

# Product Security and Telecommunications Infrastructure Act 2022 

## 2022 CHAPTER 46

PART 1

PRODUCT SECURITY

## CHAPTER 2

## DUTIES OF RELEVANT PERSONS, ETC

## Duties of importers

## 18 Duties to take action in relation to importer's compliance failure

(1) This section applies if, at any time after an importer of a relevant connectable product makes it available to a customer in the United Kingdom-
(a) the importer becomes aware, or ought to be aware, of a compliance failure in relation to the product, and
(b) the importer is aware, or ought to be aware, that the product is a UK consumer connectable product.
(2) The importer must, as soon as is practicable, take all reasonable steps to remedy the compliance failure.
(3) The importer must notify the persons listed in subsection (4) of the compliance failure as soon as possible.
(4) The persons referred to in subsection (3) are-
(a) the enforcement authority, and
(b) in a case where specified conditions are met, any customer in the United Kingdom to whom the importer supplied the product.
(5) In subsection (4)(b) "specified" means specified in regulations made by the Secretary of State.

Regulations under this subsection are subject to the negative resolution procedure.
(6) The notification under subsection (3) must include the following information-
(a) details of the compliance failure;
(b) any risks of which the importer is aware that are posed by the compliance failure;
(c) any steps that have been taken by the importer to remedy the compliance failure and whether or not those steps have been successful.
(7) In this section "compliance failure" means a failure by the importer to comply with a relevant security requirement relating to the product.

