
STATUTORY INSTRUMENTS

2000 No. 2410

TELECOMMUNICATIONS

**The Telecommunications (Services for
Disabled Persons) Regulations 2000**

Made - - - - 6th September 2000
Laid before Parliament 7th September 2000
Coming into force 2nd October 2000

**THE TELECOMMUNICATIONS (SERVICES FOR
DISABLED PERSONS) REGULATIONS 2000**

1. Citation and commencement
 2. Interpretation
 3. Amendment to the Telecommunications (Licence Modification) (Standard Schedules) Regulations 1999
 4. Modification of licences to include the Services for Disabled Persons condition
- Signature

SCHEDULE 1 —

— **SERVICES FOR DISABLED PERSONS**

- 25.1 In this Condition: "customer" in the context of a person...
- 25.2 Unless otherwise specified below, the Licensee shall comply with paragraphs...
- 25.3 The obligations contained in paragraphs 25.4 to 25.14 shall apply...
- 25.4 The Licensee shall take all reasonable steps to ensure that...
- 25.5 With immediate effect, the Licensee shall from time to time...
- 25.6 With immediate effect: (a) the Directory Information Service provided by...
- 25.7 The Licensee shall ensure that such of its customers who...
- 25.8 Customers who need to use Textphones because of their disabilities...
- 25.9 The Licensee shall ensure that any of its customers using...
- 25.10 The Licensee shall, when notified of any fault or failure...
- 25.11 Without prejudice to Condition 14 (non-payment of bills), the Licensee...
- 25.12 The Licensee shall make available, free of charge, and in...
- 25.13 Where the Licensee provides Call Box Services at any Public...

Changes to legislation: There are outstanding changes not yet made by the legislation.gov.uk editorial team to The Telecommunications (Services for Disabled Persons) Regulations 2000. Any changes that have already been made by the team appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- 25.14 At the written request of the Director, the Licensee shall,...
- 25.15 The Director may publish the information provided in the report....

SCHEDULE 2 —

— **SERVICES FOR DISABLED PERSONS**

- 10.1 In this Condition: "Relay Service" means a service which— provides...
- 10.2 Unless otherwise specified below, the Licensee shall comply with paragraphs...
- 10.3 The obligations contained in this Condition shall apply to the...
- 10.4 The Licensee shall take all reasonable steps to ensure that...
- 10.5 With immediate effect, the Licensee shall from time to time...
- 10.6 With immediate effect: (a) the directory information service provided by...
- 10.7 The Licensee shall ensure that all Textphones located in its...
- 10.8 The Licensee shall ensure that all Textphones located in its...
- 10.9 Where the Licensee provides Call Box services at any Public...
- 10.10 At the written request of the Director, the Licensee shall,...
- 10.11 The Director may publish the information provided in the report....

Explanatory Note

Changes to legislation:

There are outstanding changes not yet made by the legislation.gov.uk editorial team to The Telecommunications (Services for Disabled Persons) Regulations 2000. Any changes that have already been made by the team appear in the content and are referenced with annotations.

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Changes and effects yet to be applied to :

- Regulations revoked by [2003 c. 21 Sch. 19\(2\)](#)