



# Environment Act 2021

## 2021 CHAPTER 30

### PART 5

#### WATER

##### *Regulation of water and sewerage undertakers*

#### **87 Electronic service of documents**

In section 216 of the Water Industry Act 1991 (service of documents) after subsection (4) insert—

“(4A) Any document required or authorised by virtue of this Act to be served on any person may be served by electronic means.

(4B) But a document may be served by electronic means on a person who is a consumer only if—

- (a) the person has consented in writing to the receipt of documents by electronic means (and has not withdrawn that consent), and
- (b) the document is sent to the number or address most recently specified by the person for that purpose.

(4C) For the purposes of subsection (4B) “consumer” means a person who is liable to pay charges in respect of—

- (a) the supply of water to any premises, or
- (b) the provision of sewerage services to any premises,

but does not include a water undertaker, a water supply licensee, a sewerage undertaker, a sewerage licensee, or the Authority.”