

---

**Changes to legislation:** Higher Education Act 2004, Cross Heading: Capability is up to date with all changes known to be in force on or before 18 March 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) [View outstanding changes](#)

---

## SCHEDULES

### SCHEDULE 1

#### CONDITIONS TO BE MET BY OPERATOR OF STUDENT COMPLAINTS SCHEME

##### *Capability*

- 3 Condition B is that the body corporate is capable of providing in an effective manner, on and after the effective date, a scheme for the review of qualifying complaints which meets all of the conditions set out in Schedule 2.

---

#### **Commencement Information**

- I1** [Sch. 1 para. 3](#) in force for E. at 1.11.2004 by [S.I. 2004/2781](#), [art. 2](#)  
**I2** [Sch. 1 para. 3](#) in force for W. at 1.12.2004 by [S.I. 2004/3144](#), [Sch. Pt. 1](#)

**Changes to legislation:**

Higher Education Act 2004, Cross Heading: Capability is up to date with all changes known to be in force on or before 18 March 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations.

[View outstanding changes](#)

**Changes and effects yet to be applied to the whole Act associated Parts and Chapters:**

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- s. 11(1) s. 11 renumbered as s. 11(1) by [2022 asc 1 s. 128\(2\)\(a\)](#)
- s. 11(1)(a) words substituted by [2022 asc 1 Sch. 4 para. 16\(2\)](#)
- s. 11(2)-(5) inserted by [2022 asc 1 s. 128\(2\)\(b\)](#)
- s. 12(2A) inserted by [2022 asc 1 s. 128\(3\)\(a\)](#)
- Sch. 2 para. 3(2)(d) inserted by [2023 c. 16 Sch. para. 19](#)