

Status: Point in time view as at 23/03/2015.

Changes to legislation: Housing Act 1996, Paragraph 10A is up to date with all changes known to be in force on or before 30 May 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details)

SCHEDULES

SCHEDULE 2

SOCIAL RENTED SECTOR: HOUSING COMPLAINTS

[^{F1}Collaborative working with Local Commissioners

Textual Amendments

F1 Sch. 2 para. 10A and cross-heading inserted (1.4.2013 for E.) by [Localism Act 2011 \(c. 20\)](#), ss. **182(8)**, 240(2); S.I. 2013/722, art. 2(d)

- 10A (1) If at any stage in the course of conducting an investigation under this Act a housing ombudsman forms the opinion that the complaint relates partly to a matter within the jurisdiction of a Local Commissioner, the ombudsman may, subject to sub-paragraph (2), conduct an investigation under this Act jointly with that Commissioner.
- (2) A housing ombudsman must obtain the consent of the complainant or the complainant's representative before agreeing to a joint investigation referred to in sub-paragraph (1).
- (3) If a housing ombudsman forms the opinion that a complaint which is being investigated by a Local Commissioner relates partly to a matter within the jurisdiction of the ombudsman, the ombudsman may conduct an investigation jointly with that Commissioner.
- (4) If a housing ombudsman conducts an investigation jointly with a Local Commissioner, the requirements of paragraph 7 may be satisfied by a report made jointly with that person.
- (5) A joint report made under this paragraph must distinguish determinations of a housing ombudsman from other findings or recommendations.]

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