

Pensions Act 1995

1995 CHAPTER 26

PART I

OCCUPATIONAL PENSIONS

Resolution of disputes

Resolution of disputes

- (1) The trustees or managers of an occupational pension scheme must secure that such arrangements as are required by or under this section for the resolution of disagreements between prescribed persons about matters in relation to the scheme are made and implemented.
- (2) The arrangements must—
 - (a) provide for a person, on the application of a complainant of a prescribed description, to give a decision on such a disagreement, and
 - (b) require the trustees or managers, on the application of such a complainant following a decision given in accordance with paragraph (a), to reconsider the matter in question and confirm the decision or give a new decision in its place.
- (3) Regulations may make provision about—
 - (a) applications for decisions under such arrangements, and
 - (b) the procedure for reaching and giving such decisions, including the times by which applications are to be made and decisions given.
- (4) Applications and decisions under subsection (2) must be in writing.
- (5) Arrangements under subsection (1) must, in the case of existing schemes, have effect as from the commencement of this section.
- (6) If, in the case of any occupational pension scheme, such arrangements as are required by this section to be made have not been made, or are not being implemented,

Status: This is the original version (as it was originally enacted).

section 10 applies to any of the trustees or managers who have failed to take all such steps as are reasonable to secure that such arrangements are made or implemented.

(7) This section does not apply to a scheme of a prescribed description and subsection (1) does not apply to prescribed matters in relation to the scheme.