
STATUTORY INSTRUMENTS

1995 No. 1053

PENSIONS

The Personal and Occupational Pension Schemes
(Pensions Ombudsman) (Procedure) Rules 1995

Made - - - - - *10th April 1995*

Coming into force *10th May 1995*

THE PERSONAL AND OCCUPATIONAL PENSION SCHEMES
(PENSIONS OMBUDSMAN) (PROCEDURE) RULES 1995

1. Citation, commencement and interpretation
 2. Provision of details of complaint or dispute referred
 3. Amendment of details and delivery of supplementary statement
 4. Withdrawal of complaint or dispute
 5. Acknowledgement and supply of copy documents by Pensions Ombudsman
 6. Action by the respondent on receipt of a complaint or dispute
 7. Amendment of reply by the respondent
 8. Failure to reply and absence of opposition
 9. Disclosure of documents and other material
 10. Notice of requirements in the event of an oral hearing
 11. Action of party to the investigation in relation to any hearing
 12. Hearings to be in public subject to exceptions
 13. Failure of parties to the investigation to attend any hearing
 14. Representation at any hearing
 15. Procedure at any hearing
 16. Miscellaneous powers of the Pensions Ombudsman
 17. Irregularities
 18. Method of sending or delivering documents etc
 19. Substituted service
- Signature
Explanatory Note