

## SCHEDULES

### SCHEDULE 11

#### THE FINANCIAL OMBUDSMAN SERVICE

- 25 In paragraph 14 (scheme operator's rules)—
- (a) in sub-paragraph (2), after paragraph (f) insert—
    - “(fa) allow the correction of any clerical mistake in the written statement of a determination made by an ombudsman;
    - (fb) provide that any irregularity arising from a failure to comply with any provisions of the scheme rules does not of itself render a determination void;”, and”
  - (b) in sub-paragraph (7), for “Authority” substitute “FCA”.