



Water Act 2014

2014 CHAPTER 21

PART 1

WATER INDUSTRY

CHAPTER 3

REGULATION OF THE WATER INDUSTRY

General duties of the Water Services Regulation Authority

23 General duty as regards undue preference in the provision of services

In section 2 of the Water Industry Act 1991 (general duties of the Secretary of State and the Water Services Regulation Authority with respect to the water industry), in subsection (3) (general considerations in exercising powers and duties), after paragraph (b) there is inserted—

“(ba) to secure that no undue preference (including for itself) is shown, and that there is no undue discrimination, in the doing by such a company of—

- (i) such things as relate to the provision of services by itself or another such company, or
- (ii) such things as relate to the provision of services by a water supply licensee or a sewerage licensee;”.

Commencement Information

- I1** S. 23 in force at 1.1.2015 for specified purposes by [S.I. 2014/3320](#), **art. 2(1)(a)** (with [art. 3](#))
- I2** S. 23 in force at 6.4.2015 for W. for specified purposes by [S.I. 2015/773](#), **art. 2(3)(a)** (with [art. 6](#))
- I3** S. 23 in force at 1.4.2016 for E. in so far as not already in force by [S.I. 2016/465](#), **art. 2(e)** (with [Sch. 2](#))

Changes to legislation:

Water Act 2014, Section 23 is up to date with all changes known to be in force on or before 17 May 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations.

[View outstanding changes](#)

Changes and effects yet to be applied to :

- specified provision(s) amendment to earlier commencing S.I. 2017/1288, art. 3(c)(d) by [S.I. 2019/706 art. 2](#)
- specified provision(s) amendment to earlier commencing S.I. 2017/462, arts. 4, 5 by [S.I. 2017/926 art. 2](#)