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STATUTORY INSTRUMENTS

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**2005 No. 2035**

The Water Act 2003 (Consequential and  
Supplementary Provisions) Regulations 2005

PART 4

WATER SERVICES REGULATION AUTHORITY

**Amendments to the Water Supply and Sewerage Services (Customer Service Standards)  
Regulations 1989**

**13.** In regulation 11 (reference of disputes to the Director General of Water Services) of the Water Supply and Sewerage Services (Customer Service Standards) Regulations 1989—

- (a) in paragraphs (1) to (3), for “Director”, in each place where it appears, there is substituted “Authority”; and
- (b) in paragraph (2), for “him”, in each place where it appears, and for “he” there is substituted “it”.