#### STATUTORY INSTRUMENTS

### 1995 No. 1053

### **PENSIONS**

# The Personal and Occupational Pension Schemes (Pensions Ombudsman) (Procedure) Rules 1995

 Made
 10th April 1995

 Coming into force
 10th May 1995

## THE PERSONAL AND OCCUPATIONAL PENSION SCHEMES (PENSIONS OMBUDSMAN) (PROCEDURE) RULES 1995

- 1. Citation, commencement and interpretation
- 2. Provision of details of complaint or dispute referred
- 3. Amendment of details and delivery of supplementary statement
- 4. Withdrawal of complaint or dispute
- 5. Acknowledgement and supply of copy documents by Pensions Ombudsman
- 6. Action by the respondent on receipt of a complaint or dispute
- 7. Amendment of reply by the respondent
- 8. Failure to reply and absence of opposition
- 9. Disclosure of documents and other material
- 10. Notice of requirements in the event of an oral hearing
- 11. Action of party to the investigation in relation to any hearing
- 12. Hearings to be in public subject to exceptions
- 13. Failure of parties to the investigation to attend any hearing
- 14. Representation at any hearing
- 15. Procedure at any hearing
- 15A Payment of travel and subsistence expenses and compensation for lost earnings
- 16. Miscellaneous powers of the Pensions Ombudsman
- 17. Irregularities
- 18. Method of sending or delivering documents etc
- 19. Substituted service

Signature

**Explanatory Note** 

### **Changes to legislation:**

There are currently no known outstanding effects for the The Personal and Occupational Pension Schemes (Pensions Ombudsman) (Procedure) Rules 1995.