



Product Security and Telecommunications Infrastructure Act 2022

2022 CHAPTER 46

PART 2

TELECOMMUNICATIONS INFRASTRUCTURE

Disputes under the electronic communications code

70 **Complaints relating to the conduct of operators**

In paragraph 103 of the electronic communications code (duty for OFCOM to prepare code of practice), in sub-paragraph (1), after paragraph (c) insert—

“(ca) the handling by operators of complaints relating to the failure of operators to comply with the code of practice;”.