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*Changes to legislation: Communications Act 2003, Cross Heading: Duty to publicise complaints procedures etc. is up to date with all changes known to be in force on or before 11 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes*

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## SCHEDULES

### SCHEDULE 12

#### CORRESPONDING OBLIGATIONS OF THE BBC AND WELSH AUTHORITY

##### PART 2

##### THE WELSH AUTHORITY

###### *Duty to publicise complaints procedures etc.*

- 19 (1) It shall be the duty of the Welsh Authority to make arrangements for securing that the matters mentioned in sub-paragraph (2) are brought to the attention of the public (whether by means of broadcasts or otherwise).
- (2) Those matters are—
- (a) OFCOM's functions under Part 5 of the 1996 Act in relation to services provided by the Welsh Authority; and
  - (b) any procedures established by OFCOM or the Authority for the handling and resolution of complaints about the observance by the Authority of standards set under section 319 [<sup>F1</sup>or about compliance by the Authority with the requirements imposed by section 368D [<sup>F2</sup>and section 368E(4)], except the [<sup>F3</sup>requirements mentioned in sub-paragraph (3)].
- [<sup>F4</sup>(3) The requirements mentioned in this sub-paragraph are—
- (a) the requirements imposed by sections 368D(1) and 368E(4) so far as they relate to advertising, and
  - (b) the requirement imposed by section 368D(3)(za).]

#### Textual Amendments

- F1** Words in Sch. 12 para. 19(2)(b) inserted (19.12.2009) by [Audiovisual Media Services Regulations 2009](#) (S.I. 2009/2979), regs. 1(1), **4(3)**
- F2** Words in Sch. 12 para. 19(2)(b) substituted (1.11.2020) by [The Audiovisual Media Services Regulations 2020](#) (S.I. 2020/1062), regs. 1(2), **45(c)(i)** (with Pt. 7)
- F3** Words in Sch. 12 para. 19(2)(b) substituted (18.3.2010) by virtue of [The Audiovisual Media Services Regulations 2010](#) (S.I. 2010/419), regs. 1(1), **14(4)**
- F4** Sch. 12 para. 19(3) substituted (1.11.2020) by [The Audiovisual Media Services Regulations 2020](#) (S.I. 2020/1062), regs. 1(2), **45(c)(ii)** (with Pt. 7)

#### Commencement Information

- I1** Sch. 12 para. 19 in force at 29.12.2003 by [S.I. 2003/3142](#), art. 3(1), **Sch. 1** (with art. 11)

**Changes to legislation:**

Communications Act 2003, Cross Heading: Duty to publicise complaints procedures etc. is up to date with all changes known to be in force on or before 11 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations.

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**Changes and effects yet to be applied to :**

- specified provision(s) amendment to earlier commencing SI 2003/1900, art. 3(2) by [S.I. 2003/3142 art. 1\(3\)](#)
- specified provision(s) amendment to earlier commencing SI 2003/3142 by [S.I. 2004/1492 art. 2](#)
- specified provision(s) amendment to earlier commencing SI 2003/3142 by [S.I. 2004/697 art. 2](#)
- specified provision(s) amendment to earlier commencing SI 2003/3142 art. 4 Sch. 2 by [S.I. 2004/545 art. 2](#)

**Changes and effects yet to be applied to the whole Act associated Parts and Chapters:**

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- s. 124Q(7)(a) words substituted by [2013 c. 22 Sch. 9 para. 52](#)
- s. 148A and cross-heading inserted by [2022 c. 46 s. 73\(2\)](#)
- s. 368E(5)(d)(e) inserted by [2017 c. 30 s. 94\(3\)](#)
- s. 402(2A)(za)(zb) inserted by [2022 c. 46 Sch. para. 2](#)
- Sch. 3A para. 21(6) inserted by [2022 c. 46 Sch. para. 3\(5\)\(b\)](#)
- Sch. 3A para. 37(3)(aza) inserted by [2022 c. 46 Sch. para. 3\(9\)](#)
- Sch. 3A para. 84(1)(aza) inserted by [2022 c. 46 Sch. para. 3\(10\)](#)
- Sch. 3A para. 103(1)(ca) inserted by [2022 c. 46 s. 70](#)
- Sch. 3A para. 119A inserted by [2022 c. 46 s. 72](#)
- Sch. 3A Pt. 4ZA inserted by [2022 c. 46 s. 67\(1\)](#)