
STATUTORY INSTRUMENTS

2005 No. 3311

**REVENUE AND CUSTOMS,
ENGLAND AND WALES**

**The Revenue and Customs (Complaints
and Misconduct) Regulations 2005**

Made - - - - 1st December 2005

Laid before Parliament 2nd December 2005

Coming into force 28th December 2005

**THE REVENUE AND CUSTOMS (COMPLAINTS
AND MISCONDUCT) REGULATIONS 2005**

1. Citation, commencement and extent
 2. Interpretation
 3. Application of provisions of Part 2 of the 2002 Act with modifications
 4. Application of the Investigatory Powers Order, the Complaints Regulations and the Staff Conduct Regulations with modifications
 5. Disclosure of information
 6. Use of information
 7. Payments
 8. Complaints about conduct occurring before 1st April 2006
 9. Conduct matter occurring before 1st April 2006
- Signature

SCHEDULE 1 — MODIFICATION OF SECTIONS 9 TO 29 OF THE 2002 ACT

1. At the end of section 9(3) insert—
2. (1) Section 10 shall be modified as follows.
3. (1) Section 11 shall be modified as follows.
4. (1) Section 12 shall be modified as follows.
5. (1) Section 14 shall be modified as follows.
6. (1) Section 15 shall be modified as follows.
7. (1) Section 16 shall be modified as follows.
8. (1) Section 17 shall be modified as follows.
9. (1) Section 18 shall be modified as follows.

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10. (1) Section 22 shall be modified as follows.
11. Omit sections 25 and 26.
12. (1) Section 29 shall be modified as follows.

SCHEDULE 2 — MODIFICATION OF SCHEDULE 2 TO THE 2002 ACT

1. After paragraph 6(2) insert— (2A) The Commission may make arrangements...
2. In paragraph 17(1)(c) after “Secretary of State” insert “, the...

SCHEDULE 3 — MODIFICATION OF SCHEDULE 3 TO THE 2002 ACT

1. (1) Paragraph 1 shall be modified as follows.
2. (1) Paragraph 2 shall be modified as follows.
3. (1) Paragraph 3 shall be modified as follows.
4. (1) Paragraph 4 shall be modified as follows.
5. (1) Paragraph 5 shall be modified as follows.
6. (1) Paragraph 6 shall be modified as follows.
7. Omit paragraphs 7, 8 and 9.
8. (1) Paragraph 10 shall be modified as follows.
9. (1) Paragraph 11 shall be modified as follows.
10. (1) Paragraph 12 shall be modified as follows.
11. (1) Paragraph 13 shall be modified as follows.
12. (1) Paragraph 14 shall be modified as follows.
13. (1) Paragraph 14A shall be modified as follows.
14. (1) Paragraph 14B shall be modified as follows.
15. (1) Paragraph 14D shall be modified as follows.
16. (1) Paragraph 15 shall be modified as follows.
17. (1) Paragraph 16 shall be modified as follows.
18. (1) Paragraph 17 shall be modified as follows.
19. After paragraph 17 insert— (1) This paragraph applies where the Commission determines that there...
20. After paragraph 18 insert— (1) This paragraph applies where the Commission determines that there...
21. Omit paragraphs 19(3) and (3A).
22. (1) Paragraph 20 shall be modified as follows.
23. Omit paragraphs 20A to 20I.
24. (1) Paragraph 21A shall be modified as follows.
25. In paragraph 22(2) for “17 or 18” substitute “17, 17A,...
26. (1) In paragraph 23(2)(c) after “Director of Public Prosecutions” insert...
27. In paragraphs 24(2)(b), (3), (4) and (6)(b) after “Director of...
28. In paragraphs 24A(4), 24B(1) and 24C(1) for “a person serving...
29. Omit paragraph 25(2A).
30. In paragraph 27(3) for “any person serving with the police”...

SCHEDULE 4 —

PART 1 — MODIFICATION OF THE COMPLAINTS REGULATIONS

1. Omit regulation 4.
2. (1) In regulation 6(2) for the words from “consent” to...
3. Omit regulations 7(2)(b) and 7(7)(c).
4. (1) In regulation 8(1) for “a police authority or chief...
5. Omit regulation 9.
6. (1) Regulation 12 shall be modified as follows.
7. (1) In regulation 18(1) for “17 or 18” substitute “17,...
8. In regulation 21 for “person serving with the police” substitute...

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9. In regulation 24— (a) for “Every police authority and chief...
10. (1) In regulation 25(1) for “a police authority or chief...
11. (1) Regulation 26 shall be modified as follows.
12. Omit regulations 28, 29 and 30.

**PART 2 — MODIFICATION OF THE STAFF CONDUCT
REGULATIONS**

1. In regulation 2(3)(a)(i) for “person serving with the police” substitute...

Explanatory Note