



Legal Services Act 2007

2007 CHAPTER 29

PART 6

LEGAL COMPLAINTS

Information

148 Reporting failures to provide information or produce documents

- (1) This section applies where an ombudsman is of the opinion that an authorised person has failed to comply with a requirement imposed under section 147(1).
- (2) The ombudsman must give each relevant authorising body, in relation to that person, a report which—
 - (a) states that the ombudsman is of that opinion, and
 - (b) gives details of the failure.
- (3) A report under subsection (2) may require the relevant authorising body to report to the ombudsman the action which has been or is to be taken by it in response to the report under that subsection and the reasons for that action being taken.
- (4) The duty imposed by subsection (2) is not affected by the withdrawal or abandonment of the complaint in relation to which the requirement was imposed under section 147(1).
- (5) If an ombudsman, having regard to any report produced by the relevant authorising body in compliance with a requirement imposed under subsection (3), or any failure to comply with such a requirement, considers—
 - (a) that there has been a serious failure by the relevant authorising body to discharge its regulatory functions, or
 - (b) if such a requirement has been imposed on the body on more than one occasion, that the relevant authorising body has persistently failed adequately to discharge its regulatory functions,

the ombudsman may make a report to that effect to the Board.

Changes to legislation: There are currently no known outstanding effects for the Legal Services Act 2007, Section 148. (See end of Document for details)

(6) In this section “authorised person” means an authorised person in relation to any activity which is a reserved legal activity.

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Commencement Information

II S. 148 in force at 6.10.2010 by [S.I. 2010/2089](#), **art. 2(a)**

Changes to legislation:

There are currently no known outstanding effects for the Legal Services Act 2007, Section 148.