SCHEDULES

SCHEDULE 12

MINOR AND CONSEQUENTIAL AMENDMENTS

PART 3

OTHER ENACTMENTS

Consumer, Estate Agents and Redress Act 2007

184 (1) Section 45 (information with respect to compliance with complaints handling standards) is amended as follows.

(2) After subsection (1) insert—

"(1A) This section also applies in relation to standards for the handling of complaints made about postal operators by users of their services which are contained in consumer protection conditions imposed under Part 3 of the Postal Services Act 2011."

(3) In subsection (2), after "providers" insert " or postal operators ".

Commencement Information

I1 Sch. 12 para. 184 in force at 1.10.2011 by S.I. 2011/2329, **art. 3**

Changes to legislation:
There are currently no known outstanding effects for the Postal Services Act 2011, Paragraph 184.