



Public Services Ombudsman (Wales) Act 2005

2005 CHAPTER 10

[^{F1}PART 2A

INVESTIGATION OF COMPLAINTS RELATING TO OTHER PERSONS: SOCIAL CARE AND PALLIATIVE CARE

[^{F1}Application of this Part

Textual Amendments

- F1** Pts. 2A, 2B inserted (1.11.2014) by [Social Services and Well-being \(Wales\) Act 2014 \(anaw 4\)](#), s. 199(2), [Sch. 3 para. 2](#) (with [Sch. 3 para. 3](#)); S.I. 2014/2718, art. 2(b)

34A Matters to which this Part applies

- (1) This Part applies to the following matters—
 - (a) action taken by a care home provider in connection with the provision of accommodation, nursing or personal care in a care home in Wales;
 - (b) action taken by a domiciliary care provider in connection with the provision of domiciliary care in Wales;
 - (c) action taken by an independent palliative care provider in connection with the provision of a palliative care service in Wales.
- (2) But this Part does not apply to—
 - (a) matters which may be investigated under Part 2, or
 - (b) matters described in Schedule 3A.
- (3) The Welsh Ministers may by order amend Schedule 3A by—
 - (a) adding an entry,
 - (b) removing an entry, or

***Changes to legislation:** There are currently no known outstanding effects for the Public Services Ombudsman (Wales) Act 2005, Cross Heading: Application of this Part. (See end of Document for details)*

- (c) changing an entry.
- (4) Before making an order under subsection (3), the Welsh Ministers must consult the Ombudsman.
- (5) No order is to be made under subsection (3) unless a draft of the statutory instrument containing it has been laid before, and approved by a resolution of, the Assembly.
- (6) For the meaning of the following terms see sections 34R to 34T—
 - “care home”;
 - “care home provider”;
 - “domiciliary care”;
 - “domiciliary care provider”;
 - “palliative care service”;
 - “independent palliative care provider”.]

Changes to legislation:

There are currently no known outstanding effects for the Public Services Ombudsman (Wales) Act 2005, Cross Heading: Application of this Part.