

*These notes refer to the Public Services Ombudsman (Wales)
Act 2005 (c.10) which received Royal Assent on 7 April 2005*

PUBLIC SERVICES OMBUDSMAN (WALES) ACT 2005

EXPLANATORY NOTES

COMMENTARY ON SECTIONS

Schedule 3 Listed Authorities

Miscellaneous

Section 33: Publicity for complaints procedures

99. **Section 33** imposes (and makes further provision in relation to) a duty on listed authorities to provide information to the public about:
- a) their right to make a complaint to the Ombudsman;
 - b) the authority's own right to refer a complaint that has been made to it, to the Ombudsman; and
 - c) how members of the public may contact the Ombudsman.