

*Status: This version of this provision is prospective.*

*Changes to legislation: There are outstanding changes not yet made by the legislation.gov.uk editorial team to The Consumer Protection (Distance Selling) Regulations 2000. Any changes that have already been made by the team appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes*

## STATUTORY INSTRUMENTS

# 2000 No. 2334

## The Consumer Protection (Distance Selling) Regulations 2000

PROSPECTIVE

### Exceptions to the right to cancel

**13.**—(1) Unless the parties have agreed otherwise, the consumer will not have the right to cancel the contract by giving notice of cancellation pursuant to regulation 10 in respect of contracts—

- (a) for the supply of services if the supplier has complied with regulation 8(3) and performance of the contract has begun with the consumer's agreement before the end of the cancellation period applicable under regulation 12;
- (b) for the supply of goods or services the price of which is dependent on fluctuations in the financial market which cannot be controlled by the supplier;
- (c) for the supply of goods made to the consumer's specifications or clearly personalised or which by reason of their nature cannot be returned or are liable to deteriorate or expire rapidly;
- (d) for the supply of audio or video recordings or computer software if they are unsealed by the consumer;
- (e) for the supply of newspapers, periodicals or magazines; or
- (f) for gaming, betting or lottery services.

### Commencement Information

**11** Reg. 13 in force at 31.10.2000, see [reg. 1\(1\)](#)

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**Changes and effects yet to be applied to :**

- Regulations excluded by [S.I. 2013/3134 reg. 2\(a\)](#)
- regs 1213 am by [S.I. 2005/689 reg 2Schedule paras 2\(1\)paras 2\(2\)\(a\)paras 2\(3\)paras 2\(4\)3](#)
- reg. 13 coming into force by [S.I. 2000/2334 reg. 1\(1\)](#)

**Changes and effects yet to be applied to the whole Instrument associated Parts and Chapters:**

Whole provisions yet to be inserted into this Instrument (including any effects on those provisions):

- reg. 6(4)(5) inserted by [S.I. 2004/2095 reg. 25\(4\)](#)
- reg. 26(1)(c) and word inserted by [S.I. 2013/783 art. 11\(3\)\(b\)](#)
- reg. 26(1)(c) word substituted by [S.I. 2014/549 Sch. 1 para. 28\(3\)\(b\)](#)
- reg. 26A inserted by [S.I. 2013/783 art. 11\(4\)](#)
- reg. 26A word substituted by [S.I. 2014/549 Sch. 1 para. 28\(4\)](#)
- reg. 26A heading word substituted by [S.I. 2014/549 Sch. 1 para. 28\(4\)](#)