



Health Service Commissioners (Amendment) Act 1996

1996 CHAPTER 5

Other matters

9 Complaints: requirements to be met.

In section 9 of the 1993 Act (requirements to be complied with as regards complaints) the following subsections shall be omitted—

- (a) subsection (5) (Commissioner must be satisfied that health service body has been afforded reasonable opportunity to investigate complaint);
- (b) subsection (6) (subsection (5) to be disregarded in certain circumstances).

Changes to legislation:

There are currently no known outstanding effects for the Health Service Commissioners (Amendment) Act 1996, Section 9.