STATUTORY INSTRUMENTS

1997 No. 1886

TELECOMMUNICATIONS

The Telecommunications (Voice Telephony) Regulations 1997

Made	30th July 1997
Laid before Parliament	31st July 1997
Coming into force	22nd August 1997

THE TELECOMMUNICATIONS (VOICE TELEPHONY) REGULATIONS 1997

- 1. Citation and commencement
- 2. Interpretation
- 3. Modification of licences to include the Voice Telephony Conditions
- 4. List of headings for information to be published
- 5. Supply-time and quality-of-service indicators
- 6. List of advanced facilities
- 7. Publication of information by the Director
- 8. Technical standards
- 9. Conciliation of dispute resolution Signature

SCHEDULE 1 — CONDITIONS INSERTED IN SCHEDULE 1 TO THE RELEVANT LICENCE

SCHEDULE 2 — HEADINGS FOR INFORMATION TO BE PUBLISHED IN ACCORDANCE WITH ARTICLE 4 OF THE VOICE TELEPHONY DIRECTIVE

- 1. Name(s) and address(es) of relevant Licensee
- 2. Telecommunications services offered
- 2.1 Types of connection to the relevant Licensee's public fixed telephone network
- 2.2 Telephone services offered
- 2.3 Tariffs
- 2.4 *Compensation/refund policy*
- 2.5 Types of maintenance service offered
- 2.6 Ordering procedure

2.7 Standard contract conditions

- 3. Licensing requirements
- 4. Conditions for attachment of terminal equipment
- 5. Restrictions on access and use
- 6. Performance and quality-of-service indicators
- 7. Targets for the introduction of new services, features, facilities and tariffs
- 8. Conditions for special network access
- 9. Availability of the description of the cost accounting system
- 10. Main elements of the national numbering plan
- 11. Terms for the use of directory information
- 12. Conciliation and dispute resolution procedure
- 13. Procedure in the event of non-payment of bills

SCHEDULE 3 — SUPPLY TIME AND QUALITY OF SERVICE INDICATORS IN ACCORDANCE WITH THE REQUIREMENTS OF ARTICLE 5 OF THE VOICE TELEPHONY DIRECTIVE

SCHEDULE 4 — PROVISION OF ADVANCED FACILITIES IN ACCORDANCE WITH ARTICLE 9 OF THE VOICE TELEPHONY DIRECTIVE

- 1. List of facilities referred to in regulation 6(1) and VTD Condition VTD7.1:
- 2. List of services and facilities referred to in regulation 6(2):

Explanatory Note