractor or [^{F2}NHS England] (as the case may be) shall notify the other party to the contract in writing of its opinion of the need for a variation, specifying in that notice the variation that it considers necessary, together with its reasons.

(3) Following service of the notice referred to in sub-paragraph (2), both parties shall use their best endeavours to communicate and co-operate with each other with a view to determining what (if any) variation should be made to the number of—

- (a) units of dental activity; or
- (b) units of orthodontic activity,

and any related variations to the contract, including to the monies to be paid to the contractor under the contract, and shall where appropriate effect the variation in accordance with paragraph 60.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

[^{F40}Variation of a contract: rebasing for persistent under performance

61A.—(1) In this paragraph—

“contracted activity” means the number of units of dental activity or units of orthodontic activity the contractor is required to provide under the contract,

“Covid years” means the financial years ending on 31st March 2021 and 31st March 2022,

“rebasings” means a permanent variation of the contract pursuant to sub-paragraph (2) and

“rebase” is to be read accordingly,

“rebasing date” means the date, notified by NHS England under a rebasing notice, from which the rebasing takes effect,

“rebasing notice” means a notice in writing sent by NHS England to the contractor, notifying the contractor of the wording of a proposed rebasing and the rebasing date,

“relevant financial years” means any three consecutive financial years, save for the Covid years, which—

- (a) are not before the financial year ending on 31st March 2020, and
- (b) immediately precede the financial year in which the rebasing notice is served on the contractor.

(2) If all the conditions in sub-paragraph (3) are met, NHS England may rebase the contract to—

- (a) reduce the contracted activity, and
- (b) carry out any related variations of the contract, including in relation to the monies to be paid to the contractor under the contract,

but the rebasing must not result in the contracted activity being reduced to less than the highest number of units of dental or orthodontic activity provided by the contractor in any one of the relevant financial years.

(3) The conditions referred to in sub-paragraph (2) are—

- (a) in respect of each relevant financial year—
 - (i) NHS England invited the contractor to participate in a mid-year review of its performance under the contract, pursuant to paragraph 58(5)(b), whether the contractor has engaged with this procedure or not,
 - (ii) the contractor provided less than 96% of contracted activity,
 - (iii) there have not been force majeure circumstances under the contract, which have caused the under delivery pursuant to sub-paragraph (ii),
 - (iv) NHS England issued a breach notice to the contractor by reason of under delivery pursuant to sub-paragraph (ii), which has not been set aside, and no formal dispute is pending in respect of the circumstances that have given rise to the breach notice, and
- (b) NHS England has not been able to agree with the contractor a permanent variation of the contract under paragraph 61(3).

(4) If NHS England decides to rebase a contract—

- (a) it must serve a rebasing notice on the contractor and allow a minimum of 28 days, starting with the day the rebasing notice is served on the contractor, before taking any action pursuant to that notice, and
- (b) it must specify in the rebasing notice a rebasing date it considers appropriate, ^[F41]which must be no earlier than 1st April in the financial year immediately following the financial year in which the rebasing notice is served on the contractor.]]

Textual Amendments

F40 Sch. 3 para. 61A inserted (12.6.2023) by [The National Health Service \(Primary Dental Services\) \(Amendment\) Regulations 2023 \(S.I. 2023/554\)](#), regs. 1(1), **2(2)(b)**

F41 Words in Sch. 3 para. 61A(4)(b) substituted (1.4.2024) by [The National Health Service \(Primary Dental Services and Dental Charges\) \(Amendment\) Regulations 2024 \(S.I. 2024/271\)](#), regs. 1(2), **2(2)**

Variation provisions specific to a contract with an individual dental practitioner

62.—(1) If a contractor which is an individual dental practitioner proposes to practise in partnership with one or more persons during the existence of the contract, the contractor shall notify [F²NHS England] in writing of—

- (a) the name of the person or persons with whom it proposes to practise in partnership; and
- (b) the date on which the contractor wishes to change its status as a contractor from that of an individual dental practitioner to that of a partnership, which shall be not less than 28 days after the date upon which it has served the notice on [F²NHS England] pursuant to this sub-paragraph.

(2) A notice under sub-paragraph (1) shall in respect of the person or each of the persons with whom the contractor is proposing to practise in partnership, and also in respect of itself as regards the matters specified in sub-paragraph (c)—

- (a) confirm that he is either—
 - (i) a dental practitioner; or
 - (ii) a person who satisfies the conditions specified in section 28M(2)(b) of the Act ^{M15};
- (b) confirm that he is a person who satisfies the conditions imposed by regulation 4; and
- (c) state whether or not it is to be a limited partnership, and if so, who is to be a limited and who is to be a general partner,

and the notice shall be signed by the individual dental practitioner and by the person, or each of the persons (as the case may be), with whom he is proposing to practise in partnership.

(3) The contractor shall ensure that any person who will practise in partnership with it is bound by the contract, whether by virtue of a partnership deed or otherwise.

(4) If [F²NHS England] is satisfied as to the accuracy of the matters specified in sub-paragraph (2) that are included in the notice, [F²NHS England] shall give notice in writing to the contractor confirming that the contract shall continue with the partnership entered into by the contractor and its partners, from a date that [F²NHS England] specifies in that notice.

(5) Where it is reasonably practicable, the date specified by [F²NHS England] pursuant to sub-paragraph (4) shall be the date requested in the notice served by the contractor pursuant to sub-paragraph (1), or, where that date is not reasonably practicable, the date specified shall be a date after the requested date that is as close to the requested date as is reasonably practicable.

(6) Where a contractor has given notice to [F²NHS England] pursuant to sub-paragraph (1), [F²NHS England]—

- (a) may vary the contract but only to the extent that it is satisfied is necessary to reflect the change in status of the contractor from an individual dental practitioner to a partnership; and
- (b) if it does propose to so vary the contract, it shall include in the notice served on the contractor pursuant to sub-paragraph (4) the wording of the proposed variation and the date upon which that variation is to take effect.

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), [Sch. para. 1](#)

Marginal Citations

M15 Section 28M was inserted into the Act by section 175(1) of the 2003 Act.

Variation provisions specific to a contract with two or more individuals practising in partnership

63.—(1) Subject to sub-paragraph (4), where a contractor consists of two or more individuals practising in partnership in the event that the partnership is terminated or dissolved, the contract shall only continue with one of the former partners if that partner is—

- (a) nominated in accordance with sub-paragraph (3); and
- (b) a dental practitioner,

and provided that the requirements in sub-paragraphs (2) and (3) are met.

(2) A contractor shall notify [^{F2}NHS England] in writing at least 28 days in advance of the date on which the contractor proposes to change its status from that of a partnership to that of an individual dental practitioner pursuant to sub-paragraph (1).

(3) A notice under sub-paragraph (2) shall—

- (a) specify the date on which the contractor proposes to change its status from that of a partnership to that of an individual dental practitioner;
- (b) specify the name of the dental practitioner with whom the contract will continue, which must be one of the partners; and
- (c) be signed by all of the persons who are practising in partnership.

(4) If a partnership is terminated or dissolved because, in a partnership consisting of two individuals practising in partnership, one of the partners has died, sub-paragraphs (1) to (3) shall not apply and—

- (a) the contract shall continue with the individual who has not died only if that individual is a dental practitioner; and
- (b) that individual shall in any event notify [^{F2}NHS England] in writing as soon as is reasonably practicable of the death of his partner.

(5) When [^{F2}NHS England] receives a notice pursuant to sub-paragraph (2) or (4)(b), it shall acknowledge in writing receipt of the notice, and in relation to a notice served pursuant to sub-paragraph (2), [^{F2}NHS England] shall do so before the date specified pursuant to sub-paragraph (3) (a).

(6) Where a contractor gives notice to [^{F2}NHS England] pursuant to sub-paragraph (2) or (4)(b), [^{F2}NHS England] may vary the contract but only to the extent that it is satisfied is necessary to reflect the change in status of the contractor from a partnership to an individual dental practitioner.

(7) If [^{F2}NHS England] varies the contract pursuant to sub-paragraph (6), it shall notify the contractor in writing of the wording of the proposed variation and the date upon which that variation is to take effect.

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), [Sch. para. 1](#)

Termination by agreement

64. [F²NHS England] and the contractor may agree in writing to terminate the contract, and if the parties so agree, they shall agree the date upon which that termination should take effect and any further terms upon which the contract should be terminated.

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

Termination on the death of an individual dental practitioner

65.—(1) Where the contract is with an individual dental practitioner and that practitioner dies, the contract shall terminate at the end of the period of [F⁴²28 days] after the date of his death unless, before the end of that period—

- (a) subject to sub-paragraph (2), [F²NHS England] has agreed in writing with the contractor's personal representatives that the contract should continue for a further period, [F⁴³not exceeding 6 months] after the end of the period of [F⁴²28 days]; and
- (b) the contractor's personal representatives have confirmed in writing to [F²NHS England] that they are employing or engaging one or more dental practitioners to assist in the provision of dental services under the contract throughout the period for which it continues.

(2) Where [F²NHS England] is of the opinion that another contractor may wish to enter into a contract in respect of the mandatory services which were provided by the deceased dental practitioner, the [F⁴⁴6 month period] referred to in sub-paragraph (1)(a) may be extended by a period not exceeding six months as may be agreed.

(3) Sub-paragraph (1) does not affect any other rights to terminate the agreement which [F²NHS England] may have under paragraphs 69 to 74.

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

F42 Words in Sch. 3 para. 65(1) substituted (1.6.2011) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments\) Regulations 2011 \(S.I. 2011/1182\)](#), regs. 1, **8(3)(a)**

F43 Words in Sch. 3 para. 65(1)(a) substituted (1.6.2011) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments\) Regulations 2011 \(S.I. 2011/1182\)](#), regs. 1, **8(3)(b)**

F44 Words in Sch. 3 para. 65(2) substituted (1.4.2012) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments\) Regulations 2012 \(S.I. 2012/502\)](#), regs. 1, **2(4)**

Termination by the contractor

66.—(1) A contractor may terminate the contract by serving notice in writing on [F²NHS England] at any time.

(2) Where a contractor serves notice pursuant to sub-paragraph (1), the contract shall terminate on a date three months after the date on which the notice is served (“the termination date”), save that if the termination date is not the last calendar day of a month, the contract shall instead terminate on the last calendar day of the month in which the termination date falls.

(3) This paragraph and paragraph 67 are without prejudice to any other rights to terminate the contract that the contractor may have.

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

Late payment notices

67.—(1) The contractor may give notice in writing (a “late payment notice”) to [F²NHS England] if [F²NHS England] has failed to make any payments due to the contractor in accordance with a term of the contract that has the effect specified in regulation 21 (finance), and the contractor shall specify in the late payment notice the payments that [F²NHS England] has failed to make in accordance with that regulation.

(2) Subject to sub-paragraph (3), the contractor may, at least 28 days after having served a late payment notice, terminate the contract by a further written notice if [F²NHS England] has still failed to make the payments that were due to the contractor and that were specified in the late payment notice served on [F²NHS England] pursuant to sub-paragraph (1).

(3) If, following receipt of a late payment notice, [F²NHS England] refers the matter to the NHS dispute resolution procedure within 28 days of the date upon which it is served with the late payment notice, and it notifies the contractor in writing that it has done so within that period of time, the contractor may not terminate the contract pursuant to sub-paragraph (2) until—

- (a) there has been a determination of the dispute pursuant to paragraph 56 and that determination permits the contractor to terminate the contract; or
- (b) [F²NHS England] ceases to pursue the NHS dispute resolution procedure,

whichever is the sooner.

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

Termination by [F²NHS England]: general

68. [F²NHS England] may only terminate the contract in accordance with the provisions in this Part.

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

Termination by [F²NHS England]: no longer eligible to enter into and breach of conditions of the contract

69.—(1) Subject to sub-paragraph (2), [F²NHS England] shall serve notice in writing on the contractor terminating the contract forthwith if—

Changes to legislation: There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3. (See end of Document for details)

- (a) the contract was entered into pursuant to section 28M(1)(a) of the Act (persons eligible to enter into GDS contracts); and
 - (b) the contractor is no longer a dental practitioner.
- (2) Where a contractor ceases to be a dental practitioner by virtue of a suspension specified in sub-paragraph (6), sub-paragraph (1) shall not apply unless—
- (a) the contractor is unable to satisfy [F²NHS England] that it has in place adequate arrangements for the provision of dental services under the contract for so long as the suspension continues; or
 - (b) [F²NHS England] is satisfied that the circumstances of the suspension are such that if the contract is not terminated forthwith—
 - (i) the safety of the contractor's patients is at serious risk; or
 - (ii) [F²NHS England] is at risk of material financial loss.
- (3) Except in a case to which paragraph 63(4) applies, where the contractor is two or more persons practising in partnership and the condition prescribed in section 28M(2)(a) of the Act is no longer satisfied, [F²NHS England] shall—
- (a) serve notice in writing on the contractor terminating the contract forthwith; or
 - (b) serve notice in writing on the contractor confirming that [F²NHS England] will allow the contract to continue for a period specified by [F²NHS England] in accordance with sub-paragraph (4) (the “interim period”) if [F²NHS England] is satisfied that the contractor has in place adequate arrangements for the provision of dental services for the interim period.
- (4) The period specified by [F²NHS England] under sub-paragraph (3)(b) shall not exceed—
- (a) six months; or
 - (b) in a case where the failure of the contractor to continue to satisfy the condition in section 28M(2)(a) of the Act is the result of a suspension referred to in sub-paragraph (6), the period for which that suspension continues.
- (5) Where the contract was entered into pursuant to section 28M(1)(b) of the Act, but the contractor ceases to be a dental corporation, [F²NHS England] shall serve notice in writing on the contractor terminating the contract forthwith.
- [F⁴⁵(5A) Where the contract was entered into pursuant to section 102(1)(d) of the 2006 Act, and the contractor ceases to—
- (a) be a limited liability partnership; or
 - (b) satisfy the conditions in section 102(2A) of that Act;
- [F²NHS England] shall serve notice in writing on the contractor terminating the contract forthwith.]
- (6) The suspensions referred to in sub-paragraphs (2) and (4)(b) are—
- (a) until the coming into force of article 18 of the Dentists Act Order (substitution of sections 27 and 28)—
 - (i) suspension by the Health Committee under section 28 of the Dentists Act (powers of the Health Committee);
 - (ii) suspension by the Professional Conduct Committee or the Health Committee under section 30(3) of that Act (orders for immediate suspension); or
 - (iii) suspension by the Preliminary Proceedings Committee under section 32 of that Act (orders for interim suspension); or
 - (b) from the coming into force of article 18 of the Dentists Act Order for all purposes—

Changes to legislation: There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3. (See end of Document for details)

- (i) suspension by the Health Committee, the Professional Performance Committee or the Professional Conduct Committee under section 27B or 27C of the Dentists Act, except under section 27C(1)(d) (indefinite suspension), following a relevant determination;
 - (ii) suspension by the Health Committee, the Professional Performance Committee or the Professional Conduct Committee under section 30(1) of that Act (orders for immediate suspension); or
 - (iii) suspension by the Health Committee, the Professional Performance Committee, the Professional Conduct Committee or the Interim Orders Committee under section 32 of that Act (interim orders).
- (7) For the purposes of sub-paragraph (6)(b)(i), a “relevant determination” is a determination that a person's fitness to practise is impaired based solely on the ground mentioned in—
- (a) section 27(2)(b) of the Dentists Act (deficient professional performance); or
 - (b) section 27(2)(c) of that Act (adverse physical or mental health).

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F45** [Sch. 3 para. 69\(5A\)](#) inserted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(42)(b)** (with Sch. 1)

Termination by [F2NHS England] for the provision of untrue etc. information

70. [F2NHS England] may serve notice in writing on the contractor terminating the contract forthwith, or from such date as may be specified in the notice if, after the contract has been entered into, it comes to the attention of [F2NHS England] that written information provided to [F2NHS England] by the contractor—

- (a) before the contract was entered into; or
- (b) pursuant to paragraph 42(2),

in relation to the conditions set out in regulation 4 or 5 (and compliance with those conditions) was, when given, untrue or inaccurate in a material respect.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

Termination by [F2NHS England] on grounds of suitability etc.

71.—(1) [F2NHS England] may serve notice in writing on the contractor terminating the contract forthwith, or from such date as may be specified in the notice if—

- (a) in the case of a contract with a dental practitioner, that dental practitioner;
- (b) in the case of a contract with two or more individuals practising in partnership, any individual or the partnership; ^{F46}...

Changes to legislation: There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3. (See end of Document for details)

- (c) in the case of a contract with a dental corporation—
 - (i) the corporation; or
 - (ii) any director, chief executive or ^{F47}the secretary of the corporation; and]
- ^{F48}(d) in the case of a contract with a limited liability partnership—
 - (i) the limited liability partnership; or
 - (ii) any member of the limited liability partnership,]

falls within sub-paragraph (2) during the existence of the contract or, if later, on or after the date on which a notice in respect of his compliance with the conditions in regulation 4 or 5 was given under paragraph 42(2).

- (2) A person falls within this sub-paragraph if—
 - (a) he or it is the subject of a national disqualification;
 - (b) subject to sub-paragraph (3), he or it is disqualified or suspended (other than by an interim suspension order or direction pending an investigation or a suspension on the grounds of ill-health) from practising by any licensing body anywhere in the world;
 - (c) subject to sub-paragraph (4), he has been dismissed (otherwise than by reason of redundancy) from any employment by a health service body unless before ^{F2}NHS England] has served a notice terminating the contract pursuant to this paragraph, he is employed by the health service body that dismissed him or by another health service body;
 - (d) he or it is removed from, or refused admission to, a primary care list by reason of inefficiency, fraud or unsuitability (within the meaning of section 49F(2), (3) and (4) of the Act ^{M16} respectively) unless his name has subsequently been included in such a list;
 - (e) he has been convicted in the United Kingdom of—
 - (i) murder; or
 - (ii) a criminal offence other than murder, committed on or after 14th December 2001, and has been sentenced to a term of imprisonment of over six months;
 - (f) subject to sub-paragraph (5), he has been convicted outside the United Kingdom of an offence—
 - (i) which would, if committed in England and Wales, constitute murder; or
 - (ii) committed on or after 14th December 2001, which would if committed in England and Wales, constitute a criminal offence other than murder, and been sentenced to a term of imprisonment of over six months;
 - (g) he has been convicted of an offence referred to in Schedule 1 to the Children and Young Persons Act 1933 ^{M17} (offences against children and young persons with respect to which special provisions apply) or Schedule 1 to the Criminal Procedure (Scotland) Act 1995 ^{M18} (offences against children under the age of 17 years to which special provisions apply);
 - (h) he or it has—
 - (i) been ^{F49}made] bankrupt or had sequestration of his estate awarded ^{F50}or is a person in relation to whom a moratorium period under a debt relief order (under Part 7A of the Insolvency Act 1986) applies] unless ^{F51}... he has been discharged ^{F52}from the bankruptcy or the sequestration] or the bankruptcy order has been annulled;
 - (ii) been made the subject of a bankruptcy restrictions order or an interim bankruptcy restrictions order under Schedule 4A^{F53}, or a debt relief restrictions order or interim debt relief restrictions order under Schedule 4ZB,] to the Insolvency Act 1986 ^{M19}, unless that order has ceased to have effect or has been annulled;

- (iii) made a composition or arrangement with, or granted a trust deed for, his or its creditors unless he or it has been discharged in respect of it; or
 - (iv) been wound up under Part IV of the Insolvency Act 1986;
 - (i) there is—
 - (i) an administrator, administrative receiver or receiver appointed in respect of it; or
 - (ii) an administration order made in respect of it under Schedule B1 to the Insolvency Act 1986 ^{M20};
 - (j) that person is a partnership and—
 - (i) a dissolution of the partnership is ordered by any competent court, tribunal or arbitrator; or
 - (ii) an event happens that makes it unlawful for the business of the partnership to continue, or for members of the partnership to carry on in partnership;
 - (k) he has been—
 - (i) removed from the office of charity trustee or trustee for a charity by an order made by the Charity Commissioners or the High Court on the grounds of any misconduct or mismanagement in the administration of the charity for which he was responsible or to which he was privy, or which he by his conduct contributed to or facilitated; or
 - (ii) removed under section 7 of the Law Reform (Miscellaneous Provisions) (Scotland) Act 1990 ^{M21} (powers of the Court of Session to deal with management of charities) [^{F54} or under section 34 of the Charities and Trustee Investment (Scotland) Act 2005 (powers of Court of Session)], from being concerned in the management or control of any body;
 - (l) he is subject to a disqualification order under the Company Directors Disqualification Act 1986 ^{M22}, the Companies (Northern Ireland) Order 1986 ^{M23} or to an order made under section 429(2)(b) of the Insolvency Act 1986 (failure to pay under county court administration order); or
 - (m) he has refused to comply with a request by [^{F2}NHS England] for him to be medically examined on the grounds that it is concerned that he is incapable of adequately providing services under the contract and, in a case where the contract is with two or more individuals practising in partnership [^{F55}, with a dental corporation or a limited liability partnership] [^{F2}NHS England] is not satisfied that the contractor is taking adequate steps to deal with the matter.
- (3) [^{F2}NHS England] shall not terminate the contract pursuant to sub-paragraph (2)(b) where [^{F2}NHS England] is satisfied that the disqualification or suspension imposed by a licensing body outside the United Kingdom does not make the person unsuitable to be—
- (a) a contractor;
 - (b) a partner, in the case of a contract with two or more individuals practising in partnership; ^{F56}
...
 - (c) in the case of a contract with a dental corporation, a director, chief executive or secretary of the corporation [^{F57}; or]
 - ^{F58}(d) in the case of a contract with a limited liability partnership, a member of that limited liability partnership.]
- (4) [^{F2}NHS England] shall not terminate the contract pursuant to sub-paragraph (2)—

Changes to legislation: There are currently no known outstanding effects for the *The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3*. (See end of Document for details)

- (a) until a period of at least three months has elapsed since the date of the dismissal of the person concerned; or
- (b) if, during the period of time specified in paragraph (a), the person concerned brings proceedings in any competent tribunal or court in respect of his dismissal, until proceedings before that tribunal or court are concluded,

and [F²NHS England] may only terminate the contract at the end of the period specified in paragraph (b) if there is no finding of unfair dismissal at the end of those proceedings.

(5) [F²NHS England] shall not terminate the contract pursuant to sub-paragraph (2)(f) where [F²NHS England] is satisfied that the conviction does not make the person unsuitable to be—

- (a) a contractor;
- (b) a partner, in the case of a contract with two or more individuals practising in partnership;
F⁵⁹ ...
- (c) in the case of a contract with a dental corporation, a director, chief executive or secretary of the corporation [F⁶⁰; or]
- [F⁶¹(d) in the case of a contract with a limited liability partnership, a member of that limited liability partnership.]

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F46** Word in Sch. 3 para. 71(1)(b) omitted (1.4.2013) by virtue of [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(44)(c)** (with Sch. 1)
- F47** Words in Sch. 3 para. 71(1)(c)(ii) substituted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(44)(d)** (with Sch. 1)
- F48** Sch. 3 para. 71(1)(d) inserted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(44)(e)** (with Sch. 1)
- F49** Word in Sch. 3 para. 71(2)(h)(i) substituted (6.4.2016) by [The Enterprise and Regulatory Reform Act 2013 \(Consequential Amendments\) \(Bankruptcy\) and the Small Business, Enterprise and Employment Act 2015 \(Consequential Amendments\) Regulations 2016 \(S.I. 2016/481\)](#), reg. 1, **Sch. 2 para. 13**
- F50** Words in Sch. 3 para. 71(2)(h)(i) inserted (1.10.2012) by [The Tribunals, Courts and Enforcement Act 2007 \(Consequential Amendments\) Order 2012 \(S.I. 2012/2404\)](#), art. 1, **Sch. 3 para. 47(3)(a)(i)** (with art. 7)
- F51** Words in Sch. 3 para. 71(2)(h)(i) omitted (1.10.2012) by virtue of [The Tribunals, Courts and Enforcement Act 2007 \(Consequential Amendments\) Order 2012 \(S.I. 2012/2404\)](#), art. 1, **Sch. 3 para. 47(3)(a)(ii)** (with art. 7)
- F52** Words in Sch. 3 para. 71(2)(h)(i) inserted (1.10.2012) by [The Tribunals, Courts and Enforcement Act 2007 \(Consequential Amendments\) Order 2012 \(S.I. 2012/2404\)](#), art. 1, **Sch. 3 para. 47(3)(a)(iii)** (with art. 7)
- F53** Words in Sch. 3 para. 71(2)(h)(ii) inserted (1.10.2012) by [The Tribunals, Courts and Enforcement Act 2007 \(Consequential Amendments\) Order 2012 \(S.I. 2012/2404\)](#), art. 1, **Sch. 3 para. 47(3)(b)** (with arts. 7, 8)
- F54** Words in Sch. 3 para. 71(2)(k)(ii) inserted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(44)(f)** (with Sch. 1)

- F55** Words in Sch. 3 para. 71(2)(m) substituted (1.4.2013) by The National Health Service (Primary Dental Services) (Miscellaneous Amendments and Transitional Provisions) Regulations 2013 (S.I. 2013/364), regs. 1(1), **19(44)(g)** (with Sch. 1)
- F56** Word in Sch. 3 para. 71(3)(b) omitted (1.4.2013) by virtue of The National Health Service (Primary Dental Services) (Miscellaneous Amendments and Transitional Provisions) Regulations 2013 (S.I. 2013/364), regs. 1(1), **19(44)(h)(i)** (with Sch. 1)
- F57** Word in Sch. 3 para. 71(3)(c) inserted (1.4.2013) by The National Health Service (Primary Dental Services) (Miscellaneous Amendments and Transitional Provisions) Regulations 2013 (S.I. 2013/364), regs. 1(1), **19(44)(h)(ii)** (with Sch. 1)
- F58** Sch. 3 para. 71(3)(d) inserted (1.4.2013) by The National Health Service (Primary Dental Services) (Miscellaneous Amendments and Transitional Provisions) Regulations 2013 (S.I. 2013/364), regs. 1(1), **19(44)(h)(iii)** (with Sch. 1)
- F59** Word in Sch. 3 para. 71(5)(b) omitted (1.4.2013) by virtue of The National Health Service (Primary Dental Services) (Miscellaneous Amendments and Transitional Provisions) Regulations 2013 (S.I. 2013/364), regs. 1(1), **19(44)(i)(i)** (with Sch. 1)
- F60** Word in Sch. 3 para. 71(5)(c) inserted (1.4.2013) by The National Health Service (Primary Dental Services) (Miscellaneous Amendments and Transitional Provisions) Regulations 2013 (S.I. 2013/364), regs. 1(1), **19(44)(i)(ii)** (with Sch. 1)
- F61** Sch. 3 para. 71(5)(d) inserted (1.4.2013) by The National Health Service (Primary Dental Services) (Miscellaneous Amendments and Transitional Provisions) Regulations 2013 (S.I. 2013/364), regs. 1(1), **19(44)(i)(iii)** (with Sch. 1)

Marginal Citations

- M16** Section 49F was inserted into the Act by section 25 of the 2001 Act and amended by the 2002 Act, Schedule 3, paragraph 21 and the 2003 Act, Schedule 14, Part 2.
- M17** 1933 c. 12 as amended by the Domestic Violence, Crime and Victims Act 2004 (c. 28), section 58(1), **Schedule 10**, paragraph 2, the Sexual Offences Act 2003 (c. 42) section 139 and Schedule 6, paragraph 7, the Criminal Justice Act 1988 (c. 33), **section 170** and Schedule 15, paragraph 8 and Schedule 16, paragraph 16 and the Sexual Offences Act 1956 (c. 69), **sections 48** and 51 and Schedules 3 and 4; and as modified by the Criminal Justice Act 1988, section 170(1), Schedule 15, paragraph 9.
- M18** 1995 c. 46.
- M19** 1986 c. 45. Schedule 4A was inserted by section 257 of, and Schedule 3 to, the Enterprise Act 2002 (c. 40).
- M20** Schedule B1 was inserted by section 248 of and Schedule 16 to the Enterprise Act 2002.
- M21** 1990 c. 40.
- M22** 1986 c. 46 as amended by the Insolvency Act 2000 (c. 39).
- M23** S.I. 1986/1032 (N.I.6).

Termination by [F²NHS England]: patient safety and material financial loss

72. [F²NHS England] may serve notice in writing on the contractor terminating the contract forthwith or with effect from such date as may be specified in the notice if—

- (a) the contractor has breached the contract and as a result of that breach, the safety of the contractor's patients is at serious risk if the contract is not terminated; or
- (b) the contractor's financial situation is such that [F²NHS England] considers that [F²NHS England] is at risk of material financial loss.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

Termination by [F²NHS England]: remedial notices and breach notices

73.—(1) Where a contractor has breached the contract other than as specified in paragraphs 70 to 72 and the breach is capable of remedy, [F²NHS England] shall, before taking any action it is otherwise entitled to take by virtue of the contract, serve a notice on the contractor requiring it to remedy the breach (“remedial notice”).

(2) A remedial notice shall specify—

- (a) details of the breach;
- (b) the steps the contractor must take to the satisfaction of [F²NHS England] in order to remedy the breach; and
- (c) the period during which the steps must be taken (“the notice period”).

(3) The notice period shall, unless [F²NHS England] is satisfied that a shorter period is necessary to—

- (a) protect the safety of the contractor's patients; or
- (b) protect itself from material financial loss,

be no less than 28 days from the date that notice is given.

(4) Where [F²NHS England] is satisfied that the contractor has not taken the required steps to remedy the breach by the end of the notice period, [F²NHS England] may terminate the contract with effect from such date as [F²NHS England] may specify in a further notice to the contractor.

(5) Where a contractor has breached the contract other than as specified in paragraphs 70 to 72 and the breach is not capable of remedy, [F²NHS England] may serve notice on the contractor requiring the contractor not to repeat the breach (“breach notice”).

(6) If, following a breach notice or a remedial notice, the contractor—

- (a) repeats the breach that was the subject of the breach notice or the remedial notice; or
- (b) otherwise breaches the contract resulting in either a remedial notice or a breach notice,

[F²NHS England] may serve notice on the contractor terminating the contract with effect from such date as may be specified in that notice.

(7) [F²NHS England] shall not exercise its right to terminate the contract under sub-paragraph (6) unless it is satisfied that the cumulative effect of the breaches is such that [F²NHS England] considers that to allow the contract to continue would be prejudicial to the efficiency of the services to be provided under the contract.

(8) If the contractor is in breach of any obligation and a breach notice or a remedial notice in respect of that breach has been given to the contractor, [F²NHS England] may withhold or deduct monies which would otherwise be payable under the contract in respect of that obligation which is the subject of the breach.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), [Sch. para. 1](#)

[^{F62}Termination by [^{F2}NHS England]: additional provisions specific to contracts with two or more individuals practising in partnership, dental corporations, or limited liability partnerships.]

74.—(1) Where the contractor is a dental corporation, if [^{F2}NHS England] becomes aware that the contractor is carrying on any business which [^{F2}NHS England] considers to be detrimental to the contractor's performance of its obligations under the contract—

- (a) [^{F2}NHS England] shall be entitled to give notice to the contractor requiring that it ceases carrying on that business before the end of a period of not less than 28 days beginning on the day on which the notice is given (“the notice period”); and
- (b) if the contractor has not satisfied [^{F2}NHS England] that it has ceased carrying on that business by the end of the notice period, [^{F2}NHS England] may, by a further written notice, terminate the contract forthwith or from such date as may be specified in the notice.

(2) Where the contractor is a dental corporation and on or after the coming into force for all purposes of article 39 of the Dentists Act Order during the existence of the contract—

- (a) the majority of the directors of the dental corporation cease to be either dental practitioners or dental care professionals;
- (b) the dental corporation has been convicted of an offence under section 43(1) of the Dentists Act ^{M24} (directors of bodies corporate); or
- (c) the dental corporation, or a director or former director of that corporation, has had a financial penalty imposed on it or him by the General Dental Council pursuant to section 43B (financial penalties in relation to bodies corporate) or 44 (further financial penalties on bodies corporate) of the Dentists Act ^{M25},

[^{F2}NHS England] may, by written notice, terminate the contract if it considers that as a consequence the dental corporation is no longer suitable to be a contractor.

(3) Where the contractor is two or more persons practising in partnership, [^{F2}NHS England] shall be entitled to terminate the contract by notice in writing on such date as may be specified in that notice where one or more partners have left the practice during the existence of the contract if, in its reasonable opinion, [^{F2}NHS England] considers that the change in membership of the partnership is likely to have a serious adverse impact on the ability of the contractor or [^{F2}NHS England] to perform its obligations under the contract.

(4) A notice given to the contractor pursuant to sub-paragraph (3) shall specify—

- (a) the date upon which the contract is to be terminated; and
- (b) [^{F2}NHS England's] reasons for considering that the change in the membership of the partnership is likely to have a serious adverse impact on the ability of the contractor or the Primary Care Trust to perform its obligations under the contract.

^{F63}(5) Where the contractor is a limited liability partnership, [^{F2}NHS England] shall be entitled to terminate the contract by notice in writing on such date as may be specified in that notice where one or more members have left the practice during the existence of the contract if, in its reasonable opinion, [^{F2}NHS England] considers that the change in membership of the limited liability partnership is likely

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to have a serious adverse impact on the ability of the contractor or [F²NHS England] to perform its obligations under the contract.

- (6) A notice given to the contractor pursuant to sub-paragraph (5) shall specify—
- (a) the date upon which the contract is to be terminated; and
 - (b) [F²NHS England's] reasons for considering that the change in the membership of the limited liability partnership is likely to have a serious adverse impact on the ability of the contractor or [F²NHS England] to perform its obligations under the contract.]

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F62** [Sch. 3 para. 74 heading](#) substituted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(47)(c)** (with Sch. 1)
- F63** [Sch. 3 para. 74\(5\)\(6\)](#) added (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(47)(b)(ii)** (with Sch. 1)

Marginal Citations

- M24** Section 43 of the Dentists Act is substituted by the Dentists Act Amendment Order 2005, article 39.
- M25** Section 43B was inserted into, and section 44 is substituted by, the Dentists Act Amendment Order, article 39.

Contract sanctions

- 75.—**(1) In this paragraph and paragraph 76, “contract sanction” means—
- (a) termination of specified reciprocal obligations under the contract;
 - (b) suspension of specified reciprocal obligations under the contract for a period of up to six months; or
 - (c) withholding or deducting monies otherwise payable under the contract.

(2) Where [F²NHS England] is entitled to terminate the contract pursuant to paragraph 70, 71, 72, 73(4), 73(6) or 74, it may instead impose any of the contract sanctions if [F²NHS England] is reasonably satisfied that the contract sanction to be imposed is appropriate and proportionate to the circumstances giving rise to [F²NHS England's] entitlement to terminate the contract.

(3) [F²NHS England] shall not, under sub-paragraph (2), be entitled to impose any contract sanction that has the effect of terminating or suspending any obligation to provide, or any obligation that relates to, mandatory services.

(4) If [F²NHS England] decides to impose a contract sanction, it must notify the contractor of the contract sanction that it proposes to impose, the date upon which that sanction will be imposed and provide in that notice an explanation of the effect of the imposition of that sanction.

(5) Subject to paragraph 76, [F²NHS England] shall not impose the contract sanction until at least 28 days after it has served notice on the contractor pursuant to sub-paragraph (4) unless [F²NHS England] is satisfied that it is necessary to do so in order to—

- (a) protect the safety of the contractor's patients; or
- (b) protect itself from material financial loss.

(6) Where [F²NHS England] imposes a contract sanction, [F²NHS England] shall be entitled to charge the contractor the reasonable costs of additional administration that [F²NHS England] has incurred in order to impose, or as a result of imposing, the contract sanction.

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

Contract sanctions and the NHS dispute resolution procedure

76.—(1) If there is a dispute between [F²NHS England] and the contractor in relation to a contract sanction that [F²NHS England] is proposing to impose, [F²NHS England] shall not, subject to sub-paragraph (4), impose the proposed contract sanction except in the circumstances specified in sub-paragraph (2)(a).

(2) If the contractor refers the dispute relating to the contract sanction to the NHS dispute resolution procedure within 28 days beginning on the date on which [F²NHS England] served notice on the contractor in accordance with paragraph 75(4) (or such longer period as may be agreed in writing with [F²NHS England]), and notifies [F²NHS England] in writing that it has done so, [F²NHS England] shall not impose the contract sanction unless—

- (a) there has been a determination of the dispute pursuant to paragraph 56 and that determination permits [F²NHS England] to impose the contract sanction; or
- (b) the contractor ceases to pursue the NHS dispute resolution procedure,

whichever is the sooner.

(3) If the contractor does not invoke the NHS dispute resolution procedure within the time specified in sub-paragraph (2), [F²NHS England] shall be entitled to impose the contract sanction forthwith.

(4) If [F²NHS England] is satisfied that it is necessary to impose the contract sanction before the NHS dispute resolution procedure is concluded in order to—

- (a) protect the safety of the contractor's patients; or
- (b) protect itself from material financial loss,

[F²NHS England] shall be entitled to impose the contract sanction forthwith, pending the outcome of that procedure.

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

Termination and the NHS dispute resolution procedure

77.—(1) Where [F²NHS England] is entitled to serve written notice on the contractor terminating the contract pursuant to paragraph 70, 71, 72, 73(4), 73(6) or 74, [F²NHS England] shall, in the notice served on the contractor pursuant to those provisions, specify a date on which the contract terminates that is not less than 28 days after the date on which [F²NHS England] has served that notice on the contractor unless sub-paragraph (2) applies.

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(2) This sub-paragraph applies if [F²NHS England] is satisfied that a period less than 28 days is necessary in order to—

- (a) protect the safety of the contractor's patients; or
- (b) protect itself from material financial loss.

(3) In a case falling with sub-paragraph (1), where the exceptions in sub-paragraph (2) do not apply, where the contractor invokes the NHS dispute resolution procedure before the end of the period of notice referred to in sub-paragraph (1), and it notifies [F²NHS England] in writing that it has done so, the contract shall not terminate at the end of the notice period but instead shall only terminate in the circumstances specified in sub-paragraph (4).

(4) The contract shall only terminate if and when—

- (a) there has been a determination of the dispute pursuant to paragraph 56 and that determination permits [F²NHS England] to terminate the contract; or
- (b) the contractor ceases to pursue the NHS dispute resolution procedure,

whichever is the sooner.

(5) If [F²NHS England] is satisfied that it is necessary to terminate the contract before the NHS dispute resolution procedure is concluded in order to—

- (a) protect the safety of the contractor's patients; or
- (b) protect itself from material financial loss,

sub-paragraphs (3) and (4) shall not apply and [F²NHS England] shall be entitled to confirm, by written notice to be served on the contractor, that the contract will nevertheless terminate at the end of the period of the notice it served pursuant to paragraph 70, 71, 72, 73(4), 73(6) or 74.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

PART 10

MISCELLANEOUS

Evidence of exemption under the Act

78.—(1) Subject to sub-paragraph (2), the contractor shall ensure that it requests, in respect of a person who makes a declaration relating to exemption under paragraph 1(1) of Schedule 12ZA ^{M26} to the Act, evidence in support of that declaration.

(2) The contractor shall ensure that—

- (a) a note of the type of evidence submitted is made; or
- (b) in the case where no evidence is submitted, a note of that fact is made.

(3) Sub-paragraphs (1) and (2) do not apply where the contractor is satisfied that the person in respect of whom the declaration is made is under the age of 18 years.

Marginal Citations

M26 Section 12ZA is inserted into the Act by section 183(2) of the 2003 Act.

Clinical governance arrangements

79.—(1) The contractor shall comply with such clinical governance arrangements as [^{F2}NHS England] may establish in respect of contractors providing services under a contract.

(2) The contractor shall nominate a person who manages services under the contract to have responsibility for ensuring compliance with clinical governance arrangements.

(3) In this paragraph, “clinical governance arrangements” means arrangements through which the contractor endeavours to continuously improve the quality of its services and safeguard high standards of care by creating an environment in which clinical excellence can flourish.

Textual Amendments

F2 Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**

[^{F64}Duty as to education and training

79A. The contractor must co-operate with the Secretary of State in the discharge of the Secretary of State’s duty under section 1F of the 2006 Act (duty as to education and training), or, co-operate with [^{F65}NHS England] where [^{F65}NHS England] is discharging that duty by virtue of [^{F66}section 97 of the Care Act 2014].]

Textual Amendments

F64 Sch. 3 para. 79A inserted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(52)** (with Sch. 1)

F65 Words in Sch. 3 para. 79A substituted (1.4.2023) by [The Health Education England \(Transfer of Functions, Abolition and Transitional Provisions\) Regulations 2023 \(S.I. 2023/368\)](#), reg. 1(2), **Sch. 2 para. 5** (with reg. 7)

F66 Words in Sch. 3 para. 79A substituted (1.4.2015) by [The Care Act 2014 \(Health Education England and the Health Research Authority\) \(Consequential Amendments and Revocations\) Order 2015 \(S.I. 2015/137\)](#), art. 1, **Sch. 2 para. 17**

Quality assurance system

80.—(1) The contractor shall establish and operate a practice based quality assurance system which is applicable to all the persons specified in sub-paragraph (2).

(2) The specified persons are—

- (a) any dental practitioner who performs services under the contract; and
- (b) any other person employed or engaged by the contractor to perform or assist in the performance of services under the contract.

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(3) A contractor shall ensure that in respect of its practice based quality assurance system, it has nominated a person (who need not be connected with the contractor's practice) to be responsible for operating that system.

(4) In this paragraph, “a practice based quality assurance system” means one which comprises a system to ensure that—

- (a) effective measures of infection control are used;
- (b) all legal requirements relating to health and safety in the workplace are satisfied;
- (c) all legal requirements relating to radiological protection are satisfied; and
- (d) any requirements of the General Dental Council in respect of the continuing professional development of dental practitioners are satisfied.

Insurance: negligent performance

81.—(1) The contractor shall at all times [^{F67}have in force in relation to it an indemnity arrangement which provides appropriate cover].

(2) The contractor shall not sub-contract its obligations to provide clinical services under the contract unless it has satisfied itself that the sub-contractor [^{F68}has in force in relation to it an indemnity arrangement which provides appropriate cover].

(3) In this paragraph—

- (a) [^{F69}“indemnity arrangement” means] a contract of insurance or other arrangement made for the purpose of indemnifying the contractor;
- ^{F70}(aa) “appropriate cover” means cover against liabilities that may be incurred by the contractor in the performance of clinical services under the contract, which is appropriate, having regard to the nature and extent of the risks in the performance of such services;] and
- (b) a contractor or sub-contractor shall be regarded as [^{F71}having in force in relation to it an indemnity arrangement if there is an indemnity arrangement in force in relation to] an employee of its in connection with clinical services which that employee provides under the contract or, as the case may be, sub-contract.

Textual Amendments

- F67** Words in Sch. 3 para. 81(1) substituted (17.7.2014) by [The Health Care and Associated Professions \(Indemnity Arrangements\) Order 2014 \(S.I. 2014/1887\)](#), art. 1(2), [Sch. 2 para. 8\(a\)](#)
- F68** Words in Sch. 3 para. 81(2) substituted (17.7.2014) by [The Health Care and Associated Professions \(Indemnity Arrangements\) Order 2014 \(S.I. 2014/1887\)](#), art. 1(2), [Sch. 2 para. 8\(b\)](#)
- F69** Words in Sch. 3 para. 81(3)(a) substituted (17.7.2014) by [The Health Care and Associated Professions \(Indemnity Arrangements\) Order 2014 \(S.I. 2014/1887\)](#), art. 1(2), [Sch. 2 para. 8\(c\)](#)
- F70** Sch. 3 para. 81(3)(aa) inserted (17.7.2014) by [The Health Care and Associated Professions \(Indemnity Arrangements\) Order 2014 \(S.I. 2014/1887\)](#), art. 1(2), [Sch. 2 para. 8\(d\)](#)
- F71** Words in Sch. 3 para. 81(3)(b) substituted (17.7.2014) by [The Health Care and Associated Professions \(Indemnity Arrangements\) Order 2014 \(S.I. 2014/1887\)](#), art. 1(2), [Sch. 2 para. 8\(e\)](#)

Public liability insurance

82.—(1) The contractor shall at all times hold adequate public liability insurance in relation to liabilities to third parties arising under or in connection with the contract which are not covered by [^{F72}an indemnity arrangement] referred to in paragraph 81(1).

(2) In this paragraph, “[^{F73}indemnity arrangement]” has the same meaning as in paragraph 81.

Textual Amendments

- F72** Words in Sch. 3 para. 82(1) substituted (17.7.2014) by The Health Care and Associated Professions (Indemnity Arrangements) Order 2014 (S.I. 2014/1887), art. 1(2), Sch. 2 para. 8(f)
- F73** Words in Sch. 3 para. 82(2) substituted (17.7.2014) by The Health Care and Associated Professions (Indemnity Arrangements) Order 2014 (S.I. 2014/1887), art. 1(2), Sch. 2 para. 8(g)

Gifts

83.—(1) The contractor shall keep a register of gifts which are given to any of the persons specified in sub-paragraph (2) by or on behalf of—

- (a) a patient;
- (b) a relative of a patient; or
- (c) any person who provides or wishes to provide services to the contractor or its patients in connection with the contract,

and have, in its reasonable opinion, an individual value of more than £100.00.

(2) The persons referred to in sub-paragraph (1) are—

- (a) the contractor;
- (b) where the contract is with two or more individuals practising in partnership, any partner;
- (ba) [^{F74}where the contract is with a limited liability partnership, a member of that limited liability partnership;]
- (c) where the contract is with a dental corporation a director, chief executive or secretary of the corporation;
- (d) any person employed by the contractor for the purposes of the contract;
- (e) any dental practitioner engaged by the contractor for the purposes of the contract;
- (f) any spouse or civil partner of a contractor (where the contractor is an individual dental practitioner) or of a person specified in paragraphs (b) to (e); or
- (g) any person whose relationship with the contractor (where the contractor is an individual dental practitioner) or with a person specified in paragraphs (b) to (e) has the characteristics of the relationship between husband and wife or civil partners.

(3) Sub-paragraph (1) does not apply where—

- (a) there are reasonable grounds for believing that the gift is unconnected with services provided or to be provided by the contractor;
- (b) the contractor is not aware of the gift; or
- (c) in a case falling within sub-paragraph (1)(c), the contractor is not aware that the donor wishes to provide services to the contractor.

(4) The contractor shall take reasonable steps to ensure that it is informed of gifts which fall within sub-paragraph (1) and which are given to any of the persons specified in sub-paragraph (2) (b) to (2)(g).

(5) The register referred to in sub-paragraph (1) shall include the following information—

- (a) the name of the donor;
- (b) in a case where the donor is a patient, the patient's National Health Service number or, if the number is not known, his address;
- (c) in any other case, the address of the donor;

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- (d) the nature of the gift;
 - (e) the estimated value of the gift; and
 - (f) the name of the person or persons who received the gift.
- (6) The contractor shall make the register available to [F²NHS England] on request.

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F74** Sch. 3 para. 83(2)(ba) inserted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(53)(a)** (with Sch. 1)

Compliance with legislation and guidance

- 84.** The contractor shall—
- (a) comply with all relevant legislation; and
 - [F⁷⁵(b) have regard to all relevant guidance issued by [F²NHS England] and the Secretary of State].

Textual Amendments

- F2** Words in Regulations substituted (6.11.2023) by [The Health and Care Act 2022 \(Further Consequential Amendments\) \(No. 2\) Regulations 2023 \(S.I. 2023/1071\)](#), reg. 1(1), **Sch. para. 1**
- F75** Sch. 3 para. 84(b) substituted (1.4.2013) by [The National Health Service \(Primary Dental Services\) \(Miscellaneous Amendments and Transitional Provisions\) Regulations 2013 \(S.I. 2013/364\)](#), regs. 1(1), **19(54)** (with Sch. 1)

Third party rights

- 85.** The contract shall not create any right enforceable by any person not a party to it.

Signing of documents

86.—(1) In addition to any other requirement that may relate to the documents specified in sub-paragraph (2), whether in these Regulations or otherwise, the contractor shall ensure such documents include—

- (a) the name and clinical profession of the professional who signed the document; and
 - (b) the name of the contractor on whose behalf it is signed.
- (2) The reference to documents in sub-paragraph (1) include—
- (a) forms that are required to be completed as a consequence of these Regulations, where such forms require a signature;
 - (b) prescription forms; and
 - (c) any other clinical document.

Changes to legislation:

There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, SCHEDULE 3.