



Environment Act 2021

2021 CHAPTER 30

PART 5

WATER

Regulation of water and sewerage undertakers

87 Electronic service of documents

In section 216 of the Water Industry Act 1991 (service of documents) after subsection (4) insert—

“(4A) Any document required or authorised by virtue of this Act to be served on any person may be served by electronic means.

(4B) But a document may be served by electronic means on a person who is a consumer only if—

- (a) the person has consented in writing to the receipt of documents by electronic means (and has not withdrawn that consent), and
- (b) the document is sent to the number or address most recently specified by the person for that purpose.

(4C) For the purposes of subsection (4B) “consumer” means a person who is liable to pay charges in respect of—

- (a) the supply of water to any premises, or
- (b) the provision of sewerage services to any premises,

but does not include a water undertaker, a water supply licensee, a sewerage undertaker, a sewerage licensee, or the Authority.”

Commencement Information

- I1** S. 87 not in force at Royal Assent, see [s. 147\(3\)\(4\)](#)
- I2** [S. 87](#) in force at 10.5.2022 for specified purposes by [S.I. 2022/518](#), [regs. 1\(2\)](#), 2(f)

Changes to legislation:

There are currently no known outstanding effects for the Environment Act 2021, Section 87.