

[^{F1}SCHEDULE 9ZC

ELECTRONIC COMMUNICATION

Textual Amendments

- F1** Sch. 9ZC inserted (1.12.2003) by [The Social Security \(Electronic Communications\) \(Carers Allowance\) Order 2003 \(S.I. 2003/2800\)](#), arts. 1(1), 2(4), [Sch.](#)

Modifications etc. (not altering text)

- C1** [Sch. 9ZC](#) applied by [SI 2001/3252](#), reg. 4(1E) (as inserted (23.1.2012) by [The Social Security \(Electronic Communications\) \(No. 2\) Order 2011 \(S.I. 2011/2943\)](#), arts. 1, [3\(2\)\(b\)](#))
- C1** [Sch. 9ZC](#) applied by [SI 2006/215](#) reg 74A(3) (as inserted (23.1.2012) by [The Social Security \(Electronic Communications\) \(No. 2\) Order 2011 \(S.I. 2011/2943\)](#), arts. 1, [4\(3\)](#))
- C1** [Sch. 9ZC](#) applied by [SI 2006/216](#) reg 59A(3) (as inserted (23.1.2012) by [The Social Security \(Electronic Communications\) \(No. 2\) Order 2011 \(S.I. 2011/2943\)](#), arts. 1, [5\(3\)](#))
- C1** [Sch. 9ZC](#) applied by [SI 2006/213](#), reg. 88A(3) (as inserted (23.1.2012) by [The Social Security \(Electronic Communications\) \(No. 2\) Order 2011 \(S.I. 2011/2943\)](#), arts. 1, [6\(3\)](#))

PART 2

ELECTRONIC COMMUNICATION – GENERAL PROVISIONS

Conditions for the use of electronic communication

2.—^{F2}(1) The Secretary of State may use an electronic communication in connection with claims for, and awards of—

- (a) carer’s allowance;
- (b) attendance allowance;
- ^{F3}(ba) bereavement support payment;]
- (c) disability living allowance;
- (d) graduated retirement benefit;
- (e) a jobseeker’s allowance;
- (f) a retirement pension;
- (g) state pension under Part 1 of the Pensions Act 2014;
- (h) shared additional pension;
- (i) industrial injuries benefit;
- (j) an employment and support allowance;]
- (k) [^{F4}a social fund funeral payment]
[state pension credit.]
- ^{F5}(l)
[a social fund payment in respect of maternity expenses;
- ^{F6}(m)
(n) maternity allowance.]

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Changes to legislation: There are currently no known outstanding effects for the The Social Security (Claims and Payments) Regulations 1987, Paragraph 2. (See end of Document for details)

- ^{F2}(1A) The Secretary of State may use an electronic communication in connection with awards of—
- (a) incapacity benefit;
 - (b) income support;]
 - ^{F7}(c)

(2) A person other than the Secretary of State may use an electronic communication in connection with the matters referred to in [^{F8}sub-paragraphs (1) and (1A)] if the conditions specified in sub-paragraphs (3) to (6) are satisfied.

(3) The first condition is that the person is for the time being permitted to use an electronic communication by an authorisation given by means of a direction of the Secretary of State.

(4) The second condition is that the person uses an approved method of—

- (a) authenticating the identity of the sender of the communication;
- (b) electronic communication;
- (c) authenticating any claim, certificate, notice, information or evidence delivered by means of an electronic communication; and
- (d) subject to sub-paragraph (7), submitting to the Secretary of State any claim, certificate, notice, information or evidence.

(5) The third condition is that any claim, certificate, notice, information or evidence sent by means of an electronic communication is in a form approved for the purpose of this Schedule.

(6) The fourth condition is that the person maintains such records in written or electronic form as may be specified in a direction given by the Secretary of State.

(7) Where the person uses any method other than the method approved by the Secretary of State, of submitting any claim, certificate, notice, information or evidence, that claim, certificate, notice, information or evidence shall be treated as not having been submitted.

(8) In this paragraph “approved” means approved by means of a direction given by the Secretary of State for the purposes of this Schedule.]

Textual Amendments

- F2** Sch. 9ZC para. 2(1)(1A) substituted for Sch. 9ZC para. 2(1) (15.6.2016) by [The Social Security \(Claims and Payments\) Amendment Regulations 2016 \(S.I. 2016/544\)](#), **reg. 2(5)(a)**
- F3** Sch. 9ZC para. 2(1)(ba) inserted (coming into force in accordance with art. 1-3 of the amending S.I.) by [The Pensions Act 2014 \(Consequential, Supplementary and Incidental Amendments\) Order 2017 \(S.I. 2017/422\)](#), arts. 1(2), **10(14)**
- F4** Sch. 9ZC para. 2(1)(k) inserted (2.4.2018) by [The Social Fund Funeral Expenses Amendment Regulations 2018 \(S.I. 2018/61\)](#), regs. 1, **2(5)**
- F5** Sch. 9ZC para. 2(1)(l) inserted (4.5.2020) by [The State Pension Credit \(Coronavirus\) \(Electronic Claims\) \(Amendment\) Regulations 2020 \(S.I. 2020/456\)](#), regs. 1(1), **2(3)(a)**
- F6** Sch. 9ZC para. 2(1)(m)(n) inserted (9.7.2020) by [The Social Fund and Social Security \(Claims and Payments\) \(Amendment\) Regulations 2020 \(S.I. 2020/600\)](#), regs. 1(1), **4(5)**
- F7** Sch. 9ZC para. 2(1A)(c) omitted (4.5.2020) by virtue of [The State Pension Credit \(Coronavirus\) \(Electronic Claims\) \(Amendment\) Regulations 2020 \(S.I. 2020/456\)](#), regs. 1(1), **2(3)(b)**
- F8** Words in Sch. 9ZC para. 2(2) substituted (15.6.2016) by [The Social Security \(Claims and Payments\) Amendment Regulations 2016 \(S.I. 2016/544\)](#), **reg. 2(5)(b)**

Changes to legislation:

There are currently no known outstanding effects for the The Social Security (Claims and Payments) Regulations 1987, Paragraph 2.