THE FINANCIAL SERVICES (DISTANCE MARKETING) REGULATIONS 2004

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5. (1) Where a consumer and a supplier enter an initial...
6. Financial services marketed by an intermediary
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26. Amendment of the Enterprise Act 2002
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Signature

SCHEDULE 1 — Information required prior to the conclusion of the contract
1. The identity and the main business of the supplier, the...
2. Where the supplier has a representative established in the consumer’s...
3. Where the consumer’s dealings are with any professional other than...
4. Where the supplier is registered in a trade or similar...
5. Where the supplier’s activity is subject to an authorisation scheme,...
6. A description of the main characteristics of the financial service....
7. The total price to be paid by the consumer to...
8. Where relevant, notice indicating that: (i) the financial service is...
9. Notice of the possibility that other taxes or costs may...
10. Any limitations of the period for which the information provided...
11. The arrangements for payment and for performance.
12. Any specific additional cost for the consumer of using the...
13. Whether or not there is a right of cancellation and,...
14. The minimum duration of the distance contract in the case...
15. Information on any rights the parties may have to terminate...
16. Practical instructions for exercising the right to cancel in accordance...
17. The EEA State or States whose laws are taken by...
18. Any contractual clause on the law applicable to the distance...
19. In which language, or languages: (i) the contractual terms and...
20. Whether or not there is an out-of-court complaint and redress...
21. The existence of guarantee funds or other compensation arrangements, except...

SCHEDULE 2 — Information required in the case of voice telephone communications
1. The identity of the person in contact with the consumer.
2. A description of the main characteristics of the financial service....
3. The total price to be paid by the consumer to...
4. Notice of the possibility that other taxes or costs may...
5. Whether or not there is a right to cancel and,...
6. That other information is available on request and the nature...

Explanatory Note