
STATUTORY INSTRUMENTS

2001 No. 3253

**The Disability Discrimination (Providers of Services)
(Adjustment of Premises) Regulations 2001**

Duty of providers of services to make adjustments: reasonable steps

3.—(1) This regulation prescribes particular circumstances, for the purposes of section 21 of the Act, in which it is reasonable, and in which it is not reasonable, for a provider of services to have to take the steps specified in this regulation.

(2) Where—

- (a) under any binding obligation a provider of services is required to obtain the consent of any person to an alteration to premises which he occupies, and
- (b) that alteration is one which, but for that requirement, it would be reasonable for the provider of services to have to make in order to comply with a duty under section 21 of the Act,

it is reasonable for the provider of services to have to request that consent; but it is not reasonable for him to have to make that alteration before that consent is obtained.

(3) It is not reasonable for a provider of services to have to remove or alter a physical feature where the feature concerned—

- (a) was provided in or in connection with a building for the purpose of assisting people to have access to the building or to use facilities provided in the building; and
- (b) satisfies the relevant design standard.

(4) The Schedule explains—

- (a) the meaning of “relevant design standard” for the purpose of paragraph (3)(b); and
- (b) the circumstances in which a physical feature is to be regarded as satisfying that standard.