#### STATUTORY INSTRUMENTS

### 2004 No. 959

# SOCIAL SECURITY

# The Social Security (Working Neighbourhoods) Regulations 2004

Made - - - - 29th March 2004
Laid before Parliament 5th April 2004
Coming into force - - 26th April 2004

The Secretary of State for Work and Pensions, in exercise of the powers conferred upon him by sections 2A(1), (3) to (6) and (8), 2AA(1) and (4) to (7), 2B(6), 189(1), (4), (5) and (7A) and 191 of the Social Security Administration Act 1992(1), sections 60(1) to (4) and (9) and 83(4) and (6) of the Welfare Reform and Pensions Act 1999(2) and section 19(10) of the Jobseekers Act 1995(3), and of all other powers enabling him in that behalf, after consultation with the Council on Tribunals in accordance with section 8(1) of the Tribunals and Inquiries Act 1992(4), and after agreement by the Social Security Advisory Committee that proposals in respect of these Regulations need not be referred to it(5), hereby makes the following Regulations:

#### Citation and commencement

1. These Regulations may be cited as the Social Security (Working Neighbourhoods) Regulations 2004 and shall come into force on 26th April 2004.

<sup>(1) 1992</sup> c. 5. Sections 2A and 2B were inserted by section 57 of the Welfare Reform and Pensions Act 1999 (c. 30). Section 2AA was inserted by section 49 of the Employment Act 2002 (c. 22). Section 189(1), (4) and (5) were amended by paragraph 109 of Schedule 7 to the Social Security Act 1998 (c. 14). Section 189(1) was further amended by paragraph 57 of Schedule 3 to the Social Security Contributions (Transfer of Functions, etc.) Act 1999 (c. 2) and by Schedule 6 to the Tax Credits Act 2002 (c. 21). Section 189(7A) was inserted by paragraph 82 of Schedule 12 to the Welfare Reform and Pensions Act 1999. Section 191 is an interpretation provision and is cited because of the meaning ascribed to the word "prescribe". Section 2A(8) is cited because of the meaning ascribed to the word "specified" and section 2AA(7) is cited because of the meaning ascribed to the words "specified" and "work-focused interview".

<sup>(2) 1999</sup> c. 30. Section 60(9) is an interpretation provision and is cited because of the meaning ascribed to the words "designated", "employment" and "prescribed".

<sup>(3) 1995</sup> c. 18.

<sup>(4) 1992</sup> c. 53.

<sup>(5)</sup> See sections 170 and 173(1)(b) of the Social Security Administration Act 1992 (c. 5); paragraph 67(a) of Schedule 2 to the Jobseekers Act 1995 (c. 18) added that Act, and paragraphs 79 and 81(a) of Schedule 12 Part II to the Welfare Reform and Pensions Act 1999 (c. 30) added section 60 of that Act, to the list of "relevant enactments" in section 170(5) in respect of which regulations must normally be referred to the Committee.

#### Interpretation and application

2.—(1) In these Regulations—

"the 1998 Act" means the Social Security Act 1998(6);

"benefit week" means any period of seven days corresponding to the week in respect of which the relevant specified benefit is due to be paid;

"benefit recipient" means a person who-

- (a) has attained the age of 18 but has not attained the age of 60; and
- (b) is receiving any of the specified benefits at a higher rate referable to a partner;

"direction" means a direction to participate in an employment zone programme;

"employment zone" means the areas within Great Britain listed within Part 2 of the Schedule which are subject to the designation in regulation 16 for the purposes of these Regulations by the Secretary of State pursuant to section 60 of the Welfare Reform and Pensions Act 1999 as areas wherein employment zone programmes subject to these Regulations are established(7);

"employment zone programme" means a programme which is designed to assist jobseekers to obtain sustainable employment and which is established by the Secretary of State pursuant to section 60 of the Welfare Reform and Pensions Act 1999 for an employment zone;

"incapacity-based income support" means income support where paragraph 7(persons incapable of work) of Schedule 1B to the Income Support (General) Regulations 1987(8) applies;

"interview" means a work-focused interview with a relevant person which is conducted for any or all of the following purposes—

- (a) assessing that relevant person's prospects for existing or future employment (whether paid or voluntary);
- (b) assisting or encouraging that relevant person to enhance his prospects of such employment;
- (c) identifying activities which that relevant person may undertake to strengthen his existing or future prospects of employment;
- (d) identifying current or future employment, training or, if appropriate, rehabilitation opportunities suitable to that relevant person's needs;
- (e) identifying educational opportunities connected with the existing or future employment prospects or needs of that relevant person;
- (f) identifying financial incentives that may be available to support the existing or future employment prospects of that relevant person;

"jobseeker" means a person claiming a jobseeker's allowance;

"officer" means-

- (a) a person who is an officer of the Secretary of State; or
- (b) for the purposes of regulations 3 to 15, a person who is providing services to or exercising functions of the Secretary of State; or

<sup>(6) 1998</sup> c. 14.

<sup>(7)</sup> The list of areas designated as employment zones for the purposes of these Regulations is contained in Part 2 of the Schedule. It can also be obtained from Welfare to Work Strategy Division, Department for Work and Pensions, Room N1108, Moorfoot, Sheffield, S1 4PQ and is published on the internet at www.employmentzones.gov.uk.

<sup>(8)</sup> S.I. 1987/1967. Schedule 1B was inserted by S.I. 1996/206.

(c) for the purposes of regulations 16 to 21, such other person as may be designated as an employment officer for the purposes of sections 8 or 19 of the Jobseekers Act 1995 by an order made by the Secretary of State;

"partner" means a person who is a member of the same couple as a benefit recipient, or, in a case where a benefit recipient has more than one partner, a person who is a partner of the benefit recipient by reason of a polygamous marriage;

"personal capability assessment" means the assessment defined in Part III of the Social Security (Incapacity for Work) (General) Regulations 1995(9) (personal capability assessment);

"polygamous marriage" means any marriage during the subsistence of which a party to it is married to more than one person and the ceremony of marriage took place under the law of a country which permits polygamy;

"relevant person" means a person to whom regulations 3 to 15 apply by virtue of paragraph (3);

- "specified benefit" means—
- (a) income support;
- (b) incapacity benefit;
- (c) severe disablement allowance; or
- (d) in relation to a requirement to take part in an interview for a partner only, an income-based jobseeker's allowance other than a joint-claim jobseeker's allowance.
- (2) For the purposes of section 60 of the Welfare Reform and Pensions Act 1999 "employment" means employment whether under a contract of service or a contract of apprenticeship, or a contract for services, or otherwise than under a contract, and includes in particular self-employment and the holding of an office.
  - (3) Regulations 3 to 15 apply to a person who—
    - (a) ordinarily resides in an area identified in either Part 1 or Part 2 of the Schedule;
    - (b) has attained the age of 18 but has not attained the age of 60; and
    - (c) either—
      - (i) makes a claim for income support or incapacity benefit on or after 26th April 2004, or
      - (ii) has been continuously entitled to income support (apart from incapacity-based income support) from a date before 26th April 2004, or
      - (iii) is a partner.
  - (4) Subject to regulation 21, regulations 17 to 20 apply to a jobseeker who—
    - (a) ordinarily resides in an area identified in Part 2 of the Schedule; and
    - (b) has attained the age of 18.

#### Requirement for a relevant person claiming certain benefits to take part in an interview

**3.** Subject to regulations 6 and 7, a relevant person who makes a claim for income support or incapacity benefit is required to take part in an interview as a condition of the claim for that benefit.

# Continuing entitlement to payment of full amount of a specified benefit dependent upon an interview

- **4.**—(1) Subject to paragraphs (3) and (4) and regulations 6 to 9, a relevant person is required to take part in an interview—
  - (a) at the intervals prescribed in paragraph (2), and
  - (b) when any of the circumstances specified in paragraph (5) apply,
- as a condition of that person, or, where the relevant person is a partner, the benefit recipient continuing to be paid the full amount of a specified benefit which is payable apart from these Regulations.
- (2) A requirement under paragraph (1) shall arise at intervals of 13 weeks commencing with the day on which a relevant person attends an interview, with the first such requirement arising—
  - (a) 13 weeks from the day on which a relevant person attends an interview as a result of a requirement arising under regulation 3; or
  - (b) where a relevant person does not make a claim for income support or incapacity benefit and a requirement does not arise under regulation 3, on the day that the relevant person becomes subject to these Regulations by virtue of regulation 2(3).
  - (3) A relevant person shall not be required to attend more than—
    - (a) five interviews by virtue of paragraph (2) in relation to any one claim by the relevant person for incapacity benefit or incapacity-based income support; or
    - (b) eight interviews under this regulation in relation to any other claim for or award of income support or where the relevant person is a partner.
  - (4) Where a relevant person—
    - (a) has attended five interviews by virtue of paragraph (2) in relation to any one claim for incapacity benefit or incapacity-based income support, or
    - (b) is treated as incapable of work in accordance with the provisions of regulation 10 of the Social Security (Incapacity for Work)(General) Regulations 1995(10) (certain persons with a severe condition to be treated as incapable of work) and is subject to the exemption in regulation 8(1),
- a requirement under paragraph (1) shall arise when any of the circumstances specified in paragraph (5) apply.
  - (5) The circumstances specified for the purpose of paragraph (4) are those where—
    - (a) it is determined in accordance with a personal capability assessment that the relevant person is incapable of work and therefore continues to be entitled to a specified benefit;
    - (b) the relevant person's entitlement (if any) to a carer's allowance(11) ceases whilst his entitlement to a specified benefit continues;
    - (c) the relevant person becomes engaged or ceases to be engaged in part-time work; or
    - (d) the relevant person has been undergoing education or training, or has been participating in a rehabilitation programme or a programme provided in pursuance of arrangements made under section 2 of the Employment and Training Act 1973(12) (functions of the Secretary of State) or under section 2 of the Enterprise and New Towns (Scotland) Act 1990(13)

<sup>(10)</sup> S.I. 1995/311; the relevant amending instruments are S.I. 1995/987, 1996/3207, 1997/1009 and 1999/3109.

<sup>(11)</sup> S.I. 2002/1457 changed the name of invalid care allowance to carer's allowance with effect from 1st April 2003.

<sup>(12) 1973</sup> c. 50. Section 2 was substituted by section 25(1) of the Employment Act 1988 (c. 19). It was amended by section 29(4) of, and Schedule 7 to, the Employment Act 1989 (c. 38) and, in relation to Scotland only, by section 47(1) of the Trade Union Reform and Employment Rights Act 1993 (c. 19).

<sup>(13) 1990</sup> c. 35. Section 2 (which applies to Scotland only) was amended by sections 47(2) and (4) and 51 of, and Schedule 10 to, the Trade Union Reform and Employment Rights Act 1993 (c. 19) and by S.I. 1999/1820.

(functions in relation to training for employment etc.), which has been arranged by an officer and that education, training or programme comes to an end or the relevant person leaves it before completing it.

#### Time when interview is to take place

- 5. An officer shall arrange for an interview to take place as soon as reasonably practicable after—
  - (a) a requirement under regulation 3 or regulation 4(1) arises; or,
  - (b) in a case where regulation 7(1) applies, the time when that requirement is to apply by virtue of regulation 7(2).

#### Waiver of requirement to take part in an interview

- **6.**—(1) A requirement under these Regulations to take part in an interview shall not apply where an officer determines that an interview would not—
  - (a) be of assistance to the relevant person concerned; or
  - (b) be appropriate in the circumstances.
- (2) A relevant person in relation to whom a requirement to take part in an interview has been waived under paragraph (1) shall be treated for the purposes of regulation 3 or 4 as having complied with that requirement in respect of that interview.

#### Deferment of requirement to take part in an interview

- 7.—(1) The requirement for a relevant person to take part in an interview shall be deferred, in the case of a requirement under regulation 3, at the time the relevant person makes his claim, or, in the case of a requirement under regulation 4, at the time the requirement to take part in an interview arises or applies until a time determined by an officer, if the officer determines that an interview would not until that time—
  - (a) be of assistance to that relevant person; or
  - (b) be appropriate in the circumstances.
- (2) The officer shall determine the time when the requirement to take part in an interview is to apply to the relevant person at the time when the requirement to take part in an interview is deferred in accordance with paragraph (1) above.
- (3) Where a requirement to take part in an interview has been deferred in accordance with paragraph (1), then until—
  - (a) a determination is made under regulation 6(1);
  - (b) the relevant person takes part in an interview; or
  - (c) a relevant decision has been made in relation to that relevant person in accordance with regulation 11(4),

that relevant person shall be treated for the purposes of regulation 3 or 4 as having complied with that requirement, and no further requirements to take part in interviews shall arise under regulation 4.

#### **Exemptions**

**8.**—(1) A relevant person, who on the day on which a requirement to take part in an interview arises or applies under regulation 4(1) or 7(2) is treated as incapable of work in accordance with the provisions of regulation 10 of the Social Security (Incapacity for Work) (General) Regulations

- 1995(14) (certain persons with a severe condition to be treated as incapable of work), shall be exempt from that and any further requirement to take part in an interview under regulation 4(1) unless one of the circumstances specified in regulation 4(5) applies.
- (2) A partner who, on the day on which a requirement to take part in an interview arises or applies under regulation 4(1) or 7(2), is in receipt of a specified benefit as a claimant in his own right shall be exempt from any requirement to take part in an interview under regulation 4(1) by virtue of being a partner.

#### Claims for two or more specified benefits

- **9.**—(1) Subject to paragraph (2), a relevant person who would otherwise be required under regulation 4(1) to take part in interviews relating to more than one specified benefit—
  - (a) is only required to take part in interviews in connection with one specified benefit during any period when the relevant person or, where the relevant person is a partner, the benefit recipient is in receipt of two or more specified benefits concurrently; and
  - (b) those interviews shall count for the purposes of each of those benefits.
- (2) Where a relevant person who is in receipt of at least one specified benefit makes a claim for income support or incapacity benefit then—
  - (a) he is required to take part in an interview under regulation 3, and
  - (b) the next requirement to take part in an interview shall arise under regulation 4(1) in accordance with paragraph (2)(a) of that regulation.

#### The interview

- **10.**—(1) An officer shall inform a relevant person who is required to take part in an interview of the date, place and time of the interview.
- (2) The officer may determine that an interview is to take place in the relevant person's home where it would, in the officer's opinion, be unreasonable to expect that relevant person to attend elsewhere because that relevant person's personal circumstances are such that attending elsewhere would cause him undue inconvenience or endanger his health.
  - (3) An officer shall conduct the interview.

#### Taking part in an interview

- 11.—(1) The officer shall determine whether a relevant person has taken part in an interview.
- (2) A relevant person shall be regarded as having taken part in the first interview which he attends under these Regulations, whether as a result of a requirement arising under regulation 3 or 4, if—
  - (a) he attends for the interview at the place and time notified to him by the officer;
  - (b) he participates in discussions with the officer in relation to the relevant person's employability, including any action the relevant person and the officer agree is reasonable and they are willing to take in order to help the relevant person enhance his employment prospects;
  - (c) he provides answers (where asked) to questions and appropriate information about—
    - (i) details of and the level to which he has pursued any educational qualifications;
    - (ii) his employment history;
    - (iii) his aspirations for future employment;

- (iv) any vocational training he has undertaken;
- (v) any skills he has acquired which fit him for employment;
- (vi) any vocational training or skills which he wishes to undertake or acquire;
- (vii) any paid or unpaid employment he is engaged in;
- (viii) the extent to which any medical condition, in his opinion, restricts his ability to undertake or puts him at a disadvantage in undertaking employment;
- (ix) his work related abilities;
- (x) any caring or childcare responsibilities he has; and
- (xi) his financial position and how this may be improved should he obtain or enhance his employment; and
- (d) he assists the officer in the completion of an action plan which records the matters discussed in relation to sub-paragraph (b).
- (3) A relevant person shall be regarded as having taken part in any subsequent interview which he attends as a result of requirements arising under either regulation 3 or 4 if—
  - (a) he attends for the interview at the place and time notified to him by the officer;
  - (b) he participates in discussions with the officer—
    - (i) in relation to the relevant person's employability or any progress he might have made towards obtaining or enhancing his employment;
    - (ii) about any action the relevant person or the officer might have taken as a result of the matters discussed in relation to paragraph (2)(b);
    - (iii) about his current aspirations towards employment;
    - (iv) about how, if at all, the action plan referred to in paragraph (2)(d) should be amended;
    - (v) in order to review any of the programmes and support available to help the relevant person obtain or enhance his employment; and
    - (vi) in order to review his financial position and how this may be improved should he obtain or enhance his employment;
  - (c) in the case of a relevant person in receipt of incapacity benefit or incapacity-based income support, he provides answers (where asked) to questions and appropriate information about—
    - (i) the content of any report made following a personal capability assessment, insofar as that report relates to the relevant person's capabilities and employability; and
    - (ii) his opinion as to the extent to which his medical condition restricts his ability to undertake or enhance his employment; and
  - (d) he assists the officer in the completion of any amendment of the action plan referred to in paragraph (2)(d) in the light of the matters discussed in relation to sub-paragraph (b) and, where relevant, the information provided in relation to sub-paragraph (c).
- (4) Where an officer determines that a relevant person has failed to take part in an interview and good cause has not been shown by the relevant person or, where the relevant person is a partner, by either the relevant person or the benefit recipient for that failure within five working days of the day on which the interview was to take place, a relevant decision shall be made for the purposes of section 2B of the Social Security Administration Act 1992(15), and the relevant person and, where the relevant person is a partner, the benefit recipient shall be notified accordingly.

<sup>(15) 1992</sup> c. 5. Section 2B was inserted by section 57 of the Welfare Reform and Pensions Act 1999 (c. 30) and amended by paragraphs 8 and 9 of Schedule 7 to and section 54 of, and Schedule 8 to, the Employment Act 2002 (c. 22).

#### Failure to take part in an interview

- 12.—(1) Where a relevant decision has been made in accordance with regulation 11(4), a relevant person or, where the relevant person is a partner, the benefit recipient shall, subject to paragraph (13), suffer the consequences set out below.
  - (2) Those consequences are—
    - (a) where the requirement to take part in an interview arose under regulation 3 in connection with a claim for income support or incapacity benefit, that the relevant person to whom the claim relates is, subject to sub-paragraph (b), to be regarded as not having made that claim for that benefit;
    - (b) where the requirement to take part in an interview which arose under regulation 3 in connection with a claim for income support or incapacity benefit was deferred and that benefit became payable by virtue of regulation 7(3), that the relevant person's entitlement to that benefit shall terminate from the first day of the next benefit week following the date on which the relevant decision was made;
    - (c) where the relevant person or, where the relevant person is a partner, the benefit recipient has an award of a specified benefit and the requirement to take part in an interview arose under regulation 4, the specified benefit payable in respect of which the requirement to take part in an interview arose shall be reduced.
- (3) The reduction made to benefit in accordance with paragraph (2)(c) shall (subject to paragraphs (4) and (5)) be by a sum equal to 20 per cent. of the amount applicable on the date the reduction commences in respect of a single claimant for income support aged not less than 25 and shall take effect either as from the first day of the next benefit week following the day on which the relevant decision was made, or, if the relevant person is a partner and if that date arises five days or less after the day on which the relevant decision was made, as from the first day of the second benefit week following the date of the relevant decision.
- (4) Benefit reduced in accordance with paragraph (2)(c) shall not be reduced below ten pence per week.
- (5) Where two or more specified benefits are in payment to a relevant person, or, where the relevant person is a partner, to the benefit recipient, a reduction made in accordance with this regulation shall be applied, except in a case to which paragraph (6) applies, to the specified benefits in the following order of priority—
  - (a) an income-based jobseeker's allowance;
  - (b) income support;
  - (c) incapacity benefit;
  - (d) severe disablement allowance.
- (6) Where the amount of the reduction is greater than some (but not all) of the specified benefits listed in paragraph (5), the reduction shall be made against the first benefit in that list which is the same as, or greater than, the amount of the reduction.
- (7) For the purpose of determining whether a specified benefit is the same as, or greater than, the amount of the reduction for the purposes of paragraph (6), ten pence shall be added to the amount of the reduction.
- (8) In a case where the whole of the reduction cannot be applied against any one specified benefit because the amount of no one benefit is the same as, or greater than, the amount of the reduction, the reduction shall be applied against the first benefit in payment in the list of priorities at paragraph (5) and so on against each benefit in turn until the whole of the reduction is exhausted or, if this is not possible, the whole of the specified benefits are exhausted, subject in each case to ten pence remaining in payment.

- (9) Where the rate of any specified benefit payable to a relevant person, or, where a relevant person is a partner, to a benefit recipient changes, the rules set out above for a reduction in the benefit payable shall be applied to the new rates, and any adjustments to the benefits against which the reductions are made shall take effect from the beginning of the first benefit week to commence for that relevant person or benefit recipient following the change.
- (10) For the avoidance of doubt, paragraph (2)(c) shall apply each time a relevant decision is made in accordance with regulation 11(4) arising from a requirement to take part in an interview under regulation 4 in respect of a relevant person.
- (11) For the avoidance of doubt, a relevant person who is regarded as not having made a claim for income support or incapacity benefit because he failed to take part in an interview as a result of a requirement arising under regulation 3 shall be required to make a new claim in order to establish entitlement to that benefit.
- (12) For the purposes of determining the amount of any benefit payable, a relevant person, or where a relevant person is a partner, a benefit recipient shall be treated as receiving the amount of any specified benefit which would have been payable but for a reduction made in accordance with this regulation.
- (13) Benefit shall not be reduced in accordance with this regulation where a relevant person or, where the relevant person is a partner, the relevant person or the benefit recipient, brings new facts to the notice of the Secretary of State within one month of the date on which the decision that the relevant person failed without good cause to take part in an interview was notified to him and—
  - (a) those facts could not reasonably have been brought to the Secretary of State's notice within five working days of the day on which the interview was to take place; and
  - (b) those facts show that the relevant person had good cause for his failure to take part in the interview.

#### Circumstances where regulation 12 ceases to apply

- **13.** Where a reduction of benefit has been made under regulation 12 the whole of the reduction relating to any requirements to attend interviews in respect of a relevant person shall not apply—
  - (a) where the relevant person subsequently takes part in an interview, as from the first day of the benefit week in which a requirement to take part in an interview was met; or
  - (b) as from the date when a relevant person who failed to take part in an interview is no longer a relevant person to whom regulations 3 to 15 apply by virtue of regulation 2(3).

#### Good cause

- **14.** Matters to be taken into account in determining whether the relevant person or, where the relevant person is a partner, the relevant person or the benefit recipient has shown good cause for the relevant person's failure to take part in an interview include—
  - (a) that the relevant person misunderstood the requirement to take part in an interview due to any learning, language or literacy difficulties of the relevant person or any misleading information given to the relevant person by the officer;
  - (b) that the relevant person was attending a medical or dental appointment, or accompanying a person for whom the relevant person had caring responsibilities to such an appointment, and that it would have been unreasonable, in the circumstances, to rearrange the appointment;
  - (c) that the relevant person had difficulties with his normal mode of transport and that no reasonable alternative was available;

- (d) that the established customs and practices of the religion to which the relevant person belongs prevented him attending on the day or at the time fixed for the interview;
- (e) that the relevant person was attending an interview with an employer with a view to obtaining employment;
- (f) that the relevant person was pursuing employment opportunities as a self-employed earner;
- (g) that the relevant person, benefit recipient or a dependant or a person for whom the relevant person provides care suffered an accident, sudden illness or relapse of a physical or mental health condition;
- (h) that the relevant person was attending the funeral of a relative or close friend on the day fixed for the interview;
- (i) that a disability from which the relevant person suffers made it impracticable for him to attend at the time fixed for the interview.

#### **Appeals**

- **15.**—(1) This regulation applies to any relevant decision made under regulation 11(4) or any decision made under section 10 of the 1998 Act(16) (decisions superseding earlier decisions) superseding such a decision.
- (2) This regulation applies whether the decision is as originally made or as revised under section 9 of the 1998 Act (revision of decisions).
- (3) In the case of a decision to which this regulation applies, the relevant person in respect of whom the decision was made and, where the relevant person is a partner, the benefit recipient shall have a right of appeal under section 12 of the 1998 Act(17) (appeal to appeal tribunal) to an appeal tribunal.

#### Areas designated as employment zones

**16.** The areas designated as employment zones for the purposes of these Regulations are the five areas comprising the postcodes listed in Part 2 of the Schedule.

#### Referral to an employment zone programme

- 17. An officer may direct a jobseeker to participate in an employment zone programme if the jobseeker—
  - (a) has been entitled to a jobseeker's allowance for a continuous period of at least three months in the period immediately preceding the date on which the direction is made; or
  - (b) has participated in an employment zone programme pursuant to these Regulations or other regulations made pursuant to section 60 of the Welfare Reform and Pensions Act 1999(18) (special schemes for claimants for jobseeker's allowance) in the previous 12 months but did not complete the programme.

#### Early entry to an employment zone programme

**18.** An officer may direct a jobseeker to participate in an employment zone programme before he has been entitled to a jobseeker's allowance for a continuous period of at least three months provided that—

<sup>(16) 1998</sup> c. 14. Section 10 was amended by paragraph 23 of Schedule 7 and Part I of Schedule 10 to the Social Security Contributions (Transfer of Functions, etc.) Act 1999 (c. 2).

<sup>(17)</sup> Section 12 was amended by paragraph 25 of Schedule 7 and Part I of Schedule 10 to the Social Security Contributions (Transfer of Functions, etc.) Act 1999 (c. 2).

<sup>(18) 1999</sup> c. 30.

- (a) the jobseeker has requested the direction; and
- (b) his personal circumstances place him at a significant disadvantage in obtaining employment.

#### Stages of employment zone programme

- 19.—(1) An employment zone programme shall consist of two stages, of which—
  - (a) the first stage shall last for a maximum period of four weeks;
  - (b) the second stage shall last for a maximum period of 26 weeks.
- (2) A jobseeker begins to participate in the first stage of an employment zone programme on the day when he attends an initial interview with an officer who is an employment zone programme adviser following a direction given under regulation 17 or 18.
- (3) Subject to paragraph (1)(a), the jobseeker shall cease to participate in the first stage on the day specified by an officer in a written notification to the jobseeker.
- (4) A jobseeker begins to participate in the second stage of an employment zone programme on the day specified by an officer in a written notification to the jobseeker.
- (5) Subject to paragraph (1)(b), the jobseeker shall cease to participate in the second stage on the day specified by an officer in a written notification to the jobseeker.

#### Suspension of the requirements of the Jobseekers Act 1995

- **20.**—(1) During the jobseeker's participation in the first stage of an employment zone programme the condition for receipt of a jobseeker's allowance specified in section 1(2)(b) of the Jobseekers Act 1995(19) (the jobseeker's allowance) that the jobseeker has entered into a jobseeker's agreement which remains in force is suspended.
- (2) During the jobseeker's participation in the second stage of an employment zone programme the conditions for receipt of a jobseeker's allowance specified in section 1(2) of the Jobseekers Act 1995 shall apply with the suspension of the conditions in section 1(2)(a) to (c) of that Act that the jobseeker—
  - (a) be available for employment;
  - (b) has entered into a jobseeker's agreement which remains in force; and
  - (c) is actively seeking employment.

#### Cessation and consequential provision

- **21.**—(1) Where a jobseeker to whom a direction given under regulation 17 or 18 would otherwise apply informs the Secretary of State of a change of address that results in that jobseeker no longer being ordinarily resident within an area identified in Part 2 of the Schedule, then—
  - (a) any sanction incurred by that jobseeker under section 19 (circumstances in which a jobseeker's allowance is not payable) or 20A (denial or reduction of joint-claim jobseeker's allowance) of the Jobseekers Act 1995(20) as a result of his refusing or failing to participate in, or giving up a place on, an employment zone programme as specified in regulation 75(1)(a)(iii) of the Jobseeker's Allowance Regulations 1996(21) shall end; and

<sup>(19) 1995</sup> c. 18. Subsection (2) of section 1 was amended by paragraphs 1 and 2 of Schedule 7 to the Welfare Reform and Pensions Act 1999 (c. 30)

<sup>(20)</sup> Section 19 was amended by paragraphs 1 and 12 of Schedule 7 to the Welfare Reform and Pensions Act 1999 (c. 30), paragraph 141 of Schedule 7 to the Social Security Act 1998 (c. 14) and paragraph 67 of Schedule 1 to the Employment Rights Act 1996 (c. 18); section 20A was inserted by paragraphs 1 and 13 of Schedule 7 to the Welfare Reform and Pensions Act 1999 (c. 30).

<sup>(21)</sup> S.I. 1996/207. The definition of an employment zone programme in head (iii) of regulation 75(1)(a) was inserted by S.I. 2000/721 and amended by S.I. 2003/2438.

- (b) regulations 19 and 20 shall cease to apply to that jobseeker unless he asks to complete an employment zone programme in which he is participating, in which case those regulations shall continue to apply until he ceases to participate in that programme.
- (2) Where a jobseeker asks to complete an employment zone programme in the circumstances specified in paragraph (1) then he shall not incur a sanction under section 19 or 20A of the Jobseekers Act 1995 if, for whatever reason, he subsequently refuses or fails to participate in, or gives up his place on, the employment zone programme in which he was participating.

#### Amendment of the Social Security (Claims and Payments) Regulations 1987

- **22.**—(1) The Social Security (Claims and Payments) Regulations 1987(**22**) shall be amended in accordance with this regulation.
- (2) In paragraph (5) of regulation 6A (claims by persons subject to work-focused interviews) for the words "a person is required to take part in under the Social Security (Jobcentre Plus Interviews) Regulations 2002" there shall be substituted "is conducted for such purposes connected with employment or training as are specified in regulations made under section 2A of the Social Security Administration Act 1992(23)".

#### Amendment of the Jobseeker's Allowance Regulations 1996

- **23.**—(1) The Jobseeker's Allowance Regulations 1996(24) shall be amended in accordance with this regulation.
- (2) In regulation 75(1)(a) (interpretation) there shall be added at the end of head (iii) "or the Social Security (Working Neighbourhoods) Regulations 2004".

# Amendment of the Social Security and Child Support (Decisions and Appeals) Regulations 1999

- **24.**—(1) The Social Security and Child Support (Decisions and Appeals) Regulations 1999(**25**) shall be amended in accordance with this regulation.
- (2) In paragraph (3) of regulation 1 (citation, commencement and interpretation) for the definition of "work-focused interview" (26) there shall be substituted the following definition—
  - ""work-focused interview" means an interview in which a person is required to take part in accordance with regulations made under section 2A or 2AA of the Administration Act;".
- (3) In paragraph (2)(h)(ii) of regulation 6 (supersession of decisions)(27) for the words "under the Social Security (Jobcentre Plus Interviews for Partners) Regulations 2003, ceased to be a partner for the purposes of those Regulations or is no longer a partner to whom those Regulations apply" there shall be substituted the words "in accordance with regulations made under section 2AA of the Administration Act, ceased to be a partner for the purposes of those regulations or is no longer a partner to whom the requirement to take part in a work-focused interview under those regulations applies".
- (4) In paragraph (25)(b) of regulation 7 (date from which a decision superseded under section 10 takes effect)(28)—

<sup>(22)</sup> S.I. 1987/1968. Regulation 6A was inserted by S.I. 2000/897; the relevant amending instrument is S.I. 2002/1703.

<sup>(23) 1992</sup> c. 5. Section 2A was inserted by section 57 of the Welfare Reform and Pensions Act 1999 (c. 30).

<sup>(24)</sup> S.I. 1996/207. The definition of an employment zone programme in head (iii) of regulation 75(1)(a) was inserted by S.I. 2000/721 and amended by S.I. 2003/2438.

<sup>(25)</sup> S.I. 1999/991.

<sup>(26)</sup> The definition of "work-focused interview" was inserted in regulation 1(3) by S.I. 2000/897 and was amended by S.I. 2002/1703 and 2003/1886.

<sup>(27)</sup> Paragraph (2)(h) of regulation 6 was inserted by S.I. 2000/897 and amended by S.I. 2003/1886.

<sup>(28)</sup> Paragraph (25) of regulation 7 was inserted by S.I. 2000/897 and substituted by S.I. 2003/1886.

- (a) for the words "under the Social Security (Jobcentre Plus Interviews for Partners) Regulations 2003" there shall be substituted the words "in accordance with regulations made under section 2AA of the Administration Act(29)";
- (b) at head (i) for the words "(as defined in regulation 2(1) of those Regulations)" there shall be substituted the words "(meaning the person who has been awarded a benefit within section 2AA(2) of the Administration Act at a higher rate referable to that partner)".

# Amendment of the Social Security (Work-focused Interviews for Lone Parents) and Miscellaneous Amendments Regulations 2000

- **25.**—(1) The Social Security (Work-focused Interviews for Lone Parents) and Miscellaneous Amendments Regulations 2000(**30**) shall be amended in accordance with this regulation.
- (2) In regulation 2 (requirement for lone parents claiming or entitled to income support to take part in an interview)—
  - (a) in paragraph (1)(b) before the words "is entitled to income support and" there shall be inserted the words "except where sub-paragraph (c) applies,";
  - (b) in paragraph (1) there shall be added the following sub-paragraph—
    - "(c) is entitled to income support, and has been subject to at least one requirement to take part in an interview under the Social Security (Working Neighbourhoods) Regulations 2004 in relation to that claim, is required to take part in an interview—
      - (i) after the expiry of six months, and
      - (ii) after the expiry of one year, and
      - (iii) at intervals of one year thereafter,

from the date on which he took part in, or was treated as having taken part in, an interview as a condition of the claim for income support, except that a requirement to take part in an interview shall not arise by virtue of heads (i), (ii) or (iii) if the period specified in those provisions has already expired when the lone parent becomes subject to these Regulations.";

- (c) in paragraph (2) there shall be substituted for the words "or (b)(ii)" the words ",(b)(ii) or (c)".
- (3) At the end of regulation 4(d) (circumstances where requirement to take part in an interview does not apply) there shall be added the words "or the Social Security (Working Neighbourhoods) Regulations 2004".
- (4) In paragraph (3)(b) of regulation 7 (consequence of failure to take part in an interview) after the words "regulation 2(1)(b)" there shall be inserted the words "or (c)".

#### Amendment of the Social Security (Jobcentre Plus Interviews) Regulations 2002

- **26.**—(1) The Social Security (Jobcentre Plus Interviews) Regulations 2002(**31**) shall be amended in accordance with this regulation.
- (2) In paragraph (3) of regulation 2 (interpretation and application) after the words "Except in a case where regulation 16(2) applies," there shall be inserted the words "or where a person is subject to provisions within the Social Security (Working Neighbourhoods) Regulations 2004 by virtue of regulation 2(3) of those Regulations,".

<sup>(29) 1992</sup> c. 5. Section 2AA was inserted by section 49 of the Employment Act 2002 (c. 22).

<sup>(30)</sup> S.I. 2000/1926 as amended by S.I. 2001/1189, 2001/3210, 2002/670, 2002/1703, 2003/400, 2003/492 and 2004/565.

<sup>(31)</sup> S.I. 2002/1703, as amended by S.I. 2002/2497, 2003/492 and 2003/2439.

- (3) In regulation 4 (continuing entitlement to specified benefit dependent on an interview)—
  - (a) in paragraph (1)(a) for the words "paragraph (3)" there shall be substituted the words "either paragraph (3) or (3A)";
  - (b) in paragraph (2) for the words "but for the requirement being waived in accordance with regulation 6 or deferred in accordance with regulation 7" there shall be substituted the words—

"but for the requirement—

- (i) being waived in accordance with regulation 6;
- (ii) being deferred in accordance with regulation 7; or
- (iii) not arising because the person was at the time of the claim for the specified benefit subject to provisions within the Social Security (Working Neighbourhoods) Regulations 2004 by virtue of regulation 2(3) of those Regulations.";
- (c) at the beginning of paragraph (3) there shall be inserted the words "Except where paragraph (3A) applies,";
- (d) there shall be inserted as paragraph (3A) the following paragraph—
  - "(3A) Where a lone parent to whom paragraph (1)(a) applies was not required to take part in an interview under regulation 3 or under this regulation because at the time that the requirement would have arisen he was subject to provisions within the Social Security (Working Neighbourhoods) Regulations 2004 by virtue of regulation 2(3) of those Regulations, the lone parent shall be required to take part in an interview—
    - (a) after the expiry of six months, and
    - (b) after the expiry of one year, and
    - (c) at intervals of one year thereafter,

from the date on which he took part in, or was treated as having taken part in, an interview as a condition of his claim for income support, except that a requirement to take part in an interview shall not arise by virtue of sub-paragraphs (a), (b) or (c) if the period specified in those provisions has already expired when the lone parent becomes subject to these Regulations."

(4) In paragraph (2) of regulation 16 (revocations and transitional provision) after the words "(except for regulations 3 and 11(2)(a) and (b)" there shall be inserted the words "and except where a person who is a relevant person for the purpose of the 2001 Regulations becomes subject to provisions within the Social Security (Working Neighbourhoods) Regulations 2004 by virtue of regulation 2(3) of those Regulations".

#### Amendment of the Social Security (Jobcentre Plus Interviews for Partners) Regulations 2003

- **27.**—(1) The Social Security (Jobcentre Plus Interviews for Partners) Regulations 2003(**32**) shall be amended in accordance with this regulation.
- (2) At the beginning of paragraph (2) of regulation 2 (interpretation and application) there shall be inserted the words "Except in a case where a partner is subject to provisions within the Social Security (Working Neighbourhoods) Regulations 2004 by virtue of regulation 2(3) of those Regulations,".

Signed by authority of the Secretary of State for Work and Pensions.

29th March 2004

Des Browne Minister of State, Department for Work and Pensions

Regulation 2

#### SCHEDULE

For the purposes of Regulation 2(3)(a) and (4)(a) the areas are parts of the following local authority wards, and small parts of neighbouring wards, as specified in the listed postcode districts—

#### (a) Part 1—

Birkenhead, Wirral

Castle, Hastings

Manor, Sheffield

Monkchester, Newcastle

Northwood, Knowsley

Penderry, Swansea

Central and Northgate, Great Yarmouth;

#### (b) Part 2—

Aston, Birmingham

East India & Lansbury, Tower Hamlets

Hutchesontown, Glasgow

Parkhead, Glasgow

Thorntree, Middlesbrough.

PART 1

#### Birkenhead, Wirral:

CH41 1AB	CH41 1AD	CH41 1AF	CH41 1AG	CH41 1AH	CH41 1AL
CH41 1AN	CH41 1AP	CH41 1AR	CH41 1AS	CH41 1AT	CH41 1AW
CH41 1AX	CH41 1AY	CH41 1AZ	CH41 1BA	CH41 1BB	CH41 1BD
CH41 1BG	CH41 1BJ	CH41 1BN	CH41 1BP	CH41 1BQ	CH41 1BR
CH41 1DA	CH41 1DE	CH41 1ER	CH41 1ET	CH41 1EU	CH41 1EW
CH41 1EY	CH41 1EZ	CH41 1FN	CH41 1FP	CH41 1FS	CH41 1FW
CH41 1HB	CH41 1HT	CH41 1JL	CH41 1JN	CH41 1LB	CH41 1LD
CH41 1LE	CH41 1LF	CH41 1LJ	CH41 1LP	CH41 1LQ	CH41 1LU
CH41 1LW	CH41 1LX	CH41 1LY	CH41 1ND	CH41 1NE	CH41 1NF
CH41 1NG	CH41 1NQ	CH41 1WA	CH41 1WB	CH41 1WD	CH41 1WE
CH41 1WF	CH41 1WH	CH41 1WL	CH41 1WR	CH41 1YY	CH41 1YZ
CH41 2JQ	CH41 2PH	CH41 2PX	CH41 2PZ	CH41 2QD	CH41 2QH
CH41 2QJ	CH41 2QQ	CH41 2QR	CH41 2QS	CH41 2QX	CH41 2RB
CH41 2RG	CH41 2RH	CH41 2RL	CH41 2RQ	CH41 2SB	CH41 2SE
CH41 2SH	CH41 2SX	CH41 2TF	CH41 2TJ	CH41 2TL	CH41 2TN
CH41 2TP	CH41 2TS	CH41 2TW	CH41 2TX	CH41 2TY	CH41 2TZ

CH41 2UD	CH41 2UE	CH41 2UJ	CH41 2UP	CH41 2UW	CH41 2UZ
CH41 2WB	CH41 2WD	CH41 2WU	CH41 2XE	CH41 2XF	CH41 2XJ
CH41 2XL	CH41 2XN	CH41 2XP	CH41 2XS	CH41 2YP	CH41 2ZA
CH41 2ZD	CH41 3HT	CH41 3HU	CH41 3HX	CH41 3HY	CH41 3HZ
CH41 3JA	CH41 3JD	CH41 3JE	CH41 3JF	CH41 3JU	CH41 3JY
CH41 3LH	CH41 3LL	CH41 3LU	CH41 3LY	CH41 3NE	CH41 3NG
CH41 3NJ	CH41 3NL	CH41 3NN	CH41 3NP	CH41 3NR	CH41 3NT
CH41 3NU	CH41 3NW	CH41 3NX	CH41 3NZ	CH41 3PA	CH41 3PB
CH41 3PD	CH41 3PF	CH41 3PG	CH41 3PH	CH41 3PQ	CH41 3PR
CH41 3PS	CH41 3PT	CH41 3PX	CH41 3PY	CH41 3PZ	CH41 3QB
CH41 3QD	CH41 3QE	CH41 3QF	CH41 3QG	CH41 3QH	CH41 3QJ
CH41 3QL	CH41 3QN	CH41 3QP	CH41 3QQ	CH41 3QT	CH41 3QZ
CH41 3RB	CH41 3RF	CH41 3RG	CH41 3RH	CH41 3RJ	CH41 3RQ
CH41 3RS	CH41 3RT	CH41 3RU	CH41 3RX	CH41 3RY	CH41 3SA
CH41 3SB	CH41 3SD	CH41 3SE	CH41 3SG	CH41 3SH	CH41 3SP
CH41 3SS	CH41 3ST	CH41 3SU	CH41 3SX	CH41 3WA	CH41 3YS
CH41 3YY	CH41 3YZ	CH41 4AA	CH41 4AG	CH41 4AH	CH41 4AQ
CH41 4AU	CH41 4AX	CH41 4BB	CH41 4BE	CH41 4BG	CH41 4BH
CH41 4BQ	CH41 4BR	CH41 4BS	CH41 4BW	CH41 4BX	CH41 4BY
CH41 4BZ	CH41 4DA	CH41 4DB	CH41 4DF	CH41 4DP	CH41 4DR
CH41 4DS	CH41 4DT	CH41 4DU	CH41 4DX	CH41 4DY	CH41 4FD
CH41 4FG	CH41 4FN	CH41 4FP	CH41 4FQ	CH41 4FU	CH41 4FX
CH41 4FZ	CH41 4HE	CH41 4HF	CH41 4HG	CH41 4HH	CH41 4HN
CH41 4HW	CH41 4JB	CH41 4JF	CH41 4JG	СН41 4ЈН	CH41 4JJ
CH41 4JN	CH41 4JQ	CH41 4JT	CH41 4JU	CH41 4JW	CH41 4JX
CH41 4JY	CH41 4JZ	CH41 4LA	CH41 4LB	CH41 4LE	CH41 4LG
CH41 4LQ	CH41 4LR	CH41 4LW	CH41 4LX	CH41 4LY	CH41 4LZ
CH41 4NA	CH41 4NB	CH41 4NF	CH41 4NG	CH41 4NH	CH41 4NJ
CH41 4NT	CH41 4NX	CH41 4NY	CH41 4NZ	CH41 4PE	CH41 4PG
CH41 4PJ	CH41 4PL	CH41 4PN	CH41 4PR	CH41 4PS	CH41 4WA
CH41 4WB	CH41 4WD	CH41 5AA	CH41 5AD	CH41 5AE	CH41 5AG
CH41 5AH	CH41 5AJ	CH41 5AN	CH41 5AR	CH41 5AS	CH41 5AT
CH41 5AU	CH41 5BD	CH41 5BL	CH41 5BN	CH41 5BP	CH41 5BR
CH41 5BS	CH41 5BT	CH41 5BU	CH41 5BY	CH41 5DA	CH41 5DB
CH41 5DD	CH41 5DE	CH41 5DG	CH41 5DL	CH41 5DQ	CH41 5EA

CH41 5EB	CH41 5ED	CH41 5EH	CH41 5EJ	CH41 5EN	CH41 5EP
CH41 5ER	CH41 5ES	CH41 5ET	CH41 5EU	CH41 5EX	CH41 5FD
CH41 5FL	CH41 5FN	CH41 5FX	CH41 5GA	CH41 5HA	CH41 5HJ
CH41 5HL	CH41 5HN	CH41 5HS	CH41 5HW	CH41 5HZ	CH41 5JF
CH41 5LG	CH41 5LL	CH41 5LN	CH41 5LP	CH41 5LR	CH41 5LS
CH41 5LU	CH41 5LW	CH41 5LX	CH41 5LZ	CH41 5NA	CH41 5NB
CH41 5WA	CH41 5WB	CH41 5WD	CH41 5WE	CH41 5WF	CH41 5WG
CH41 5WH	CH41 5WJ	CH41 5WL	CH41 5WN	CH41 5WP	CH41 5WQ
CH41 5YW	CH41 5YY	CH41 5YZ	CH41 6AA	CH41 6AB	CH41 6AD
CH41 6AE	CH41 6AF	CH41 6AG	CH41 6AH	CH41 6AL	CH41 6AN
CH41 6AR	CH41 6AU	CH41 6AW	CH41 6AX	CH41 6AY	CH41 6AZ
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CH41 8WB	CH41 9AB	CH41 9AF	CH41 9BU	CH41 9BX	CH41 9BY
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CH43 4YD	CH43 4YE	CH43 4YF	CH43 4YG	СН43 4ҮЈ				
Castle, Hastings:								
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TN37 6BP	TN37 6BQ	TN37 6BS	TN37 6BT	TN37 6BW	TN37 6BX

TN37 6BY	TN37 6BZ	TN37 6DB	TN37 6DD	TN37 6DE	TN37 6DF
TN37 6DG	TN37 6DH	TN37 6DJ	TN37 6DL	TN37 6DP	TN37 6DQ
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TN37 6ET	TN37 6EU	TN37 6EW	TN37 6EX	TN37 6EY	TN37 6EZ
TN37 6HA	TN37 6HB	TN37 6HD	TN37 6HE	TN37 6HF	TN37 6HG
TN37 6HH	TN37 6HJ	TN37 6HL	TN37 6HN	TN37 6HP	TN37 6HQ
TN37 6HR	TN37 6HS	TN37 6HT	TN37 6HU	TN37 6HW	TN37 6HX
TN37 6HY	TN37 6HZ	TN37 6JA	TN37 6JB	TN37 6JH	TN37 6JR
TN37 6JS	TN37 6JT	TN37 6JY	TN37 6JZ	TN37 6LA	TN37 6LB
TN37 6LD	TN37 6LE	TN37 6LF	TN37 6LG	TN37 6LH	TN37 6LJ
TN37 6LL	TN37 6LP	TN37 6LQ	TN37 6LR	TN37 6LS	TN37 6LW
TN37 6NH	TN37 6NN	TN37 6QH	TN37 6QJ	TN37 6QL	TN37 6QP
TN37 6QR	TN37 6RF	TN37 6RR	TN37 6RS	TN37 6RZ	TN37 6SR
TN37 6SS	TN37 6SZ	TN37 6TA	TN37 6TF	TN37 6TN	TN37 6UF
TN37 6WS	TN37 6WT	TN37 6WZ	TN37 6XS	TN37 6ZB	TN37 6ZD
TN37 6ZF	TN37 6ZG	TN37 6ZH	TN37 6ZJ	TN37 6ZL	TN37 6ZR
TN37 6ZY	TN37 6ZZ	TN38 0EP	TN38 0EX	TN38 0EY	TN38 0HA
TN38 0HB	TN38 0HD	TN38 0JA	TN38 0JB	TN38 0JU	TN38 0JY
TN38 0JZ	TN38 0QA	TN38 0QB	TN38 0QD	TN38 0QE	TN38 0QG
TN38 0QH	TN38 0QJ	TN38 0QL	TN38 0QN	TN38 0QP	TN38 0QQ
TN38 0QR	TN38 0QS	TN38 0QT	TN38 0RA		
		Manor,	Sheffield:		
S12 2AA	S12 2AB	S12 2AD	S12 2SB	S12 2SN	S12 2SS
S12 2ST	S2 1AA	S2 1AB	S2 1AG	S2 1AH	S2 1AJ
S2 1AL	S2 1AN	S2 1AP	S2 1AQ	S2 1AR	S2 1AS
S2 1AT	S2 1AU	S2 1AW	S2 1AX	S2 1AY	S2 1AZ
S2 1BA	S2 1BB	S2 1BD	S2 1BE	S2 1BF	S2 1BG
S2 1BH	S2 1BJ	S2 1BL	S2 1BN	S2 1BP	S2 1BQ
S2 1BR	S2 1BS	S2 1BT	S2 1BU	S2 1BW	S2 1BX
S2 1BY	S2 1BZ	S2 1DA	S2 1DB	S2 1DD	S2 1DE
S2 1DF	S2 1DG	S2 1DH	S2 1DJ	S2 1DL	S2 1DN
S2 1DP	S2 1DQ	S2 1DR	S2 1DS	S2 1DT	S2 1DU

S2 1DW	S2 1DX	S2 1DY	S2 1DZ	S2 1ED	S2 1EE
S2 1EF	S2 1EG	S2 1EH	S2 1EL	S2 1EN	S2 1EP
S2 1ES	S2 1ET	S2 1EU	S2 1EW	S2 1EX	S2 1EY
S2 1EZ	S2 1FA	S2 1FB	S2 1FD	S2 1FE	S2 1FF
S2 1FG	S2 1FH	S2 1FJ	S2 1FL	S2 1GF	S2 1GJ
S2 1GL	S2 1GN	S2 1GP	S2 1GQ	S2 1GR	S2 1GS
S2 1GT	S2 1GU	S2 1GW	S2 1GY	S2 1GZ	S2 1HA
S2 1HB	S2 1HD	S2 1HE	S2 1HF	S2 1HG	S2 1HH
S2 1HJ	S2 1HL	S2 1HN	S2 1HP	S2 1HQ	S2 1HR
S2 1HS	S2 1HT	S2 1HU	S2 1HW	S2 1HX	S2 1HY
S2 1HZ	S2 1JA	S2 1JB	S2 1JD	S2 1JE	S2 1JF
S2 1JG	S2 1JH	S2 1JJ	S2 1JL	S2 1JN	S2 1JP
S2 1JQ	S2 1JR	S2 1JS	S2 1JT	S2 1JU	S2 1JW
S2 1JX	S2 1JY	S2 1JZ	S2 1LA	S2 1LB	S2 1LD
S2 1LE	S2 1LF	S2 1LG	S2 1LQ	S2 1NE	S2 1NF
S2 1NG	S2 1NH	S2 1NJ	S2 1NX	S2 1NY	S2 1NZ
S2 1PA	S2 1PB	S2 1PD	S2 1PF	S2 1PG	S2 1PJ
S2 1PL	S2 1PN	S2 1PP	S2 1PQ	S2 1PR	S2 1PS
S2 1PT	S2 1PU	S2 1PW	S2 1PX	S2 1PY	S2 1PZ
S2 1QA	S2 1QB	S2 1QD	S2 1QE	S2 1QF	S2 1QG
S2 1QH	S2 1QJ	S2 1QL	S2 1QN	S2 1QP	S2 1QQ
S2 1QR	S2 1QS	S2 1QT	S2 1QU	S2 1QW	S2 1QX
S2 1QY	S2 1RA	S2 1RB	S2 1RD	S2 1RQ	S2 1RR
S2 1RZ	S2 1SD	S2 1SE	S2 1SG	S2 1SH	S2 1SJ
S2 1SL	S2 1US	S2 1WE	S2 1WG	S2 1WJ	S2 1WT
S2 1WW	S2 1WX	S2 1YL	S2 1YN	S2 1YU	S2 1YW
S2 2EY	S2 2EZ	S2 2FB	S2 2FD	S2 2FE	S2 2FF
S2 2FG	S2 2FY	S2 2FZ	S2 2GG	S2 2GH	S2 2JA
S2 2JG	S2 2JS	S2 2JT	S2 2JU	S2 2JY	S2 2JZ
S2 2LA	S2 2LD	S2 2LE	S2 2GJ	S2 2JH	S2 2JJ
S2 2JL	S2 2LB				

### Monkchester, Newcastle:

NE6 1EB	NE6 1EE	NE6 1EG	NE6 1EJ	NE6 1EL	NE6 1EU
NE6 1HY	NE6 1PB	NE6 1YB	NE6 2AU	NE6 2DF	NE6 2DG

NE6 2DX

NE6 2HF

NE6 2DU

NE6 2FT

NE6 2ER

NE6 2HX

NE6 2EW

NE6 2HY

NE6 2EZ

NE6 2JA

NE6 2EG

NE6 2HG

NEO ZI I	NEO ZIII	NEO ZIIO	NEO ZIIA	NEO 211 1	NEO ZJA
NE6 2JB	NE6 2JD	NE6 2JE	NE6 2JH	NE6 2JL	NE6 2JN
NE6 2JP	NE6 2JQ	NE6 2JT	NE6 2JX	NE6 2JY	NE6 2LD
NE6 2LF	NE6 2LG	NE6 2LH	NE6 2LJ	NE6 2LL	NE6 2LN
NE6 2LP	NE6 2LQ	NE6 2LR	NE6 2LS	NE6 2LT	NE6 2LU
NE6 2LW	NE6 2LX	NE6 2LY	NE6 2LZ	NE6 2NA	NE6 2NB
NE6 2ND	NE6 2NF	NE6 2NG	NE6 2NJ	NE6 2NL	NE6 2NQ
NE6 2NR	NE6 2NS	NE6 2NT	NE6 2NW	NE6 2NX	NE6 2NY
NE6 2NZ	NE6 2PD	NE6 2PF	NE6 2PG	NE6 2PU	NE6 2PW
NE6 2PX	NE6 2PY	NE6 2QA	NE6 2QB	NE6 2QD	NE6 2QE
NE6 2QH	NE6 2QJ	NE6 2QL	NE6 2QP	NE6 2QR	NE6 2QS
NE6 2QT	NE6 2QW	NE6 2QX	NE6 2QY	NE6 2QZ	NE6 2RB
NE6 2RR	NE6 2RS	NE6 2RT	NE6 2RU	NE6 2RX	NE6 2SA
NE6 2SD	NE6 2SE	NE6 2SP	NE6 2SQ	NE6 2SR	NE6 2SS
NE6 2TA	NE6 2TB	NE6 2TE	NE6 2TG	NE6 2TH	NE6 2TL
NE6 2TR	NE6 2TS	NE6 2TT	NE6 2TU	NE6 2TX	NE6 2XD
NE6 2XQ	NE6 3JH	NE6 3JJ	NE6 3JL	NE6 3JN	NE6 3JP
NE6 3JT	NE6 3JU	NE6 3JY	NE6 3LD	NE6 3LE	NE6 3LH
NE6 3LJ	NE6 3LL	NE6 3LN	NE6 3LP	NE6 3LQ	NE6 3LR
NE6 3RS	NE6 3RT	NE6 3RU	NE6 3RX	NE6 3RY	NE6 3SA
NE6 3SN	NE6 3SP	NE6 3SQ	NE6 3SR		
		Northwood	d, Knowsley:		
L33 0XB	L33 0XD	L33 0XE	L33 0XF	L33 0XG	L33 0XH
L33 0XJ	L33 0XL	L33 0XN	L33 0XP	L33 0XQ	L33 0XR
L33 0XS	L33 0XT	L33 0XU	L33 0XW	L33 0XX	L33 0XY
L33 0XZ	L33 0YA	L33 0YB	L33 0YD	L33 0YE	L33 0YF
L33 0YG	L33 0YH	L33 0YQ	L33 1DA	L33 1DB	L33 1DD
L33 1DE	L33 1DP	L33 1DR	L33 1DU	L33 1DY	L33 1DZ
L33 1EB	L33 1QW	L33 1QZ	L33 1RA	L33 1RB	L33 1RE
L33 1RF	L33 1RG	L33 1SL	L33 1SZ	L33 1TA	L33 1TB
L33 1TD	L33 1TE	L33 1TF	L33 1TG	L33 1TH	L33 1TJ
L33 1TN	L33 1TP	L33 1TQ	L33 1TR	L33 1TS	L33 1TT
L33 1TU	L33 1TW	L33 1TX	L33 1TZ	L33 1UA	L33 1UB

L33 1UJ

L33 1UG

L33 1UH

L33 1UF

L33 1UD

L33 1UE

L33 1UL	L33 1UN	L33 1UQ	L33 1UR	L33 1US	L33 1UT
L33 1UU	L33 1UW	L33 1UX	L33 1UY	L33 1WA	L33 1WB
L33 1WD	L33 1WE	L33 1WF	L33 1WU	L33 1XE	L33 1XG
L33 1XH	L33 1XJ	L33 1XQ	L33 1XS	L33 1XT	L33 1XU
L33 1XX	L33 1XY	L33 1XZ	L33 1YA	L33 1YB	L33 1YD
L33 1YE	L33 1YF	L33 1YH	L33 1YJ	L33 1YL	L33 1YN
L33 1YP	L33 1YQ	L33 1YR	L33 1YS	L33 1YT	L33 1YU
L33 1YW	L33 1YX	L33 1YZ	L33 1ZA	L33 1ZB	L33 1ZD
L33 1ZE	L33 1ZF	L33 1ZG	L33 1ZH	L33 1ZJ	L33 1ZL
L33 1ZN	L33 1ZP	L33 1ZQ	L33 1ZR	L33 1ZS	L33 1ZT
L33 1ZU	L33 1ZW	L33 1ZX	L33 1ZY	L33 5YB	L33 5YD
L33 5YE	L33 5YF	L33 5YG	L33 5YH	L33 5YJ	L33 5YL
L33 5YN	L33 5YQ	L33 5YW	L33 6UA	L33 6UB	L33 6UD
L33 6UE	L33 6UF	L33 6UH	L33 6UJ	L33 6UL	L33 6UN
L33 6UP	L33 6UR	L33 6US	L33 6XG	L33 6XH	L33 6XJ
L33 6XP	L33 6XQ	L33 6XR	L33 6YH	L33 6YJ	L33 8XA
L33 8XB	L33 8XD	L33 8XE	L33 8XG	L33 8XH	L33 8XJ
L33 8XL	L33 8XN	L33 8XP	L33 8XQ	L33 8XR	L33 8XS
L33 8XT	L33 8XU	L33 8XW	L33 8XX	L33 8XY	L33 8XZ
L33 8YA	L33 8YB	L33 8YD	L33 8YE	L33 8YF	L33 8YG
L33 8YR	L33 8YT	L33 9TB	L33 9TD	L33 9TE	L33 9TF
L33 9TG	L33 9TH	L33 9TJ	L33 9TL	L33 9TP	L33 9TQ
L33 9TR	L33 9TS	L33 9TT	L33 9TW	L33 9TX	L33 9UA
L33 9UD	L33 9UE	L33 9UG	L33 9UH	L33 9UJ	L33 9UL
L33 9UN	L33 9UR	L33 9US	L33 9UT	L33 9UU	L33 9UX
L33 9UY	L33 9UZ	L33 9XA	L33 9XB	L33 9XD	L33 9XE
L33 9XF	L33 9XG	L33 9XH	L33 9XL	L33 9XP	L33 9XQ
L33 9XS	L33 9XT	L33 9XW			
		Penderry	, Swansea:		
SA5 4PG	SA5 4PH	SA5 5AE	SA5 5AF	SA5 5AG	SA5 5AH
SA5 5AQ	SA5 5ED	SA5 5EE	SA5 5EF	SA5 5EG	SA5 5EH
SA5 5EJ	SA5 5EL	SA5 5EN	SA5 5EQ	SA5 5ER	SA5 5ET
SA5 5EU	SA5 5EW	SA5 5EX	SA5 5EY	SA5 5HP	SA5 5HR

SA5 5HS	SA5 5HT	SA5 5HU	SA5 5HW	SA5 5HX	SA5 5HY
SA5 5HZ	SA5 5JA	SA5 5JB	SA5 5JD	SA5 5JE	SA5 5JF
SA5 5JH	SA5 5JJ	SA5 5JN	SA5 5JP	SA5 5JQ	SA5 5JR
SA5 5JS	SA5 5JT	SA5 5JU	SA5 5JW	SA5 5JX	SA5 5JY
SA5 5JZ	SA5 5LA	SA5 5LB	SA5 5LD	SA5 5LE	SA5 5LF
SA5 5LG	SA5 5LH	SA5 5LJ	SA5 5LL	SA5 5LN	SA5 5LP
SA5 5LQ	SA5 5LW	SA5 5LX	SA5 5NA	SA5 5NB	SA5 5ND
SA5 5NE	SA5 5NG	SA5 5NH	SA5 5NL	SA5 5NN	SA5 5NP
SA5 5NQ	SA5 5NR	SA5 5NS	SA5 5NT	SA5 5NU	SA5 5NW
SA5 5NX	SA5 5NY	SA5 5PF	SA5 5PG	SA5 5PJ	SA5 5PL
SA5 5PN	SA5 5PP	SA5 5PR	SA5 5PS	SA5 5PT	SA5 5PU
SA5 5PX	SA5 5PY	SA5 5QA	SA5 5QB	SA5 5QD	SA5 5QE
SA5 5QH	SA5 5QJ	SA5 5QQ	SA5 5YA	SA5 5YD	SA5 5YE
SA5 5YF	SA5 5YG	SA5 5YH	SA5 5YL	SA5 5YP	SA5 5YR
SA5 5YT	SA5 7AA	SA5 7AB	SA5 7AD	SA5 7AE	SA5 7AF
SA5 7AG	SA5 7AH	SA5 7AJ	SA5 7AL	SA5 7AN	SA5 7AP
SA5 7AQ	SA5 7AW	SA5 7BH	SA5 7BL	SA5 7BN	SA5 7BP
SA5 7BR	SA5 7BS	SA5 7BT	SA5 7BU	SA5 7BX	SA5 7EA
SA5 7ED	SA5 7EG	SA5 7EH	SA5 7EL	SA5 7EP	SA5 7EQ
SA5 7HH	SA5 7JN	SA5 7JP	SA5 7JS	SA5 7JT	SA5 7JU
SA5 7JW	SA5 9AA	SA5 9AB	SA5 9AD	SA5 9AE	SA5 9AF
SA5 9AG	SA5 9AJ	SA5 9AL	SA5 9AN	SA5 9AQ	SA5 9AW
SA5 9BE	SA5 9BG	SA5 9BJ			

# Central and Northgate, Great Yarmouth:

NR30 1AB	NR30 1DX	NR30 1DY	NR30 1EH	NR30 1ES	NR30 1HF
NR30 1HG	NR30 1HH	NR30 1HJ	NR30 1HL	NR30 1HN	NR30 1HP
NR30 1HQ	NR30 1HR	NR30 1HS	NR30 1HT	NR30 1HU	NR30 1HW
NR30 1HX	NR30 1HY	NR30 1JA	NR30 1JB	NR30 1JD	NR30 1JE
NR30 1JL	NR30 1JN	NR30 1JP	NR30 1JR	NR30 1LD	NR30 1LE
NR30 1LF	NR30 1LH	NR30 1LJ	NR30 1LL	NR30 1LN	NR30 1LP
NR30 1LS	NR30 1LT	NR30 1LU	NR30 1LW	NR30 1LX	NR30 1LZ
NR30 1NP	NR30 1NR	NR30 1NT	NR30 1NY	NR30 1NZ	NR30 1PA
NR30 1PB	NR30 1PD	NR30 1PE	NR30 1PF	NR30 1PG	NR30 1PH
NR30 1PJ	NR30 1PQ	NR30 1RH	NR30 1RJ	NR30 1RL	NR30 1RN

NR30 1RP	NR30 1RQ	NR30 1RR	NR30 1RS	NR30 1RT	NR30 1RU
NR30 1RW	NR30 1SA	NR30 1SY	NR30 1SZ	NR30 2AA	NR30 2AB
NR30 2AD	NR30 2AE	NR30 2AF	NR30 2AG	NR30 2AH	NR30 2AJ
NR30 2AL	NR30 2AN	NR30 2AP	NR30 2AQ	NR30 2AR	NR30 2AS
NR30 2AT	NR30 2AU	NR30 2AW	NR30 2AX	NR30 2AZ	NR30 2BA
NR30 2BB	NR30 2BD	NR30 2BE	NR30 2BH	NR30 2BJ	NR30 2BL
NR30 2BN	NR30 2BP	NR30 2BQ	NR30 2BS	NR30 2BT	NR30 2BU
NR30 2BW	NR30 2BX	NR30 2BY	NR30 2BZ	NR30 2DA	NR30 2DB
NR30 2DD	NR30 2DE	NR30 2DF	NR30 2DG	NR30 2DH	NR30 2DJ
NR30 2DL	NR30 2DN	NR30 2DP	NR30 2DQ	NR30 2DR	NR30 2DS
NR30 2DU	NR30 2DW	NR30 2DX	NR30 2DY	NR30 2DZ	NR30 2EA
NR30 2EB	NR30 2ED	NR30 2EE	NR30 2EF	NR30 2EG	NR30 2EH
NR30 2EJ	NR30 2EL	NR30 2EN	NR30 2EP	NR30 2EQ	NR30 2ER
NR30 2ES	NR30 2EU	NR30 2EW	NR30 2EX	NR30 2EZ	NR30 2GZ
NR30 2HA	NR30 2HB	NR30 2HD	NR30 2HE	NR30 2HF	NR30 2HG
NR30 2HJ	NR30 2HL	NR30 2HN	NR30 2HP	NR30 2HQ	NR30 2HR
NR30 2HS	NR30 2HT	NR30 2HU	NR30 2HW	NR30 2HX	NR30 2HY
NR30 2HZ	NR30 2JA	NR30 2JB	NR30 2JD	NR30 2JE	NR30 2JF
NR30 2JG	NR30 2JH	NR30 2JJ	NR30 2JL	NR30 2JN	NR30 2JP
NR30 2JQ	NR30 2JR	NR30 2JS	NR30 2JT	NR30 2JU	NR30 2JW
NR30 2JX	NR30 2JY	NR30 2JZ	NR30 2LA	NR30 2LB	NR30 2LD
NR30 2LE	NR30 2LF	NR30 2LG	NR30 2LH	NR30 2LJ	NR30 2LL
NR30 2LN	NR30 2LP	NR30 2LQ	NR30 2LR	NR30 2LS	NR30 2LT
NR30 2LU	NR30 2LW	NR30 2LX	NR30 2LY	NR30 2LZ	NR30 2NA
NR30 2NB	NR30 2ND	NR30 2NE	NR30 2NF	NR30 2NG	NR30 2NH
NR30 2NJ	NR30 2NN	NR30 2NP	NR30 2NQ	NR30 2NR	NR30 2NS
NR30 2NT	NR30 2NU	NR30 2NW	NR30 2NX	NR30 2NY	NR30 2NZ
NR30 2PA	NR30 2PB	NR30 2PD	NR30 2PE	NR30 2PF	NR30 2PG
NR30 2PH	NR30 2PJ	NR30 2PL	NR30 2PN	NR30 2PP	NR30 2PQ
NR30 2PR	NR30 2PS	NR30 2PT	NR30 2PU	NR30 2PW	NR30 2PX
NR30 2PY	NR30 2PZ	NR30 2QA	NR30 2QB	NR30 2QD	NR30 2QE
NR30 2QF	NR30 2QG	NR30 2QH	NR30 2QJ	NR30 2QN	NR30 2QP
NR30 2QR	NR30 2QS	NR30 2QT	NR30 2QU	NR30 2QW	NR30 2QX
NR30 2QY	NR30 2QZ	NR30 2RA	NR30 2RE	NR30 2RG	NR30 2RH
NR30 2RJ	NR30 2RL	NR30 2RN	NR30 2RP	NR30 2RQ	NR30 2RR

NR30 2RS	NR30 2RT	NR30 2RU	NR30 2RW	NR30 2RX	NR30 2RY
NR30 2RZ	NR30 2SA	NR30 2SB	NR30 2SD	NR30 2SE	NR30 2SF
NR30 2SG	NR30 2SH	NR30 2SJ	NR30 2SL	NR30 2SN	NR30 2SP
NR30 2SQ	NR30 2SR	NR30 2ST	NR30 2SW	NR30 2SX	NR30 2SY
NR30 2SZ	NR30 2TA	NR30 2XA	NR30 3AA	NR30 3AB	NR30 3AD
NR30 3AE	NR30 3AF	NR30 3AG	NR30 3AH	NR30 3AJ	NR30 3AL
NR30 3AN	NR30 3AQ	NR30 3AS	NR30 3AT	NR30 3AU	NR30 3AW
NR30 3AX	NR30 3AY	NR30 3AZ	NR30 3BA	NR30 3BB	NR30 3BD
NR30 3BE	NR30 3BG	NR30 3BH	NR30 3BJ	NR30 3BL	NR30 3BN
NR30 3BP	NR30 3BQ	NR30 3BS	NR30 3BT	NR30 3BU	NR30 3BW
NR30 3BX	NR30 3BY	NR30 3BZ	NR30 3DA	NR30 3DB	NR30 3DD
NR30 3DG	NR30 3DL	NR30 3DN	NR30 3EH	NR30 3HA	NR30 3HB
NR30 3HE	NR30 3HF	NR30 3HG	NR30 3HH	NR30 3HJ	NR30 3HL
NR30 3HN	NR30 3HP	NR30 3HQ	NR30 3HR	NR30 3HS	NR30 3HT
NR30 3HU	NR30 3HW	NR30 3HX	NR30 3HY	NR30 3HZ	NR30 3JA
NR30 3JB	NR30 3JD	NR30 3JE	NR30 3JF	NR30 3JG	NR30 3JH
NR30 3JJ	NR30 3JL	NR30 3JN	NR30 3JP	NR30 3JQ	NR30 3JR
NR30 3JS	NR30 3JT	NR30 3JU	NR30 3JW	NR30 3JZ	NR30 3LA
NR30 3LB	NR30 3LD	NR30 3LE	NR30 3LF	NR30 3LG	NR30 3LH
NR30 3LJ	NR30 3LQ	NR30 3LR	NR30 3NR	NR30 3NW	NR30 3RA
NR30 3RB	NR30 3RD	NR30 3RE	NR30 3RF	NR30 3RG	NR30 3RJ
NR30 3RL	NR30 3RQ	NR30 3RR	NR30 3RT	NR30 3WB	NR30 3WF
NR30 3WG	NR30 4HF				

PART 2
Aston, Birmingham:

B18 5AD	B18 5AE	B18 5AN	B18 5AQ	B18 5AR	B18 5AS
B18 5AT	B18 5AU	B18 5AX	B18 5AY	B18 5BA	B18 5BB
B18 5BD	B18 5BE	B18 5BH	B18 5BJ	B18 5BL	B18 5BP
B18 5BQ	B18 5BX	B18 5BY	B18 5DJ	B18 5DR	B18 5DY
B18 5DZ	B18 5EN	B18 5HB	B18 5HD	B18 5HR	B18 5HS
B18 5HY	B18 5HZ	B18 5JH	B18 5JN	B18 5LN	B18 5LQ
B18 5LT	B18 5LU	B18 5NL	B18 5NN	B18 5NP	B18 5NU
B18 5NW	B18 5PH	B18 5PJ	B18 5PL	B18 5PN	B18 5PQ

B18 5PW	B18 5PZ	B18 5QA	B18 5QB	B18 5QD	B18 5QE
B18 5QG	B18 5QH	B18 5QJ	B18 5QL	B18 5QN	B18 5QP
B18 5QQ	B18 5QR	B18 5QS	B18 5QT	B18 5QU	B18 5QX
B18 5QY	B18 5QZ	B18 5RB	B18 5RD	B18 5RH	B18 5RJ
B18 5RL	B18 5RP	B18 5RR	B18 5RT	B18 5RU	B18 5RW
B18 5RX	B18 5RY	B18 5SA	B18 5SB	B18 5SD	B18 5SF
B18 5UA	B18 6PP	B18 7RP	B19 1DP	B19 1DS	B19 1EU
B19 2DA	B19 2JX	B19 2JY	B19 2LA	B19 2LF	B19 2NH
B19 2NL	B19 2NN	B19 2NP	B19 2NS	B19 2NT	B19 2NU
B19 2NX	B19 2NY	B19 2NZ	B19 2PA	B19 2PB	B19 2PX
B19 2PY	B19 2QA	B19 2QB	B19 2QD	B19 2QE	B19 2QG
B19 2QH	B19 2QJ	B19 2RR	B19 2RT	B19 2RU	B19 2RX
B19 2RY	B19 2RZ	B19 2SA	B19 2SB	B19 2SF	B19 2SG
B19 2SH	B19 2SJ	B19 2SL	B19 2SN	B19 2SP	B19 2SQ
B19 2SS	B19 2SW	B19 2TX	B19 2TY	B19 2TZ	B19 2UA
B19 2UD	B19 2UE	B19 2UF	B19 2UG	B19 2UY	B19 2UZ
B19 2WA	B19 2WB	B19 2XA	B19 2XB	B19 2XD	B19 2XF
B19 2XH	B19 2XJ	B19 2XL	B19 2XN	B19 2XP	B19 2XQ
B19 2XR	B19 2XS	B19 2XT	B19 2XU	B19 2YD	B19 2YE
B19 2YF	B19 2YG	B19 2YH	B19 2YJ	B19 2YL	B19 2YN
B19 2YP	B19 2YQ	B19 2YR	B19 2YS	B19 2YT	B19 2YU
B19 2YW	B19 2YX	B19 2YY	B19 2ZL	B19 2ZR	B19 2ZY
B19 3AA	B19 3AE	B19 3AG	B19 3AH	B19 3AJ	B19 3AP
B19 3AQ	B19 3AS	B19 3AT	B19 3AU	B19 3AX	B19 3AY
B19 3AZ	B19 3BA	B19 3BB	B19 3BL	B19 3BN	B19 3BP
B19 3BS	B19 3BT	B19 3BU	B19 3BW	B19 3BX	B19 3BY
B19 3BZ	B19 3DA	B19 3ES	B19 3ET	B19 3HA	B19 3HB
B19 3HD	B19 3HE	B19 3HF	B19 3HH	B19 3HJ	B19 3HL
B19 3HN	B19 3HP	B19 3HQ	B19 3HR	B19 3HS	B19 3HT
B19 3HU	B19 3HW	B19 3HX	B19 3JA	B19 3JB	B19 3JD
B19 3JE	B19 3JG	B19 3JH	B19 3JJ	B19 3JL	B19 3JN
B19 3JQ	B19 3JR	B19 3JT	B19 3JX	B19 3JY	B19 3LA
B19 3LB	B19 3LD	B19 3LE	B19 3LF	B19 3LG	B19 3LH
B19 3LJ	B19 3LL	B19 3LN	B19 3LQ	B19 3LR	B19 3LS
B19 3LT	B19 3LU	B19 3LW	B19 3LX	B19 3LY	B19 3LZ

B19 3NA	B19 3NB	B19 3ND	B19 3NE	B19 3NF	B19 3NG
B19 3NH	B19 3NJ	B19 3NL	B19 3NN	B19 3NP	B19 3NQ
B19 3NR	B19 3NS	B19 3NT	B19 3NU	B19 3NW	B19 3NX
B19 3NY	B19 3NZ	B19 3PA	B19 3PB	B19 3PD	B19 3PE
B19 3PF	B19 3PH	B19 3PL	B19 3PN	B19 3PP	B19 3PQ
B19 3PR	B19 3PS	B19 3PT	B19 3PU	B19 3PX	B19 3PY
B19 3PZ	B19 3QA	B19 3QB	B19 3QD	B19 3QE	B19 3QF
B19 3QG	B19 3QH	B19 3QL	B19 3QN	B19 3QP	B19 3QS
B19 3QT	B19 3QU	B19 3QW	B19 3QY	B19 3QZ	B19 3RA
B19 3RB	B19 3RD	B19 3RG	B19 3RH	B19 3RL	B19 3RN
B19 3RQ	B19 3RR	B19 3RS	B19 3RT	B19 3RY	B19 3RZ
B19 3SA	B19 3SB	B19 3SD	B19 3SE	B19 3SF	B19 3SH
B19 3SJ	B19 3SL	B19 3SN	B19 3SP	B19 3ST	B19 3SU
B19 3SW	B19 3SY	B19 3TA	B19 3TB	B19 3TD	B19 3TE
B19 3TG	B19 3TH	B19 3TL	B19 3TN	B19 3TS	B19 3TZ
B19 3UA	B19 3UB	B19 3UD	B19 3UJ	B19 3UL	B19 3UN
B19 3UP	B19 3UR	B19 3UW	B19 3UX	B19 3UY	B19 3UZ
B19 3WB	B19 3XA	B19 3XB	B19 3XD	B19 3XE	B19 3XF
B19 3XG	B19 3XH	B19 3XJ	B19 3XL	B19 3XN	B19 3XP
B19 3XQ	B19 3XR	B19 3XU	B19 3XX	B19 3YS	B3 1AF
B3 1AG	B3 1AH	B3 1AJ	B3 1AL	B3 1AQ	B3 1ET
B3 1HA	B3 1HB	B3 1HL	B3 1HN	B3 1QT	B3 1RB
B3 1RJ	B3 1RL	B4 6AQ	B4 6BA	B4 6HA	B4 6HE
B4 6HJ	B4 6HW	B4 6LE	B4 6LG	B4 6LJ	B4 6LL
B4 6LR	B4 6NU	B4 6TA	B4 7BA	B4 7BB	B4 7DS
B6 4DR	B6 4EH	B6 4EJ	B6 4EL	B6 4EN	B6 4EP
B6 4ER	B6 4ES	B6 4ET	B6 4EX	B6 4EY	B6 4EZ
B6 4HA	B6 4HG	B6 4HJ	B6 4HL	B6 4HN	B6 4HP
B6 4HQ	B6 4HT	B6 4HU	B6 4HX	B6 4HZ	B6 4JA
B6 4JB	B6 4JD	B6 4JF	B6 4JG	B6 4JN	B6 4LA
B6 4LD	B6 4LE	B6 4LF	B6 4LH	B6 4LL	B6 4LN
B6 4NG	B6 4NJ	B6 4NL	B6 4NQ	B6 4NR	B6 4NT
B6 4NX	B6 4QT	B6 4QX	B6 4QY	B6 4QZ	B6 4RA
B6 4RB	B6 4RG	B6 4RH	B6 4RJ	B6 4SP	B6 4SX

# **East India & Lansbury, Tower Hamlets:**

E14 0BD	E14 0EA	E14 0EB	E14 0ED	E14 0EG	E14 0HH
E14 0HJ	E14 0HP	E14 0NN	E14 0NP	E14 0NR	E14 0NS
E14 0NT	E14 0NU	E14 0NW	E14 0NX	E14 0NY	E14 0PD
E14 0PE	E14 0PF	E14 0PG	E14 0PJ	E14 0PQ	E14 0QA
E14 0QB	E14 0QD	E14 0QJ	E14 0QP	E14 0QR	E14 0QS
E14 0QT	E14 0QU	E14 0QX	E14 0QY	E14 0RB	E14 0SA
E14 0SD	E14 0SE	E14 0SF	E14 0SG	E14 0SH	E14 0SJ
E14 0UB	E14 0UD	E14 0UE	E14 0UF	E14 0UG	E14 0UH
E14 0UJ	E14 0UQ	E14 0UW	E14 0WB	E14 0YQ	E14 3FG
E14 3LZ	E14 3PL	E14 3SL	E14 3WP	E14 3WR	E14 3WS
E14 3WT	E14 3WU	E14 3WX	E14 3WY	E14 3WZ	E14 3XE
E14 3XF	E14 3XN	E14 3XQ	E14 3XR	E14 3XS	E14 3XT
E14 3XW	E14 3XZ	E14 3YA	E14 3YB	E14 3YE	E14 3YF
E14 3YG	E14 3YL	E14 3YP	E14 3YR	E14 3YT	E14 3YU
E14 3YW	E14 3YX	E14 3YZ	E14 3ZD	E14 3ZH	E14 3ZP
E14 3ZQ	E14 4AR	E14 4HZ	E14 4UB	E14 4UE	E14 4UL
E14 4WA	E14 4WJ	E14 4WQ	E14 5BA	E14 5BE	E14 5BN
E14 5BW	E14 5BY	E14 5FB	E14 5FE	E14 5FF	E14 5FG
E14 5FH	E14 5FL	E14 5FP	E14 5FQ	E14 5FR	E14 5FT
E14 5FX	E14 5FZ	E14 5UA	E14 5UU	E14 5UX	E14 5UY
E14 5WA	E14 5WL	E14 5WP	E14 5WZ	E14 5XF	E14 5XL
E14 6AA	E14 6AB	E14 6AD	E14 6AE	E14 6AF	E14 6AG
E14 6AH	E14 6AJ	E14 6AL	E14 6AN	E14 6AP	E14 6AQ
E14 6AR	E14 6AS	E14 6AT	E14 6AU	E14 6AW	E14 6AY
E14 6BA	E14 6BD	E14 6BE	E14 6BG	E14 6BH	E14 6BL
E14 6BN	E14 6BP	E14 6BQ	E14 6BS	E14 6BT	E14 6BU
E14 6BW	E14 6BX	E14 6BY	E14 6BZ	E14 6DA	E14 6DB
E14 6DE	E14 6DF	E14 6DG	E14 6DH	E14 6DJ	E14 6DL
E14 6DN	E14 6DP	E14 6DR	E14 6DS	E14 6DT	E14 6DU
E14 6DW	E14 6DX	E14 6DY	E14 6DZ	E14 6EA	E14 6EB
E14 6ED	E14 6EE	E14 6EF	E14 6EG	E14 6EH	E14 6EJ
E14 6EL	E14 6EP	E14 6EQ	E14 6ER	E14 6ES	E14 6ET
E14 6EU	E14 6EX	E14 6EY	E14 6EZ	E14 6GQ	E14 6GR
E14 6HA	E14 6HB	E14 6HD	E14 6HE	E14 6HF	E14 6HG

E14 6HH	E14 6HJ	E14 6HL	E14 6HN	E14 6HP	E14 6HQ
E14 6HR	E14 6HS	E14 6HT	E14 6HU	E14 6HW	E14 6HX
E14 6JA	E14 6JE	E14 6JF	E14 6JG	E14 6JH	E14 6JJ
E14 6JL	E14 6JN	E14 6JP	E14 6JR	E14 6JS	E14 6JT
E14 6JW	E14 6JX	E14 6JY	E14 6LA	E14 6LB	E14 6LD
E14 6LE	E14 6LF	E14 6LG	E14 6LH	E14 6LJ	E14 6LL
E14 6LN	E14 6LP	E14 6LR	E14 6LS	E14 6LT	E14 6LU
E14 6LW	E14 6LX	E14 6LY	E14 6LZ	E14 6NA	E14 6NB
E14 6ND	E14 6NE	E14 6NF	E14 6NG	E14 6NL	E14 6NN
E14 6NP	E14 6NS	E14 6NT	E14 6NY	E14 6NZ	E14 6PF
E14 6PG	E14 6SE	E14 6SH	E14 6SN	E14 6SQ	E14 6SR
E14 6ST	E14 6SU	E14 6SW	E14 6SX	E14 6SY	E14 6SZ
E14 6TA	E14 6TB	E14 6WA	E14 6WB	E14 6WJ	E14 6WP
E14 6WQ	E14 6XA	E14 6XB	E14 6XD	E14 6XF	E14 6XQ
E14 6XZ	E14 6YA	E14 6YN	E14 6YQ	E14 6YZ	E14 6ZQ
E14 7AE	E14 7DB	E14 7DH	E14 7DJ	E14 7DL	E14 7DN
E14 7DR	E14 7DS	E14 7DT	E14 7DU	E14 7DW	E14 7DX
E14 7DY	E14 7DZ	E14 7EA	E14 7EB	E14 7ED	E14 7EE
E14 7EF	E14 7EG	E14 7EP	E14 7EQ	E14 7GD	E14 7GW
E14 7HN	E14 7XB	E14 7XJ	E14 7XS	E14 7XZ	E14 7YB
E14 7YQ	E14 7YZ	E14 8DT	E14 8ED	E14 8ER	E14 8EX
E14 8EZ	E14 8FB	E14 8FD	E14 8FF	E14 8FG	E14 8FH
E14 8FP	E14 8FX	E14 8FY	E14 8FZ	E14 8GA	E14 8GX
E14 8HB	E14 8JA	E14 8QP	E14 8RF	E14 8XA	E14 8XF
E14 8XH	E14 8XT	E14 8XY	E14 8YB	E14 8YE	E14 8YF
E14 8YG	E14 8YP	E14 8YQ	E14 8YT	E14 8YZ	E14 9AG
E14 9AP	E14 9AZ	E14 9BF	E14 9BQ	E14 9DA	E14 9DN
E14 9DP	E14 9DX	E14 9DY	E14 9ED	E14 9ER	E14 9GU
E14 9HH	E14 9HR	E14 9HS	E14 9LE	E14 9LZ	E14 9NF
E14 9YH	E14 9ZA	E14 9ZE	E14 9ZH	E14 9ZN	E14 9ZQ
E14 9ZR	E14 9ZT	E14 9ZW	E14 9ZY	E16 1BX	E16 1JY
E16 1RF	E16 1RG	E16 1RJ	E16 1RP	E16 1RT	E16 1RX
E16 1RY	E16 1XQ	E16 1YB	E16 1YF	E16 1YQ	E16 2EP
E16 2EU	E16 2NT	E16 2UT	E16 2UZ	E16 2WA	E16 2WH
E16 3DG	E16 3EP	E16 3FH	E16 3FJ	E16 3FN	E16 3FP

E16 3FR	E16 3FS	E16 3FT	E16 3FX	E16 3UN	E16 3WD
E16 3WQ	E16 3WU	E16 4FY	E16 4TS	E16 4TZ	E16 4UD
E16 4UE	E16 4UF	E16 4UG	E16 4UH	E16 4UP	E16 4WA
E16 4WB	E16 4WE	E16 4WG	E16 4WL	E16 4WQ	E3 3DR
E3 3QJ	E3 3QP	E3 3QR	E3 3RE	E3 3RJ	E3 3RN
E3 3RP	E3 3RR	E3 3RS	E3 3RT	E3 3RU	E3 3RX
E3 3RZ	E3 3SP	E3 3SW	E3 4AX	E3 4AY	

# Hutchesontown, Glasgow:

G41 1PS	G41 1PT	G41 1PU	G41 1PX	G41 1PY	G41 1PZ
G41 1QB	G41 1RB	G41 1RD	G41 1RL	G41 1TL	G42 7AR
G42 7AS	G42 7AT	G42 7AY	G42 7BE	G42 7BH	G5 0BL
G5 0BN	G5 0BW	G5 0DL	G5 0DN	G5 0DW	G5 0JP
G5 0JR	G5 0JW	G5 0LA	G5 0LT	G5 0LU	G5 0NA
G5 0ND	G5 ONE	G5 0NF	G5 0NG	G5 0NH	G5 0NJ
G5 0NL	G5 0NN	G5 ONP	G5 0NQ	G5 0NR	G5 0NS
G5 0NT	G5 0NU	G5 0NW	G5 0NY	G5 0NZ	G5 0PA
G5 OPB	G5 0PD	G5 0PH	G5 0PJ	G5 0PL	G5 0PN
G5 OPP	G5 0PQ	G5 0PR	G5 0PS	G5 0PU	G5 0PW
G5 0PX	G5 0PY	G5 0PZ	G5 0QA	G5 0QB	G5 0QD
G5 0QE	G5 0QF	G5 0QH	G5 0QJ	G5 0QW	G5 0RB
G5 0RG	G5 0RL	G5 0RQ	G5 0SB	G5 0SD	G5 0SE
G5 0SF	G5 0YL	G5 0YP	G5 0YT	G5 0YU	G5 0YX
G5 0YZ	G5 9AP	G5 9AS	G5 9AT	G5 9AU	G5 9BP
G5 9BS	G5 9BT	G5 9BU	G5 9BW	G5 9BX	G5 9BY
G5 9BZ	G5 9DB	G5 9DS	G5 9DW	G5 9EJ	G5 9EP
G5 9ER	G5 9EW	G5 9JE	G5 9JF	G5 9JH	G5 9JJ
G5 9JL	G5 9LQ	G5 9NE	G5 9NF	G5 9NH	G5 9NL
G5 9NR	G5 9NS	G5 9NT	G5 9NZ	G5 9PA	G5 9PB
G5 9PD	G5 9PE	G5 9PF	G5 9PS	G5 9QA	G5 9QB
G5 9QH	G5 9QJ	G5 9QQ	G5 9QS	G5 9QX	G5 9QZ
G5 9RB	G5 9TA	G5 9TS	G5 9TT	G5 9TW	G5 9XA
G5 9XB	G5 9ZR	G5 0JD	G5 0JS		

# Parkhead, Glasgow:

G31 1JX	G31 1JY	G31 1JZ	G31 1LB	G31 1LL	G31 1LQ
G31 1LR	G31 1LZ	G31 1NP	G31 1NQ	G31 1NY	G31 1NZ
G31 1PD	G31 1PG	G31 1PJ	G31 1PQ	G31 3SX	G31 3SY
G31 3SZ	G31 3TH	G31 3TJ	G31 3TL	G31 3TN	G31 3TW
G31 4BH	G31 4BN	G31 4BT	G31 4DJ	G31 4DN	G31 4DR
G31 4DS	G31 4DX	G31 4EB	G31 4EG	G31 4EH	G31 4EL
G31 4EQ	G31 4EU	G31 4EX	G31 4HB	G31 4HE	G31 4HG
G31 4HL	G31 4HR	G31 4HU	G31 4HX	G31 4HZ	G31 4JU
G31 4JX	G31 4JY	G31 4JZ	G31 4LA	G31 4LD	G31 4LH
G31 4LS	G31 4LT	G31 4LU	G31 4LX	G31 4LY	G31 4LZ
G31 4NA	G31 4NB	G31 4ND	G31 4NE	G31 4NF	G31 4NG
G31 4NH	G31 4NJ	G31 4NL	G31 4NN	G31 4NP	G31 4NQ
G31 4NT	G31 4NW	G31 4PE	G31 4PJ	G31 4PL	G31 4PN
G31 4PP	G31 4PR	G31 4PS	G31 4PT	G31 4PW	G31 4QZ
G31 4ST	G31 4SZ	G31 4TA	G31 4TB	G31 4TF	G31 4TL
G31 4TP	G31 4TR	G31 4TS	G31 4UG	G31 4UH	G31 4UN
G31 4UR	G31 4UT	G31 4UW	G31 4UX	G31 4UY	G31 4UZ
G31 4XA	G31 4XB	G31 4XD	G31 5AD	G31 5AE	G31 5AF
G31 5AL	G31 5AR	G31 5AS	G31 5BA	G31 5BH	G31 5BJ
G31 5BL	G31 5BN	G31 5BS	G31 5BT	G31 5BU	G31 5BW
G31 5BY	G31 5DA	G31 5DB	G31 5DD	G31 5DE	G31 5DF
G31 5DG	G31 5EH	G31 5EL	G31 5ES	G31 5ET	G31 5EU
G31 5EW	G31 5EX	G31 5EY	G31 5HB	G31 5HD	G31 5HE
G31 5HH	G31 5HJ	G31 5HN	G31 5HP	G31 5HW	G31 5JL
G31 5JS	G31 5JT	G31 5JX	G31 5LA	G31 5LB	G31 5LD
G31 5LF	G31 5LG	G31 5LL	G31 5LN	G31 5LP	G31 5LQ
G31 5LR	G31 5LS	G31 5LT	G31 5LU	G31 5LW	G31 5NA
G31 5NG	G31 5NJ	G31 5NR	G31 5NU	G31 5NW	G31 5NX
G31 5NZ	G31 5PN	G31 5PZ	G31 5QG	G31 5QY	G31 5RA
G31 5RB	G32 6BW	G32 6BX	G32 6DG	G32 6DH	G32 6DJ
G32 6DQ	G32 6DR	G32 6DS	G32 6EH	G32 6EJ	G32 6EL
G32 6EN	G32 6EP	G32 6EQ	G32 6ER	G32 6ES	G32 6ET
G32 6EW	G32 7EA	G40 3HW			

# Thorntree, Middlesbrough:

TS3 8DN	TS3 8EN	TS3 8EP	TS3 8ER	TS3 8ES	TS3 8ET
TS3 8EU	TS3 8EW	TS3 8HB	TS3 8HD	TS3 8HE	TS3 8HH
TS3 8HJ	TS3 8HL	TS3 8HQ	TS3 8HR	TS3 8HU	TS3 8HZ
TS3 8JA	TS3 8JB	TS3 8JD	TS3 8JE	TS3 8JL	TS3 8JN
TS3 8JP	TS3 8JR	TS3 8JS	TS3 8JT	TS3 8JW	TS3 8JX
TS3 8JY	TS3 8JZ	TS3 8LA	TS3 8LB	TS3 8LD	TS3 8LE
TS3 8LF	TS3 8LG	TS3 8LH	TS3 8LJ	TS3 8LL	TS3 8LN
TS3 8LP	TS3 8LQ	TS3 8LS	TS3 8LT	TS3 8LU	TS3 8LW
TS3 8LX	TS3 8LY	TS3 8LZ	TS3 8NA	TS3 8NB	TS3 8ND
TS3 8NE	TS3 8NF	TS3 8NG	TS3 8NH	TS3 8NL	TS3 8NP
TS3 8NQ	TS3 8PD	TS3 8QD	TS3 8RL	TS3 8YT	TS3 8YU
TS3 8YX	TS3 9AR	TS3 9AT	TS3 9AX	TS3 9AY	TS3 9AZ
TS3 9BA	TS3 9BB	TS3 9BE	TS3 9BG	TS3 9BH	TS3 9BJ
TS3 9BL	TS3 9BN	TS3 9BP	TS3 9BQ	TS3 9BS	TS3 9BT
TS3 9BU	TS3 9BW	TS3 9BX	TS3 9BY	TS3 9BZ	TS3 9DA
TS3 9DB	TS3 9DD	TS3 9DE	TS3 9DF	TS3 9DP	TS3 9DS
TS3 9DT	TS3 9DU	TS3 9DW	TS3 9DX	TS3 9DY	TS3 9DZ
TS3 9EA	TS3 9ED	TS3 9EE	TS3 9EF	TS3 9EG	TS3 9EH
TS3 9EJ	TS3 9EL	TS3 9EN	TS3 9EP	TS3 9EQ	TS3 9ER
TS3 9ES	TS3 9ET	TS3 9EU	TS3 9EW	TS3 9EZ	TS3 9HA
TS3 9HB	TS3 9HD	TS3 9HE	TS3 9HF	TS3 9HG	TS3 9HH
TS3 9HJ	TS3 9HL	TS3 9HN	TS3 9HP	TS3 9HQ	TS3 9HR
TS3 9HS	TS3 9HT	TS3 9HU	TS3 9HW	TS3 9HX	TS3 9HY
TS3 9HZ	TS3 9JA	TS3 9JB	TS3 9JD	TS3 9JE	TS3 9JF
TS3 9JG	TS3 9JH	TS3 9JJ	TS3 9JL	TS3 9JN	TS3 9JP
TS3 9JQ	TS3 9JR	TS3 9JS	TS3 9JT	TS3 9JU	TS3 9JW
TS3 9JX	TS3 9JY	TS3 9JZ	TS3 9LA	TS3 9LB	TS3 9LD
TS3 9LE	TS3 9LF	TS3 9LG	TS3 9LH	TS3 9LJ	TS3 9LL
TS3 9LN	TS3 9LP	TS3 9LQ	TS3 9LU	TS3 9LW	TS3 9LX
TS3 9LY	TS3 9NA	TS3 9NB	TS3 9ND	TS3 9NE	TS3 9NF
TS3 9NG	TS3 9NH	TS3 9NJ	TS3 9NL	TS3 9NN	TS3 9NP
TS3 9NQ	TS3 9NS	TS3 9NT	TS3 9NW	TS3 9NX	TS3 9PA
TS3 9PD	TS3 9PL	TS3 9PS	TS3 9PT	TS3 9PU	TS3 9PX
TS3 9PZ	TS3 9QA	TS3 9QB	TS3 9QD	TS3 9QE	TS3 9QH

Status: This is the original version (as it was originally made).

TS3 9QL	TS3 9QN	TS3 9QP	TS3 9QW	TS3 9RA	TS3 9RB
TS3 9RD	TS3 9RE	TS3 9RF	TS3 9RG	TS3 9RH	TS3 9RJ
TS3 9RL	TS3 9RN	TS3 9RP	TS3 9RQ	TS3 9RR	TS3 9RW
TS3 9WZ	TS3 9YW	TS3 9YX	TS3 9YZ		

#### **EXPLANATORY NOTE**

(This note is not part of the Regulations)

These Regulations impose requirements to take part in work-focused interviews ("interviews") on certain persons who reside in specified areas. The requirements apply to those who make a claim for income support or incapacity benefit or, as at the date that these Regulations come into force, are already entitled to income support except where paragraph 7 (persons incapable of work) of Schedule 1B to the Income Support (General) Regulations 1987 (S.I.1987/1967) applies. They also apply to the partners of certain recipients of income support, incapacity benefit, severe disablement allowance or income-based jobseeker's allowance (other than a joint-claim jobseeker's allowance) where the recipient is entitled to the benefit at a higher rate in respect of the partner.

These Regulations also make provision for claimants of a jobseeker's allowance to participate in an employment zone programme established by the Secretary of State under section 60 of the Welfare Reform and Pensions Act 1999 (c. 30) to assist them to obtain sustainable employment where those jobseekers reside in areas designated as "employment zones".

Regulation 1 provides for citation and commencement, and regulation 2 provides for interpretation and application. In particular it provides for these Regulations to apply only to certain persons who reside in areas of the country which are identified in the Schedule.

Regulation 3 specifies those persons who are required to take part in an interview as a condition of a claim for income support or incapacity benefit.

Regulation 4 prescribes that certain persons are required to take part in interviews as a condition of their or, where they are a partner, of the benefit recipient continuing to be paid the full amount of any of the specified benefits to which they are entitled. It also specifies when requirements to take part in interviews will arise.

Regulation 5 prescribes the time when an interview is to take place.

Regulation 6 provides that a requirement to take part in an interview can be waived where it would not be of assistance to the person, or it would not be appropriate in the circumstances of the case, and regulation 7 provides that an interview can be deferred.

Regulation 8 prescribes circumstances when a person is exempted from a requirement to take part in an interview. Regulation 9 prescribes that where a person is in receipt of two or more specified benefits concurrently requirements to take part in interviews will not arise in relation to each benefit separately. It also specifies when the next requirement will arise where a person in receipt of at least one specified benefit makes a claim for either income support or incapacity benefit.

Regulation 10 provides for a person to be advised of the date, place and time of the interview and provides that an interview can take place in the person's home if it is considered that it would be unreasonable to require the person to attend elsewhere.

Regulation 11 prescribes the circumstances where a person is to be regarded as having taken part in an interview. Regulation 12 sets out the consequences of a failure to take part in an interview, including how benefit can be reduced for such a failure. Regulation 13 specifies the circumstances where those consequences cease to apply, and regulation 14 specifies examples of matters to be taken into account in determining whether a person had good cause for his failure to take part in an interview.

Regulation 15 provides that a decision that a person has failed to take part in an interview without good cause can be appealed to an appeal tribunal under section 12 of the Social Security Act 1998 (c. 14).

Regulation 16 designates certain areas as employment zones by reference to the postcodes set out in Part 2 of the Schedule.

In conjunction with the provision in regulation 2(4), regulation 17 specifies those jobseekers who may be directed to participate in an employment zone programme and regulation 18 specifies those jobseekers who may request early entry and then be directed to participate in an employment zone programme.

Regulation 19 sets out the two stages of the employment zone programme.

Regulation 20 makes provision for certain requirements of the Jobseekers Act 1995 (c. 18) to be suspended in the case of a jobseeker who is participating in an employment zone programme.

Regulation 21 provides for the employment zone provisions in these Regulations to cease to apply to a jobseeker who informs the Secretary of State that he is no longer ordinarily resident within one of the areas set out in Part 2 of the Schedule, unless he asks to complete an employment zone programme which he has already begun. The regulation also provides for any sanction incurred by that jobseeker under section 19 or 20A of the Jobseekers Act 1995 in relation to his participation (including a failure to participate) in an employment zone programme to end and for no further such sanctions to be imposed on a jobseeker who asks to continue the employment zone programme under this provision.

Regulation 22 makes a consequential amendment to the Social Security (Claims and Payments) Regulations 1987 (S.I. 1987/1968) which relates to claims made by persons subject to work-focused interviews.

Regulation 23 amends the definition of "employment zone programme" in regulation 75(1)(a)(iii) of the Jobseeker's Allowance Regulations 1996 (S.I. 1996/207) which has the effect of enabling sanction provisions under the Jobseekers Act 1995 to apply to defaults by jobseekers in connection with an employment zone programme operated under these Regulations.

Regulation 24 makes consequential amendments to provisions in the Social Security and Child Support (Decisions and Appeals) Regulations 1999 (S.I. 1999/991) which relate to work-focused interviews.

Regulations 25, 26 and 27 make consequential amendments to the Social Security (Work-focused Interviews for Lone Parents) and Miscellaneous Amendments Regulations 2000 (S.I. 2000/1926), the Social Security (Jobcentre Plus Interviews) Regulations 2002 (S.I. 2002/1703) and the Social Security (Jobcentre Plus Interviews for Partners) Regulations 2003 (S.I. 2003/1886). These are required so that while persons are subject to these Regulations they will not be called in for interviews under any of those regulations, but they may be called in for such interviews when they are no longer subject to these Regulations.

A full regulatory impact assessment has not been produced for this instrument as it has no impact on the costs of business.