
STATUTORY INSTRUMENTS

2004 No. 1609

**The Financial Services and Markets Act 2000
(Transitional Provisions) (Complaints Relating to General
Insurance and Mortgages) (Amendment) Order 2004**

Insertion of article 12 of the principal Order

6. After article 11 of the principal Order, insert—

“Application of rules etc. in relation to relevant matters

12.—(1) If the Authority proposes to make any rules or give guidance in relation to relevant matters, sections 155 and 157(3) of the Act do not apply to the proposed rules or guidance.

(2) When the scheme operator proposes to make any scheme rules in relation to relevant matters, sub-paragraphs (4) to (6) of paragraph 14 of Schedule 17 to the Act do not apply to the proposed rules.

(3) In this article, “relevant matters” means—

- (a) the effect of this Order;
- (b) the application of rules or guidance made or to be made before the relevant commencement date relating to relevant transitional complaints.”.