



Equality Act 2010

2010 CHAPTER 15

PART 12

DISABLED PERSONS: TRANSPORT

CHAPTER 1

TAXIS, ETC.

PROSPECTIVE

160 Taxi accessibility regulations

- (1) The Secretary of State may make regulations (in this Chapter referred to as “taxi accessibility regulations”) for securing that it is possible for disabled persons—
 - (a) to get into and out of taxis in safety;
 - (b) to do so while in wheelchairs;
 - (c) to travel in taxis in safety and reasonable comfort;
 - (d) to do so while in wheelchairs.
- (2) The regulations may, in particular, require a regulated taxi to conform with provision as to—
 - (a) the size of a door opening for the use of passengers;
 - (b) the floor area of the passenger compartment;
 - (c) the amount of headroom in the passenger compartment;
 - (d) the fitting of restraining devices designed to ensure the stability of a wheelchair while the taxi is moving.
- (3) The regulations may also—

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (a) require the driver of a regulated taxi which is plying for hire, or which has been hired, to comply with provisions as to the carrying of ramps or other devices designed to facilitate the loading and unloading of wheelchairs;
 - (b) require the driver of a regulated taxi in which a disabled person is being carried while in a wheelchair to comply with provisions as to the position in which the wheelchair is to be secured.
- (4) The driver of a regulated taxi which is plying for hire or has been hired commits an offence—
- (a) by failing to comply with a requirement of the regulations, or
 - (b) if the taxi fails to conform with any provision of the regulations with which it is required to conform.
- (5) A person guilty of an offence under subsection (4) is liable on summary conviction to a fine not exceeding level 3 on the standard scale.
- (6) In this section—
- “passenger compartment” has such meaning as is specified in taxi accessibility regulations;
 - “regulated taxi” means a taxi to which taxi accessibility regulations are expressed to apply.

161 Control of numbers of licensed taxis: exception

- (1) This section applies if—
- (a) an application for a licence in respect of a vehicle is made under section 37 of the Town Police Clauses Act 1847,
 - (b) it is possible for a disabled person—
 - (i) to get into and out of the vehicle in safety,
 - (ii) to travel in the vehicle in safety and reasonable comfort, and
 - (iii) to do the things mentioned in sub-paragraphs (i) and (ii) while in a wheelchair of a size prescribed by the Secretary of State, and
 - (c) the proportion of taxis licensed in respect of the area to which the licence would (if granted) apply that conform to the requirement in paragraph (b) is less than the proportion that is prescribed by the Secretary of State.
- (2) Section 16 of the Transport Act 1985 (which modifies the provisions of the Town Police Clauses Act 1847 about hackney carriages to allow a licence to ply for hire to be refused in order to limit the number of licensed carriages) does not apply in relation to the vehicle; and those provisions of the Town Police Clauses Act 1847 are to have effect subject to this section.
- (3) In section 16 of the Transport Act 1985, after “shall” insert “ (subject to section 161 of the Equality Act 2010) ”.

Commencement Information

- II** S. 161 partly in force; s. 161 not in force at Royal Assent see s. 216; s. 161 in force for certain purposes at 1.10.2010 by [S.I. 2010/2317](#), [art. 2\(1\)\(12\)\(a\)](#) (with [art. 15](#))

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

PROSPECTIVE

162 Designated transport facilities

- (1) The appropriate authority may by regulations provide for the application of any taxi provision (with or without modification) to—
 - (a) vehicles used for the provision of services under a franchise agreement, or
 - (b) drivers of such vehicles.
- (2) A franchise agreement is a contract entered into by the operator of a designated transport facility for the provision, by the other party to the contract, of hire car services—
 - (a) for members of the public using any part of the facility, and
 - (b) which involve vehicles entering any part of the facility.
- (3) In this section—

“appropriate authority” means—

 - (a) in relation to transport facilities in England and Wales, the Secretary of State;
 - (b) in relation to transport facilities in Scotland, the Scottish Ministers;

“designated” means designated by order made by the appropriate authority;

“hire car” has such meaning as is prescribed by the appropriate authority;

“operator”, in relation to a transport facility, means a person who is concerned with the management or operation of the facility;

“taxi provision” means a provision of—

 - (a) this Chapter, or
 - (b) regulations made in pursuance of section 20(2A) of the Civic Government (Scotland) Act 1982,

which applies in relation to taxis or drivers of taxis;

“transport facility” means premises which form part of a port, airport, railway station or bus station.

^{F1}(4)

Textual Amendments

- F1** S. 162(4) omitted (31.12.2020) by virtue of [The Equality \(Amendment and Revocation\) \(EU Exit\) Regulations 2019 \(S.I. 2019/305\)](#), regs. 1, **5(3)**; 2020 c. 1, Sch. 5 para. 1(1)

PROSPECTIVE

163 Taxi licence conditional on compliance with taxi accessibility regulations

- (1) A licence for a taxi to ply for hire must not be granted unless the vehicle conforms with the provisions of taxi accessibility regulations with which a vehicle is required to conform if it is licensed.

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (2) Subsection (1) does not apply if a licence is in force in relation to the vehicle at any time during the period of 28 days immediately before the day on which the licence is granted.
- (3) The Secretary of State may by order provide for subsection (2) to cease to have effect on a specified date.
- (4) The power under subsection (3) may be exercised differently for different areas or localities.

PROSPECTIVE

164 Exemption from taxi accessibility regulations

- (1) The Secretary of State may by regulations provide for a relevant licensing authority to apply for an order (an “exemption order”) exempting the authority from the requirements of section 163.
- (2) Regulations under subsection (1) may, in particular, make provision requiring an authority proposing to apply for an exemption order—
 - (a) to carry out such consultation as is specified;
 - (b) to publish its proposals in the specified manner;
 - (c) before applying for the order, to consider representations made about the proposal;
 - (d) to make the application in the specified form.

In this subsection “specified” means specified in the regulations.
- (3) An authority may apply for an exemption order only if it is satisfied—
 - (a) that, having regard to the circumstances in its area, it is inappropriate for section 163 to apply, and
 - (b) that the application of that section would result in an unacceptable reduction in the number of taxis in its area.
- (4) After consulting the Disabled Persons Transport Advisory Committee and such other persons as the Secretary of State thinks appropriate, the Secretary of State may—
 - (a) make an exemption order in the terms of the application for the order;
 - (b) make an exemption order in such other terms as the Secretary of State thinks appropriate;
 - (c) refuse to make an exemption order.
- (5) The Secretary of State may by regulations make provision requiring a taxi plying for hire in an area in respect of which an exemption order is in force to conform with provisions of the regulations as to the fitting and use of swivel seats.
- (6) Regulations under subsection (5) may make provision corresponding to section 163.
- (7) In this section—

“relevant licensing authority” means an authority responsible for licensing taxis in any area of England and Wales other than the area to which the Metropolitan Public Carriage Act 1869 applies;

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

“swivel seats” has such meaning as is specified in regulations under subsection (5).

[^{F2}164A Disabled passengers: duties of drivers

- (1) This section imposes duties on the driver of a taxi or private hire vehicle which has been hired—
 - (a) by or for a disabled person, or
 - (b) by another person who wishes to be accompanied by a disabled person.
- (2) This section also imposes duties on the driver of a taxi or private hire vehicle if—
 - (a) the vehicle is being used to provide a local service (within the meaning of section 2 of the Transport Act 1985), and
 - (b) a person within subsection (1)(a) or (b) has indicated to the driver that the person wishes to travel on the service.
- (3) But this section does not impose duties on a driver in a case in which—
 - (a) the taxi or private hire vehicle is designated, and
 - (b) the disabled person is in a wheelchair.

For provision that applies in such a case, see section 165.
- (4) For the purposes of this section—
 - (a) a taxi or private hire vehicle is “designated” if it appears on a list maintained under section 167;
 - (b) “the passenger” means the disabled person concerned.
- (5) The duties are—
 - (a) to carry the passenger;
 - (b) if the passenger is in or has with them a wheelchair, to carry the wheelchair;
 - (c) if the passenger has with them any mobility aids, to carry the mobility aids;
 - (d) to take such steps as are reasonable to ensure that the passenger is carried in safety and reasonable comfort;
 - (e) to give the passenger such mobility assistance as is reasonably required;
 - (f) not to make, or propose to make, any additional charge for complying with a duty mentioned in paragraphs (a) to (e).
- (6) For the purposes of this section “mobility aids” means any item the passenger uses to assist with their mobility but does not include—
 - (a) a wheelchair, or
 - (b) an assistance dog (sections 168 and 170 make provision about the carrying of assistance dogs).
- (7) For the purposes of this section “mobility assistance” means assistance—
 - (a) to enable the passenger to get into or out of the vehicle;
 - (b) to load the passenger’s luggage, wheelchair or mobility aids into or out of the vehicle.
- (8) This section does not require the driver—
 - (a) unless the vehicle is of a description prescribed by the Secretary of State, to carry more than one wheelchair on any one journey;

Status: This version of this part contains provisions that are prospective.
Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (b) to carry a person in circumstances in which it would otherwise be lawful for the driver to refuse to carry the person.
- (9) The driver of a taxi or private hire vehicle commits an offence by failing to comply with a duty imposed on the driver by this section.
- (10) A person guilty of an offence under subsection (9) is liable on summary conviction to a fine not exceeding level 3 on the standard scale.
- (11) It is a defence for a person charged with an offence under subsection (9) in relation to the duty mentioned in subsection (5)(a) or (d) to show that at the time of the alleged offence the person could not reasonably have known that the passenger was disabled.
- (12) It is a defence for a person charged with an offence under subsection (9) in relation to the duty mentioned in subsection (5)(b) or (c) to show that at the time of the alleged offence—
 - (a) it would not have been possible for the wheelchair or mobility aids to be carried safely in the vehicle, or
 - (b) it would not otherwise have been reasonable in all the circumstances for the wheelchair or mobility aids to be carried in the vehicle.
- (13) It is a defence for a person charged with an offence under subsection (9) in relation to the duty mentioned in subsection (5)(e) to show that at the time of the alleged offence the person could not reasonably have known that the passenger required mobility assistance of the type required by the passenger.]

Textual Amendments
F2 S. 164A inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\)](#), ss. 1(2), 6(2)

165 [F3]Disabled passengers in wheelchairs: duties of drivers of designated vehicles]

- (1) This section imposes duties on the driver of a designated taxi [F4or designated private hire vehicle] which has been hired—
 - (a) by or for a disabled person who is in a wheelchair, or
 - (b) by another person who wishes to be accompanied by a disabled person who is in a wheelchair.

F5(2)

- [F6(2A) This section also imposes duties on the driver of a designated taxi or designated private hire vehicle if—
 - (a) the vehicle is being used to provide a local service (within the meaning of section 2 of the Transport Act 1985), and
 - (b) a person within subsection (1)(a) or (b) has indicated to the driver that the person wishes to travel on the service.]
- (3) For the purposes of this section—
 - (a) a taxi or private hire vehicle is “designated” if it appears on a list maintained under section 167;
 - (b) “the passenger” means the disabled person concerned.

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (4) The duties are—
- (a) to carry the passenger while in the wheelchair;
 - ^{F7}(b)
 - (c) if the passenger chooses to sit in a passenger seat, to carry the wheelchair;
 - ^{F8}(ca) if the passenger has with them any mobility aids, to carry the mobility aids;]
 - (d) to take such steps as are necessary to ensure that the passenger is carried in safety and reasonable comfort;
 - (e) to give the passenger such mobility assistance as is reasonably required.
 - ^{F9}(f) not to make, or propose to make, any additional charge for complying with a duty mentioned in paragraphs (a) to (e).]
- ^{F10}(4A) For the purposes of this section “mobility aids” means any item the passenger uses to assist with their mobility but does not include—
- (a) a wheelchair, or
 - (b) an assistance dog (sections 168 and 170 make provision about the carrying of assistance dogs).]
- (5) ^{F11}[For the purposes of this section “mobility assistance” means] assistance—
- (a) to enable the passenger to get into or out of the vehicle;
 - (b) if the passenger wishes to remain in the wheelchair, to enable the passenger to get into and out of the vehicle while in the wheelchair;
 - (c) to load the passenger's luggage ^{F12}[or mobility aids] into or out of the vehicle;
 - (d) if the passenger does not wish to remain in the wheelchair, to load the wheelchair into or out of the vehicle.
- (6) This section does not require the driver—
- (a) unless the vehicle is of a description prescribed by the Secretary of State, to carry more than one person in a wheelchair, or more than one wheelchair, on any one journey;
 - (b) to carry a person in circumstances in which it would otherwise be lawful for the driver to refuse to carry the person.
- (7) A driver of a designated taxi or designated private hire vehicle commits an offence by failing to comply with a duty imposed on the driver by this section.
- (8) A person guilty of an offence under subsection (7) is liable on summary conviction to a fine not exceeding level 3 on the standard scale.
- (9) It is a defence for a person charged with ^{F13}[an offence under subsection (7) in relation to the duty mentioned in subsection (4)(a) or (c)] to show that at the time of the alleged offence—
- (a) the vehicle conformed to the accessibility requirements which applied to it, but
 - (b) it would not have been possible for the wheelchair to be carried safely in the vehicle.
- ^{F14}(9A) It is a defence for a person charged with an offence under subsection (7) in relation to the duty mentioned in subsection (4)(ca) to show that at the time of the alleged offence—
- (a) it would not have been possible for the mobility aids to be carried safely in the vehicle, or

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (b) it would not otherwise have been reasonable in all the circumstances for the mobility aids to be carried in the vehicle.]

^{F15}(10)

Textual Amendments

- F3** S. 165 heading substituted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 1\(3\)\(a\), 6\(2\)](#)
- F4** Words in s. 165(1) inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 1\(3\)\(b\), 6\(2\)](#)
- F5** S. 165(2) omitted (28.6.2022) by virtue of [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 1\(3\)\(c\), 6\(2\)](#)
- F6** S. 165(2A) inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 1\(3\)\(d\), 6\(2\)](#)
- F7** S. 165(4)(b) omitted (28.6.2022) by virtue of [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 1\(3\)\(e\)\(i\), 6\(2\)](#)
- F8** S. 165(4)(ca) inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 1\(3\)\(e\)\(ii\), 6\(2\)](#)
- F9** S. 165(4)(f) inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 1\(3\)\(e\)\(iii\), 6\(2\)](#)
- F10** S. 165(4A) inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 1\(3\)\(f\), 6\(2\)](#)
- F11** Words in s. 165(5) substituted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 1\(3\)\(g\)\(i\), 6\(2\)](#)
- F12** Words in s. 165(5)(c) inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 1\(3\)\(g\)\(ii\), 6\(2\)](#)
- F13** Words in s. 165(9) substituted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 1\(3\)\(h\), 6\(2\)](#)
- F14** S. 165(9A) inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 1\(3\)\(i\), 6\(2\)](#)
- F15** S. 165(10) omitted (28.6.2022) by virtue of [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 1\(3\)\(j\), 6\(2\)](#)

Commencement Information

- I2** S. 165 partly in force; s. 165 not in force at Royal Assent see s. 216; s. 165 in force for certain purposes at 1.10.2010 by [S.I. 2010/2317, art. 2\(1\)\(12\)\(b\)](#) (with art. 15)
- I3** S. 165 in force at 6.4.2017 in so far as not already in force by [S.I. 2017/107, art. 2\(a\)](#)

[^{F16}165A Disabled passengers: assistance to identify and find vehicle

- (1) This section imposes duties on the driver of a private hire vehicle or pre-booked taxi where the following two conditions are met.
- (2) The first condition is that the private hire vehicle or pre-booked taxi has been hired—
 - (a) by or for a disabled person, or
 - (b) by another person who wishes to be accompanied by a disabled person.
- (3) The second condition is that the driver of the private hire vehicle or pre-booked taxi has been made aware before the start of the passenger's journey in the vehicle that the passenger requires assistance to identify or find that vehicle.
- (4) For the purposes of this section—

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (a) a taxi is “pre-booked” if it has been hired otherwise than as a result of plying or standing for hire;
 - (b) “the passenger” means the disabled person concerned.
- (5) The duties are—
- (a) to take such steps as are reasonable to assist the passenger to identify and find the vehicle which has been hired;
 - (b) not to make, or propose to make, any additional charge for complying with the duty mentioned in paragraph (a).
- (6) The driver of a private hire vehicle or pre-booked taxi commits an offence by failing to comply with a duty imposed on the driver by this section.
- (7) A person guilty of an offence under subsection (6) is liable on summary conviction to a fine not exceeding level 3 on the standard scale.]

Textual Amendments

F16 S. 165A inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\)](#), ss. 1(4), 6(2)

166 [F17]Disabled passengers]: exemption certificates

- (1) A licensing authority must issue a person with a certificate exempting the person from the [F18]mobility assistance duties] (an “exemption certificate”) if satisfied that it is appropriate to do so—
- (a) on medical grounds, or
 - (b) on the ground that the person's physical condition makes it impossible or unreasonably difficult for the person to comply with those duties.

(2) An exemption certificate is valid for such period as is specified in the certificate.

[F19](2A) For the purposes of this section “the mobility assistance duties” means—

- (a) the duty mentioned in section 164A(5)(e), and
- (b) the duty mentioned in section 165(4)(e).]

(3) The driver of a F20... taxi is exempt from the [F21]mobility assistance duties] if—

- (a) an exemption certificate issued to the driver is in force, and
- (b) the prescribed notice of the exemption is exhibited on the taxi in the prescribed manner.

(4) The driver of a F22... private hire vehicle is exempt from the [F23]mobility assistance duties] if—

- (a) an exemption certificate issued to the driver is in force, and
- (b) the prescribed notice of the exemption is exhibited on the vehicle in the prescribed manner.

F24(5)

(6) In this section and section 167 “licensing authority”, in relation to any area, means the authority responsible for licensing taxis or, as the case may be, private hire vehicles in that area.

Status: This version of this part contains provisions that are prospective.
Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

Textual Amendments

F17 Words in s. 166 heading substituted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 2\(2\), 6\(2\)](#)

F18 Words in s. 166(1) substituted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 2\(3\), 6\(2\)](#)

F19 S. 166(2A) inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 2\(4\), 6\(2\)](#)

F20 Word in s. 166(3) omitted (28.6.2022) by virtue of [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 2\(5\)\(a\), 6\(2\)](#)

F21 Words in s. 166(3) substituted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 2\(5\)\(b\), 6\(2\)](#)

F22 Word in s. 166(4) omitted (28.6.2022) by virtue of [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 2\(6\)\(a\), 6\(2\)](#)

F23 Words in s. 166(4) substituted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 2\(6\)\(b\), 6\(2\)](#)

F24 S. 166(5) omitted (28.6.2022) by virtue of [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 2\(7\), 6\(2\)](#)

167 Lists of wheelchair-accessible vehicles

- (1) For the purposes of section 165, a licensing authority [^{F25}must] maintain [^{F26}and publish] a list of vehicles falling within subsection (2).
- (2) A vehicle falls within this subsection if—
 - (a) it is either a taxi or a private hire vehicle, and
 - (b) it conforms to such accessibility requirements as the licensing authority thinks fit.
- ^{F27}(3)
- ^{F28}(4)
- (5) “Accessibility requirements” are requirements for securing that it is possible for disabled persons in wheelchairs—
 - (a) to get into and out of vehicles in safety, and
 - (b) to travel in vehicles in safety and reasonable comfort, either staying in their wheelchairs or not (depending on which they prefer).
- (6) The Secretary of State may issue guidance to licensing authorities as to—
 - (a) the accessibility requirements which they should apply for the purposes of this section;
 - [^{F29}(aa) how a list under subsection (1) is to be maintained and published;]
 - (b) any other aspect of their functions under or by virtue of this section.
- (7) A licensing authority ^{F30}... must have regard to any guidance issued under subsection (6).

Textual Amendments

F25 Word in s. 167(1) substituted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 3\(2\)\(a\), 6\(2\)](#)

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- F26** Words in s. 167(1) inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 3\(2\)\(b\), 6\(2\)](#)
- F27** S. 167(3) omitted (28.6.2022) by virtue of [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 3\(3\), 6\(2\)](#)
- F28** S. 167(4) omitted (28.6.2022) by virtue of [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 3\(3\), 6\(2\)](#)
- F29** S. 167(6)(aa) inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 3\(4\), 6\(2\)](#)
- F30** Words in s. 167(7) omitted (28.6.2022) by virtue of [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 3\(5\), 6\(2\)](#)

Commencement Information

- I4** S. 167 partly in force; s. 167 not in force at Royal Assent see s. 216; s. 167(6) wholly in force and s. 167(1)-(5)(7) in force for certain purposes at 1.10.2010 by [S.I. 2010/2317, art. 2\(1\)\(12\)\(d\)\(e\)](#) (with [art. 15](#))
- I5** S. 167(1)-(5) (7) in force at 6.4.2017 in so far as not already in force by [S.I. 2017/107, art. 2\(b\)](#)

[^{F31}167A Disabled passengers: duties of operators of private hire vehicles

- (1) The operator of a private hire vehicle commits an offence by failing or refusing to accept a booking for the vehicle if—
- (a) the booking is requested by or on behalf of a disabled person or a person who wishes to be accompanied by a disabled person, and
- (b) the reason for the failure or refusal is—
- (i) that the passenger has a disability, or
- (ii) to prevent the driver of the private hire vehicle being made subject to a duty which would otherwise be imposed on the driver by section 164A, 165 or 165A.
- (2) The operator of a private hire vehicle commits an offence by making, or proposing to make, an additional charge for the carrying out of any duty imposed on the driver of the private hire vehicle under section 164A, 165 or 165A.
- (3) A person guilty of an offence under subsection (1) or (2) is liable on summary conviction to a fine not exceeding level 3 on the standard scale.
- (4) It is a defence for a person charged with an offence under subsection (1) to show that it was reasonable not to have accepted the booking due to a lack of suitable vehicles.
- (5) In this section “the passenger” means the disabled person concerned.]

Textual Amendments

- F31** [S. 167A](#) inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 4, 6\(2\)](#)

168 Assistance dogs in taxis

- (1) This section imposes duties on the driver of a taxi which has been hired—
- (a) by or for a disabled person who is accompanied by an assistance dog, or

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (b) by another person who wishes to be accompanied by a disabled person with an assistance dog.
- (2) The driver must—
 - (a) carry the disabled person's dog and allow it to remain with that person;
 - (b) not make [^{F32}, or propose to make,] any additional charge for doing so.
- (3) The driver of a taxi commits an offence by failing to comply with a duty imposed by this section.
- (4) A person guilty of an offence under this section is liable on summary conviction to a fine not exceeding level 3 on the standard scale.

Textual Amendments

F32 Words in s. 168(2)(b) inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\)](#), ss. 5(2), 6(2)

169 Assistance dogs in taxis: exemption certificates

- (1) A licensing authority must issue a person with a certificate exempting the person from the duties imposed by section 168 (an “exemption certificate”) if satisfied that it is appropriate to do so on medical grounds.
- (2) In deciding whether to issue an exemption certificate the authority must have regard, in particular, to the physical characteristics of the taxi which the person drives or those of any kind of taxi in relation to which the person requires the certificate.
- (3) An exemption certificate is valid—
 - (a) in respect of a specified taxi or a specified kind of taxi;
 - (b) for such period as is specified in the certificate.
- (4) The driver of a taxi is exempt from the duties imposed by section 168 if—
 - (a) an exemption certificate issued to the driver is in force with respect to the taxi, and
 - (b) the prescribed notice of the exemption is exhibited on the taxi in the prescribed manner.

The power to make regulations under paragraph (b) is exercisable by the Secretary of State.
- (5) In this section “licensing authority” means—
 - (a) in relation to the area to which the Metropolitan Public Carriage Act 1869 applies, Transport for London;
 - (b) in relation to any other area in England and Wales, the authority responsible for licensing taxis in that area.

170 Assistance dogs in private hire vehicles

- (1) The operator of a private hire vehicle commits an offence by failing or refusing to accept a booking for the vehicle—
 - (a) if the booking is requested by or on behalf of a disabled person or a person who wishes to be accompanied by a disabled person, and

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- [^{F33}(b) the reason for the failure or refusal is—
- (i) that the disabled person will be accompanied by an assistance dog, or
 - (ii) to prevent the driver of the private hire vehicle being made subject to a duty which would otherwise be imposed on the driver by this section.]
- (2) The operator [^{F34}or driver of a private hire vehicle] commits an offence by making [^{F35}, or proposing to make,] an additional charge for carrying an assistance dog which is accompanying a disabled person.
- (3) The driver of a private hire vehicle commits an offence by failing or refusing to carry out a booking accepted by the operator—
- (a) if the booking is made by or on behalf of a disabled person or a person who wishes to be accompanied by a disabled person, and
 - (b) the reason for the failure or refusal is that the disabled person is accompanied by an assistance dog.
- (4) A person guilty of an offence under this section is liable on summary conviction to a fine not exceeding level 3 on the standard scale.
- (5) In this section—
- “driver” means a person who holds a licence under—
 - (a) section 13 of the Private Hire Vehicles (London) Act 1998 ^{F36} ...,
 - (b) section 51 of the Local Government (Miscellaneous Provisions) Act 1976 ^{F37} ..., or
 - (c) an equivalent provision of a local enactment;
 - “licensing authority”, in relation to any area in England and Wales, means the authority responsible for licensing private hire vehicles in that area;
- ^{F38} ...
^{F38} ...

Textual Amendments

- F33** S. 170(1)(b) substituted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022](#) (c. 29), [ss. 5\(3\)\(a\)](#), 6(2)
- F34** Words in s. 170(2) inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022](#) (c. 29), [ss. 5\(3\)\(b\)\(i\)](#), 6(2)
- F35** Words in s. 170(2) inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022](#) (c. 29), [ss. 5\(3\)\(b\)\(ii\)](#), 6(2)
- F36** Words in s. 170(5) omitted (28.6.2022) by virtue of [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022](#) (c. 29), [ss. 5\(3\)\(c\)\(i\)](#), 6(2)
- F37** Words in s. 170(5) omitted (28.6.2022) by virtue of [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022](#) (c. 29), [ss. 5\(3\)\(c\)\(ii\)](#), 6(2)
- F38** Words in s. 170(5) omitted (28.6.2022) by virtue of [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022](#) (c. 29), [ss. 5\(3\)\(c\)\(iii\)](#), 6(2)

171 Assistance dogs in private hire vehicles: exemption certificates

- (1) A licensing authority must issue a driver with a certificate exempting the driver from the offence under section 170(3) (an “exemption certificate”) if satisfied that it is appropriate to do so on medical grounds.

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (2) In deciding whether to issue an exemption certificate the authority must have regard, in particular, to the physical characteristics of the private hire vehicle which the person drives or those of any kind of private hire vehicle in relation to which the person requires the certificate.
- (3) An exemption certificate is valid—
- (a) in respect of a specified private hire vehicle or a specified kind of private hire vehicle;
 - (b) for such period as is specified in the certificate.
- (4) A driver does not commit an offence under section 170(3) if—
- (a) an exemption certificate issued to the driver is in force with respect to the private hire vehicle, and
 - (b) the prescribed notice of the exemption is exhibited on the vehicle in the prescribed manner.
- The power to make regulations under paragraph (b) is exercisable by the Secretary of State.
- (5) In this section “driver” [^{F39}and “licensing authority”] have the same meaning as in section 170.

Textual Amendments

F39 Words in s. 171(5) substituted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\)](#), ss. 5(4), 6(2)

172 Appeals

- (1) A person who is aggrieved by the refusal of a licensing authority in England and Wales to issue an exemption certificate under section 166, 169 or 171 may appeal to a magistrates' court before the end of the period of 28 days beginning with the date of the refusal.
- (2) A person who is aggrieved by the refusal of a licensing authority in Scotland to issue an exemption certificate under section 166 may appeal to the sheriff before the end of the period of 28 days beginning with the date of the refusal.
- (3) On an appeal under subsection (1) or (2), the magistrates' court or sheriff may direct the licensing authority to issue the exemption certificate to have effect for such period as is specified in the direction.
- (4) A person who is aggrieved by the decision of a licensing authority to include a vehicle on a list maintained under section 167 may appeal to a magistrates' court or, in Scotland, the sheriff before the end of the period of 28 days beginning with the date of the inclusion.

173 Interpretation

- (1) In this Chapter—
- “accessibility requirements” has the meaning given in section 167(5);
- “assistance dog” means—
- (a) a dog which has been trained to guide a blind person;

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (b) a dog which has been trained to assist a deaf person;
- (c) a dog which has been trained by a prescribed charity to assist a disabled person who has a disability that consists of epilepsy or otherwise affects the person's mobility, manual dexterity, physical co-ordination or ability to lift, carry or otherwise move everyday objects;
- (d) a dog of a prescribed category which has been trained to assist a disabled person who has a disability (other than one falling within paragraph (c)) of a prescribed kind;
[^{F40}“operator”, in relation to a private hire vehicle—
 - (a) means a person who holds a licence under—
 - (i) section 55 of the Local Government (Miscellaneous Provisions) Act 1976,
 - (ii) section 3 of the Private Hire Vehicles (London) Act 1998, or
 - (iii) a provision of a local enactment equivalent to the provision mentioned in sub-paragraph (i) or (ii); and
 - (b) in section 167A, also includes a person who holds a licence under Part I of the Civic Government (Scotland) Act 1982 in relation to the use of premises for the carrying on of a business which consists to any extent of the taking of bookings, by any means of communication, from members of the public for the hire of a private hire car licenced under section 10 of that Act;
“private hire vehicle”—
 - (a) means a vehicle licensed under—
 - (i) section 48 of the Local Government (Miscellaneous Provisions) Act 1976,
 - (ii) section 7 of the Private Hire Vehicles (London) Act 1998, or
 - (iii) a provision of a local enactment equivalent to the provision mentioned in sub-paragraph (i) or (ii); and
 - (b) in sections 164A to 167A, also includes a private hire car licensed under section 10 of the Civic Government (Scotland) Act 1982;]
“taxi”—
 - (a) means a vehicle which is licensed under section 37 of the Town Police Clauses Act 1847 or section 6 of the Metropolitan Public Carriage Act 1869, and
 - (b) in sections 162 and [^{F41}164A] to 167, also includes a taxi licensed under section 10 of the Civic Government (Scotland) Act 1982,
but does not include a vehicle drawn by a horse or other animal;
“taxi accessibility regulations” has the meaning given by section 160(1).

- (2) A power to make regulations under paragraph (c) or (d) of the definition of “assistance dog” in subsection (1) is exercisable by the Secretary of State.

Textual Amendments

- F40** Words in s. 173(1) inserted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 5\(5\)\(a\), 6\(2\)](#)
- F41** Word in s. 173(1) substituted (28.6.2022) by [Taxis and Private Hire Vehicles \(Disabled Persons\) Act 2022 \(c. 29\), ss. 5\(5\)\(b\), 6\(2\)](#)

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

CHAPTER 2

PUBLIC SERVICE VEHICLES

174 PSV accessibility regulations

- (1) The Secretary of State may make regulations (in this Chapter referred to as “PSV accessibility regulations”) for securing that it is possible for disabled persons—
 - (a) to get on to and off regulated public service vehicles in safety and without unreasonable difficulty (and, in the case of disabled persons in wheelchairs, to do so while remaining in their wheelchairs), and
 - (b) to travel in such vehicles in safety and reasonable comfort.
- (2) The regulations may, in particular, make provision as to the construction, use and maintenance of regulated public service vehicles, including provision as to—
 - (a) the fitting of equipment to vehicles;
 - (b) equipment to be carried by vehicles;
 - (c) the design of equipment to be fitted to, or carried by, vehicles;
 - (d) the fitting and use of restraining devices designed to ensure the stability of wheelchairs while vehicles are moving;
 - (e) the position in which wheelchairs are to be secured while vehicles are moving.
- (3) In this section “public service vehicle” means a vehicle which is—
 - (a) adapted to carry more than 8 passengers, and
 - (b) a public service vehicle for the purposes of the Public Passenger Vehicles Act 1981;
 and in this Chapter “regulated public service vehicle” means a public service vehicle to which PSV accessibility regulations are expressed to apply.
- (4) The regulations may make different provision—
 - (a) as respects different classes or descriptions of vehicle;
 - (b) as respects the same class or description of vehicle in different circumstances.
- (5) The Secretary of State must not make regulations under this section or section 176 or 177 without consulting—
 - (a) the Disabled Persons Transport Advisory Committee, and
 - (b) such other representative organisations as the Secretary of State thinks fit.

175 Offence of contravening PSV accessibility regulations

- (1) A person commits an offence by—
 - (a) contravening a provision of PSV accessibility regulations;
 - (b) using on a road a regulated public service vehicle which does not conform with a provision of the regulations with which it is required to conform;
 - (c) causing or permitting such a regulated public service vehicle to be used on a road.
- (2) A person guilty of an offence under this section is liable on summary conviction to a fine not exceeding level 4 on the standard scale.

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (3) If an offence under this section committed by a body corporate is committed with the consent or connivance of, or is attributable to neglect on the part of, a responsible person, the responsible person as well as the body corporate is guilty of the offence.
- (4) In subsection (3) a responsible person, in relation to a body corporate, is—
 - (a) a director, manager, secretary or similar officer;
 - (b) a person purporting to act in the capacity of a person mentioned in paragraph (a);
 - (c) in the case of a body corporate whose affairs are managed by its members, a member.
- (5) If, in Scotland, an offence committed by a partnership or an unincorporated association is committed with the consent or connivance of, or is attributable to neglect on the part of, a partner or person concerned in the management of the association, the partner or person as well as the partnership or association is guilty of the offence.

176 Accessibility certificates

- (1) A regulated public service vehicle must not be used on a road unless—
 - (a) a vehicle examiner has issued a certificate (an “accessibility certificate”) that such provisions of PSV accessibility regulations as are prescribed are satisfied in respect of the vehicle, or
 - (b) an approval certificate has been issued under section 177 in respect of the vehicle.
- (2) Regulations may make provision—
 - (a) with respect to applications for, and the issue of, accessibility certificates;
 - (b) providing for the examination of vehicles in respect of which applications have been made;
 - (c) with respect to the issue of copies of accessibility certificates which have been lost or destroyed.
- (3) The operator of a regulated public service vehicle commits an offence if the vehicle is used in contravention of this section.
- (4) A person guilty of an offence under this section is liable on summary conviction to a fine not exceeding level 4 on the standard scale.
- (5) A power to make regulations under this section is exercisable by the Secretary of State.
- (6) In this section “operator” has the same meaning as in the Public Passenger Vehicles Act 1981.

177 Approval certificates

- (1) The Secretary of State may approve a vehicle for the purposes of this section if satisfied that such provisions of PSV accessibility regulations as are prescribed for the purposes of section 176 are satisfied in respect of the vehicle.
- (2) A vehicle which is so approved is referred to in this section as a “type vehicle”.

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (3) Subsection (4) applies if a declaration in the prescribed form is made by an authorised person that a particular vehicle conforms in design, construction and equipment with a type vehicle.
- (4) A vehicle examiner may issue a certificate in the prescribed form (an “approval certificate”) that it conforms to the type vehicle.
- (5) Regulations may make provision—
 - (a) with respect to applications for, and grants of, approval under subsection (1);
 - (b) with respect to applications for, and the issue of, approval certificates;
 - (c) providing for the examination of vehicles in respect of which applications have been made;
 - (d) with respect to the issue of copies of approval certificates in place of certificates which have been lost or destroyed.
- (6) The Secretary of State may at any time withdraw approval of a type vehicle.
- (7) If an approval is withdrawn—
 - (a) no further approval certificates are to be issued by reference to the type vehicle; but
 - (b) an approval certificate issued by reference to the type vehicle before the withdrawal continues to have effect for the purposes of section 176.
- (8) A power to make regulations under this section is exercisable by the Secretary of State.
- (9) In subsection (3) “authorised person” means a person authorised by the Secretary of State for the purposes of that subsection.

178 Special authorisations

- (1) The Secretary of State may by order authorise the use on roads of—
 - (a) a regulated public service vehicle of a class or description specified by the order, or
 - (b) a regulated public service vehicle which is so specified.
- (2) Nothing in sections 174 to 177 prevents the use of a vehicle in accordance with the order.
- (3) The Secretary of State may by order make provision for securing that provisions of PSV accessibility regulations apply to regulated public service vehicles of a description specified by the order, subject to any modifications or exceptions specified by the order.
- (4) An order under subsection (1) or (3) may make the authorisation or provision (as the case may be) subject to such restrictions and conditions as are specified by or under the order.
- (5) Section 207(2) does not require an order under this section that applies only to a specified vehicle, or to vehicles of a specified person, to be made by statutory instrument; but such an order is as capable of being amended or revoked as an order made by statutory instrument.

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

179 Reviews and appeals

- (1) Subsection (2) applies if the Secretary of State refuses an application for the approval of a vehicle under section 177(1) and, before the end of the prescribed period, the applicant—
 - (a) asks the Secretary of State to review the decision, and
 - (b) pays any fee fixed under section 180.
- (2) The Secretary of State must—
 - (a) review the decision, and
 - (b) in doing so, consider any representations made in writing by the applicant before the end of the prescribed period.
- (3) A person applying for an accessibility certificate or an approval certificate may appeal to the Secretary of State against the refusal of a vehicle examiner to issue the certificate.
- (4) An appeal must be made within the prescribed time and in the prescribed manner.
- (5) Regulations may make provision as to the procedure to be followed in connection with appeals.
- (6) On the determination of an appeal, the Secretary of State may—
 - (a) confirm, vary or reverse the decision appealed against;
 - (b) give directions to the vehicle examiner for giving effect to the Secretary of State's decision.
- (7) A power to make regulations under this section is exercisable by the Secretary of State.

180 Fees

- (1) The Secretary of State may charge such fees, payable at such times, as are prescribed in respect of—
 - (a) applications for, and grants of, approval under section 177(1);
 - (b) applications for, and the issue of, accessibility certificates and approval certificates;
 - (c) copies of such certificates;
 - (d) reviews and appeals under section 179.
- (2) Fees received by the Secretary of State must be paid into the Consolidated Fund.
- (3) The power to make regulations under subsection (1) is exercisable by the Secretary of State.
- (4) The regulations may make provision for the repayment of fees, in whole or in part, in such circumstances as are prescribed.
- (5) Before making the regulations the Secretary of State must consult such representative organisations as the Secretary of State thinks fit.

181 Interpretation

In this Chapter—

“accessibility certificate” has the meaning given in section 176(1);

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

“approval certificate” has the meaning given in section 177(4);
 “PSV accessibility regulations” has the meaning given in section 174(1);
 “regulated public service vehicle” has the meaning given in section 174(3).

[^{F42}CHAPTER 2A

BUS SERVICES

Textual Amendments

F42 Pt. 12 Ch. 2A inserted (26.6.2018) by [Bus Services Act 2017 \(c. 21\)](#), **ss. 17(1), 26(2)**; S.I. 2018/758, reg. 2

181A Information for bus passengers

- (1) The Secretary of State may, for the purpose of facilitating travel by disabled persons, make regulations requiring operators of local services to make available information about a local service to persons travelling on the service.
- (2) The regulations may make provision about—
 - (a) the descriptions of information that are to be made available;
 - (b) how information is to be made available.
- (3) The regulations may, in particular, require an operator of a local service to make available information of a prescribed description about—
 - (a) the name or other designation of the local service;
 - (b) the direction of travel;
 - (c) stopping places;
 - (d) diversions;
 - (e) connecting local services.
- (4) The regulations may, in particular—
 - (a) specify when information of a prescribed description is to be made available;
 - (b) specify how information of a prescribed description is to be made available, including requiring information to be both announced and displayed;
 - (c) specify standards for the provision of information, including standards based on an announcement being audible or a display being visible to a person of a prescribed description in a prescribed location;
 - (d) specify forms of communication that are not to be regarded as satisfying a requirement to make information available.
- (5) Regulations under this section may make different provision—
 - (a) as respects different descriptions of vehicle;
 - (b) as respects the same description of vehicle in different circumstances.
- (6) Before making regulations under this section, the Secretary of State must consult—
 - (a) the Welsh Ministers;
 - (b) the Scottish Ministers.

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

181B Exemptions etc

- (1) The Secretary of State may by regulations make provision for securing that the provisions of regulations under section 181A do not apply or apply subject to such modifications or exceptions as the regulations may specify to—
 - (a) public service vehicles of a prescribed description;
 - (b) operators of a prescribed description;
 - (c) local services of a prescribed description.
- (2) Regulations under subsection (1)(b) may, in particular, make provision by reference to an operator's size.
- (3) Regulations under this section may also make provision for securing that the provisions of regulations under section 181A do not apply or apply subject to such modifications or exceptions as the regulations may specify to—
 - (a) a prescribed public service vehicle;
 - (b) public service vehicles of a prescribed operator;
 - (c) a prescribed local service.
- (4) Regulations under subsection (1) or (3) may make the provision subject to such restrictions and conditions as are specified in the regulations.
- (5) Regulations under subsection (1) or (3) may specify the period for which provisions of those regulations are to have effect.
- (6) Regulations under subsection (1) may make different provision for different areas.
- (7) Section 207(2) does not require regulations under this section that apply only to—
 - (a) a prescribed public service vehicle,
 - (b) public service vehicles of a prescribed operator, or
 - (c) a prescribed local service,to be made by statutory instrument; but such regulations are as capable of being amended or revoked as regulations made by statutory instrument.
- (8) Before making regulations under this section, the Secretary of State must consult—
 - (a) the Welsh Ministers;
 - (b) the Scottish Ministers.

181C Guidance

- (1) The Secretary of State must issue guidance about the duties imposed on operators of local services by regulations under section 181A.
- (2) The Secretary of State—
 - (a) must review the guidance issued under subsection (1), at intervals not exceeding five years, and
 - (b) may revise it.
- (3) Before issuing the guidance or revising it in a way which would, in the opinion of the Secretary of State, result in a substantial change to it, the Secretary of State must consult—
 - (a) the Welsh Ministers,
 - (b) the Scottish Ministers,

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (c) the Passengers' Council,
 - (d) such organisations representing disabled persons, including the Disabled Persons Transport Advisory Committee and the committee established under section 72 of the Transport (Scotland) Act 2001, as the Secretary of State thinks fit,
 - (e) such organisations representing operators of local services as the Secretary of State thinks fit, and
 - (f) such other persons as the Secretary of State thinks fit.
- (4) The Secretary of State must arrange for any guidance issued or revised under this section to be published in a way the Secretary of State considers appropriate.

181D Interpretation

- (1) In this Chapter—
- “local service” has the same meaning as in the Transport Act 1985;
 - “public service vehicle” means a vehicle that is a public service vehicle for the purposes of the Public Passenger Vehicles Act 1981;
 - “stopping place” has the same meaning as in the Transport Act 1985.
- (2) For the purposes of this Chapter, a local service (“service A”) is a connecting local service in relation to another local service (“service B”) if service A has a stopping place at, or in the vicinity of, a stopping place of service B.
- (3) References in this Chapter to the operator of a passenger transport service of any description are to be construed in accordance with section 137(7) of the Transport Act 1985.]

CHAPTER 3

RAIL VEHICLES

182 Rail vehicle accessibility regulations

- (1) The Secretary of State may make regulations (in this Chapter referred to as “rail vehicle accessibility regulations”) for securing that it is possible for disabled persons—
- (a) to get on to and off regulated rail vehicles in safety and without unreasonable difficulty;
 - (b) to do so while in wheelchairs;
 - (c) to travel in such vehicles in safety and reasonable comfort;
 - (d) to do so while in wheelchairs.
- (2) The regulations may, in particular, make provision as to the construction, use and maintenance of regulated rail vehicles including provision as to—
- (a) the fitting of equipment to vehicles;
 - (b) equipment to be carried by vehicles;
 - (c) the design of equipment to be fitted to, or carried by, vehicles;
 - (d) the use of equipment fitted to, or carried by, vehicles;
 - (e) the toilet facilities to be provided in vehicles;

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (f) the location and floor area of the wheelchair accommodation to be provided in vehicles;
 - (g) assistance to be given to disabled persons.
- (3) The regulations may contain different provision—
- (a) as respects different classes or descriptions of rail vehicle;
 - (b) as respects the same class or description of rail vehicle in different circumstances;
 - (c) as respects different networks.
- (4) In this section—
- “network” means any permanent way or other means of guiding or supporting rail vehicles, or any section of it;
- “rail vehicle” means a vehicle constructed or adapted to carry passengers on a railway, tramway or prescribed system other than a vehicle used in the provision of a service for the carriage of passengers on the [^{F43}trans-European rail system located in Great Britain];
- “regulated rail vehicle” means a rail vehicle to which provisions of rail vehicle accessibility regulations are expressed to apply.
- (5) In subsection (4)—
- ^{F44}
.....
- “prescribed system” means a system using a mode of guided transport (“guided transport” having the same meaning as in the Transport and Works Act 1992) that is specified in rail vehicle accessibility regulations;
- “railway” and “tramway” have the same meaning as in the Transport and Works Act 1992.
- [^{F45}“trans-European rail system” has the meaning given in regulation 2(1) of the Railways (Interoperability) Regulations 2011]
- (6) The Secretary of State must exercise the power to make rail vehicle accessibility regulations so as to secure that on and after 1 January 2020 every rail vehicle is a regulated rail vehicle.
- (7) Subsection (6) does not affect subsection (3), section 183(1) or section 207(4)(a).
- (8) Before making regulations under subsection (1) or section 183, the Secretary of State must consult—
- (a) the Disabled Persons Transport Advisory Committee, and
 - (b) such other representative organisations as the Secretary of State thinks fit.

Textual Amendments

- F43** Words in s. 182(4) substituted (16.1.2012) by [The Railways \(Interoperability\) Regulations 2011 \(S.I. 2011/3066\)](#), reg. 48, [Sch. para. 1\(a\)](#) (with reg. 3)
- F44** Definitions in s. 182(5) omitted (16.1.2012) by virtue of [The Railways \(Interoperability\) Regulations 2011 \(S.I. 2011/3066\)](#), reg. 48, [Sch. para. 1\(b\)\(i\)](#) (with reg. 3)
- F45** Definition in s. 182(5) inserted (16.1.2012) by [The Railways \(Interoperability\) Regulations 2011 \(S.I. 2011/3066\)](#), reg. 48, [Sch. para. 1\(b\)\(ii\)](#) (with reg. 3)

Status: This version of this part contains provisions that are prospective.
Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

183 Exemptions from rail vehicle accessibility regulations

- (1) The Secretary of State may by order (an “exemption order”)—
 - (a) authorise the use for carriage of a regulated rail vehicle even though the vehicle does not conform with the provisions of rail vehicle accessibility regulations with which it is required to conform;
 - (b) authorise a regulated rail vehicle to be used for carriage otherwise than in conformity with the provisions of rail vehicle accessibility regulations with which use of the vehicle is required to conform.
- (2) Authority under subsection (1)(a) or (b) may be for—
 - (a) a regulated rail vehicle that is specified or of a specified description,
 - (b) use in specified circumstances of a regulated rail vehicle, or
 - (c) use in specified circumstances of a regulated rail vehicle that is specified or of a specified description.
- ^{F46}(3)
- (4) After consulting the Disabled Persons Transport Advisory Committee and such other persons as the Secretary of State thinks appropriate, the Secretary of State may—
 - (a) make an exemption order in the terms of the application for the order;
 - (b) make an exemption order in such other terms as the Secretary of State thinks appropriate;
 - (c) refuse to make an exemption order.
- (5) The Secretary of State may make an exemption order subject to such conditions and restrictions as are specified.
- (6) “Specified” means specified in an exemption order.
- [^{F47}(7) Section 207(2) does not require an exemption order to be made by statutory instrument; but such an order is as capable of being amended or revoked as an order made by statutory instrument.]

Textual Amendments

F46 S. 183(3) omitted (1.10.2015) by virtue of [Deregulation Act 2015 \(c. 20\)](#), s. 115(7), **Sch. 10 para. 29(2)**; [S.I. 2015/994](#), art. 11(p)

F47 S. 183(7) inserted (1.10.2015) by [Deregulation Act 2015 \(c. 20\)](#), s. 115(7), **Sch. 10 para. 29(3)**; [S.I. 2015/994](#), art. 11(p)

^{F48}**184 Procedure for making exemption orders**

.....

Textual Amendments

F48 S. 184 omitted (1.10.2015) by virtue of [Deregulation Act 2015 \(c. 20\)](#), s. 115(7), **Sch. 10 para. 30(a)**; [S.I. 2015/994](#), art. 11(p)

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

185 Annual report on exemption orders

- (1) After the end of each calendar year the Secretary of State must prepare a report on—
 - (a) the exercise in that year of the power to make orders under section 183(1);
 - ^{F49}(b)
- (2) A report under subsection (1) must (in particular) contain—
 - (a) details of each order made under section 183(1) in the year in question;
 - (b) details of consultation carried out under [^{F50}section 183(4)] in connection with orders made in that year under section 183(1).
- (3) The Secretary of State must lay before Parliament each report prepared under this section.

Textual Amendments

- F49** S. 185(1)(b) omitted (1.10.2015) by virtue of [Deregulation Act 2015 \(c. 20\)](#), s. 115(7), [Sch. 10 para. 30\(b\)\(i\)](#); [S.I. 2015/994](#), art. 11(p)
- F50** Words in s. 185(2)(b) substituted (1.10.2015) by [Deregulation Act 2015 \(c. 20\)](#), s. 115(7), [Sch. 10 para. 30\(b\)\(ii\)](#); [S.I. 2015/994](#), art. 11(p)

186 Rail vehicle accessibility: compliance

^{F51}

Textual Amendments

- F51** S. 186 repealed (31.12.2010) by [Equality Act 2010 \(c. 15\)](#), [ss. 186\(2\)](#), 216 (with [ss. 6\(4\)](#), 205)

187 Interpretation

- (1) In this Chapter—
 - “rail vehicle” and “regulated rail vehicle” have the meaning given in section 182(4);
 - “rail vehicle accessibility regulations” has the meaning given in section 182(1).
- (2) For the purposes of this Chapter a vehicle is used “for carriage” if it is used for the carriage of passengers.

CHAPTER 4

SUPPLEMENTARY

188 Forgery, etc.

- (1) In this section “relevant document” means—
 - (a) an exemption certificate issued under section 166, 169 or 171;
 - (b) a notice of a kind mentioned in section 166(3)(b), 169(4)(b) or 171(4)(b);
 - (c) an accessibility certificate (see section 176);

Status: This version of this part contains provisions that are prospective.

Changes to legislation: Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (d) an approval certificate (see section 177).
- (2) A person commits an offence if, with intent to deceive, the person—
 - (a) forges, alters or uses a relevant document;
 - (b) lends a relevant document to another person;
 - (c) allows a relevant document to be used by another person;
 - (d) makes or has possession of a document which closely resembles a relevant document.
- (3) A person guilty of an offence under subsection (2) is liable—
 - (a) on summary conviction, to a fine not exceeding the statutory maximum;
 - (b) on conviction on indictment, to imprisonment for a term not exceeding 2 years or to a fine or to both.
- (4) A person commits an offence by knowingly making a false statement for the purpose of obtaining an accessibility certificate or an approval certificate.
- (5) A person guilty of an offence under subsection (4) is liable on summary conviction to a fine not exceeding level 4 on the standard scale.

Status:

This version of this part contains provisions that are prospective.

Changes to legislation:

Equality Act 2010, Part 12 is up to date with all changes known to be in force on or before 02 August 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations.

[View outstanding changes](#)

Changes and effects yet to be applied to the whole Act associated Parts and Chapters:

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- s. 40A inserted by [2023 c. 51 s. 1](#)
- s. 120(9) inserted by [2023 c. 51 s. 2\(b\)](#)
- s. 124A inserted by [2023 c. 51 s. 3](#)