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**Changes to legislation:** Higher Education Act 2004, Cross Heading: Period during which the designated operator must comply with duties is up to date with all changes known to be in force on or before 28 February 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

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## SCHEDULES

### SCHEDULE 3

#### DUTIES OF DESIGNATED OPERATOR OF STUDENT COMPLAINTS SCHEME

*Period during which the designated operator must comply with duties*

- 9 (1) The duties set out in this Schedule apply from the relevant date and cease to apply only if the designation is terminated.
- (2) The “relevant date” means—
- (a) in relation to the duties set out in paragraphs 3, 4, 5 and 8, the date on which notice of designation is received in accordance with section 13(4)(a), and
  - (b) in relation to the duties set out in the other paragraphs, the effective date of the designation.

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#### **Commencement Information**

- I1** Sch. 3 para. 9 in force for E. at 1.11.2004 by S.I. 2004/2781, art. 2
- I2** Sch. 3 para. 9 in force for W. at 1.12.2004 by S.I. 2004/3144, Sch. Pt. 1

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**Changes and effects yet to be applied to the whole Act associated Parts and Chapters:**

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- s. 11(1) s. 11 renumbered as s. 11(1) by [2022 asc 1 s. 128\(2\)\(a\)](#)
- s. 11(1)(a) words substituted by [2022 asc 1 Sch. 4 para. 16\(2\)](#)
- s. 11(2)-(5) inserted by [2022 asc 1 s. 128\(2\)\(b\)](#)
- s. 12(2A) inserted by [2022 asc 1 s. 128\(3\)\(a\)](#)
- Sch. 2 para. 3(2)(d) inserted by [2023 c. 16 Sch. para. 19](#)