



# Energy Act 2013

## 2013 CHAPTER 32

### PART 6

#### CONSUMER PROTECTION AND MISCELLANEOUS

#### CHAPTER 1

#### CONSUMER PROTECTION

#### *Consumer redress orders*

#### **144 Consumer redress orders**

Schedule 14 (which enables the Authority to impose requirements on a regulated person to take remedial action in respect of loss, damage or inconvenience caused to consumers of gas or electricity) has effect.