

Data Protection Act 2018

2018 CHAPTER 12

PART 6

ENFORCEMENT

The special purposes

177 Guidance about how to seek redress against media organisations

- (1) The Commissioner must produce and publish guidance about the steps that may be taken where an individual considers that a media organisation is failing or has failed to comply with the data protection legislation.
- (2) In this section, "media organisation" means a body or other organisation whose activities consist of or include journalism.
- (3) The guidance must include provision about relevant complaints procedures, including—
 - (a) who runs them,
 - (b) what can be complained about, and
 - (c) how to make a complaint.
- (4) For the purposes of subsection (3), relevant complaints procedures include procedures for making complaints to the Commissioner, the Office of Communications, the British Broadcasting Corporation and other persons who produce or enforce codes of practice for media organisations.
- (5) The guidance must also include provision about—
 - (a) the powers available to the Commissioner in relation to a failure to comply with the data protection legislation,
 - (b) when a claim in respect of such a failure may be made before a court and how to make such a claim,
 - (c) alternative dispute resolution procedures,

- (d) the rights of bodies and other organisations to make complaints and claims on behalf of data subjects, and
- (e) the Commissioner's power to provide assistance in special purpose proceedings.

(6) The Commissioner—

- (a) may alter or replace the guidance, and
- (b) must publish any altered or replacement guidance.
- (7) The Commissioner must produce and publish the first guidance under this section before the end of the period of 1 year beginning when this Act is passed.